Meridian 1 and Succession Communication Server for Enterprise 1000

# Meridian Integrated RAN

Description, Installation, and Operation

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# **Revision history**

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Standard 5.00. Up-issued to include content for MIRAN III. This document

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## About this document

This document applies to Meridian 1 Internet Enabled Options 11C, 11C Mini, 51C, 61C, 81C, and Succession Communication Server for Enterprise 1000 (Succession CSE 1000) systems.

This document is a global document. Contact your system supplier or your Nortel Networks representative to verify that the hardware and software described are supported in your area.

The Meridian 1 Integrated RAN: Description, Installation, and Operation (553-3001-112) provides information about the implementation of the Meridian Integrated Recorded Announcement (MIRAN) in the Meridian 1 and Succession CSE 1000 systems. It describes MIRAN operation and applications, as well as how to install, configure, administrate, and maintain MIRAN.

## Who should use this document

This document is intended for individuals responsible for installing, configuring, operating, and maintaining MIRAN.

## Organization of this document

This document contains the following chapters:

- "Description" on page 17 describes MIRAN functional and Succession Media Card physical characteristics.
- "Engineering guidelines" on page 87 describes system hardware and software requirements and MIRAN configuration options.

"Installation and configuration" on page 47 describes how to prepare
the Meridian 1 and Succession CSE 1000 equipment, how to install the
MIRAN III Succession Media Card in the Intelligent Peripheral
Equipment (IPE) module or shelf, and how to connect the MIRAN III
Succession Media Card to the external voice sources and voice delivery
devices.

This section also describes the MIRAN configuration, RAN implementation, MIRAN expansion, channel assignment administration, and access security administration.

- "RAN Application: Browser User Interface" on page 109 describes how to operate and administer the MIRAN III Succession Media Card using a web-based server hooked up to the LAN.
- "RAN Application: Text-based User Interface" on page 155
  describes different RAN applications based using the terminal OA&M
  access using menus and commands.
- "RAN Application: Telephone User Interface" on page 241 describes how to use a DTMF telephone to record new announcements and how to place existing announcements in- or out-of-service.
- "Maintenance" on page 261 describes how to maintain and troubleshoot the Succession Media Card and associated equipment.
- Appendix A: "Sound recording, codes, and interfaces" on page 271 lists the MIRAN III Succession Media Card display hexadecimal codes, as well as pin assignment and connector types for external connections to the Succession Media Card. It also contains an example of how to configure the system for telephone set-based administration.
- Appendix B: "Environmental and electrical regulatory data" on page 279 describes reliability, environmental specifications, product integrity, and regulatory standards for the Succession Media Card.
- "NT8D37 cable connections" on page 285 contains information on NT8D37 cable connections.

### What's New for this issue

This document is updated to include content for MIRAN III. The application MIRAN III supports the MIRAN II functionality on the Succession Media Card platform.

**Note:** MIRAN II does not support the MIRAN III Succession Media Card platform. MIRAN III does not support the MIRAN II VPS platform.

MIRAN III introduces the following changes and enhancements to the MIRAN functionality:

- MIRAN III delivered on the Succession Media Card platform.
- The Succession Media Card has increased storage capacity.
   The storage space on the C: drive of the Succession Media Card increases to approximately 12 Mb (approximately 20 to 24 minutes of recording time) on a basic Succession Media Card.
- MIRAN III supports an enhanced Nortel Networks standard Browser User Interface (BUI).
- MIRAN III does not support Virtual LAN (V-LAN) connections.
- MIRAN III does not support multi cross-connect ports.

*Note:* In this document, the term Meridian 1 includes Option 11C, 11C Mini, 51C, 61C and 81C.

# **Description**

## **Contents**

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### Introduction

This chapter describes the Meridian Integrated RAN, both at a system and card level. It describes the MIRAN III application functions, specifications, applications, and operation.

## **Succession Media Card overview**

MIRAN provides multi-tasking, voice-processing applications, such as Recorded Announcement (RAN) and Music-On-Hold (MOH). The MIRAN application is pre-installed on the NT0966 Succession Media Card. This single-slot card is compatible with Meridian 1, Option 11C, Option 11 Mini, and Succession CSE 1000 systems.

The NT0966 Succession Media Card communicates with the Meridian 1 system software and the Succession CSE 1000 software through trunk signaling messages over the DS-30X link. The Succession Media Card emulates the Enhanced Extended Universal Trunk (EXUT) card. The same overlay programs used to configure the EXUT card, trunk routes, and trunk functions are also used to configure the MIRAN routes.

A MIRAN III 50-pin I/O Adaptor (Audio-adaptor) connection provides analog access to MIRAN, in order to connect external recording equipment (for example, music from an external CD connection).

The Succession Media Card supports three MIRAN configurations: small, medium, and large. These cards offer two, four, and eight RAN ports respectively. The RAN Broadcast feature allows the multiplexing of the RAN ports.

*Note:* In North America, only the cards offering four and eight RAN ports are available. Refer to Table 1 on page 24.

MIRAN supports PC Cards. These cards:

- Expand MIRAN announcement storage memory.
- Back up announcements from MIRAN to the PC Card.

MIRAN II provided six minutes of internal announcement storage capacity in a basic MIRAN configuration while the MIRAN III provides 20 to 24 minutes. If 20 to 24 minutes of announcement storage capacity is sufficient, a Flash memory card is not required to expand the storage capacity.

The Succession Media Card connects to a maintenance terminal for Text-based OA&M over an RS-232 port.

The Succession Media Card can also connect to the maintenance terminal through telnet over a 10BaseT LAN connection to perform text-based OA&M. The Succession Media Card's internal web server can also be used to perform a web-based OA&M.

*Note:* A LAN connection is necessary for telnet access, web-based OA&M, and downloading files using FTP.

MIRAN also supports a Telephone User Interface (TUI). Use a DTMF telephone to do the following:

- Record new announcements.
- Swap existing announcements in and out of service.

To use the TUI, configure port 7 as a DID port dedicated to telephone access.

The Succession Media Card connects to an external music source over an analog I/O port on the MIRAN III 50-pin I/O Adaptor (Audio-adaptor). This port can also be used to input music from a music source (for example, a tape recorder or a CD player).

Figure 1 on page 20 illustrates the connection of a maintenance terminal to the Succession Media Card. The connection of an external music source is also shown.

Figure 2 on page 21 illustrates the connection of a 10BaseT Ethernet connection to the Succession Media Card. The connection of an external music source is also shown.

Figure 3 on page 22 illustrates the connection of a modem to the Succession Media Card.

Figure 1
Succession Media Card interface structure in the Meridian 1 and Succession CSE 1000 system (without a LAN connection)

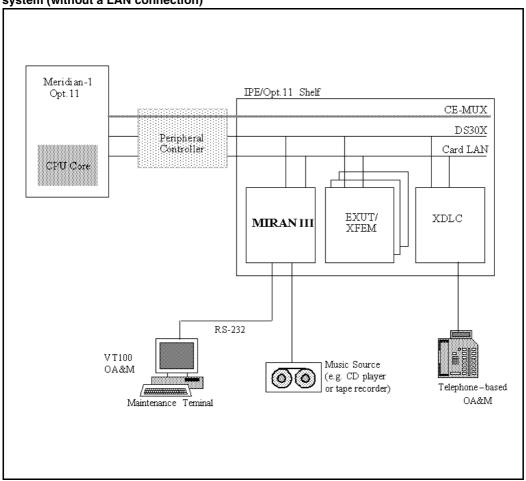
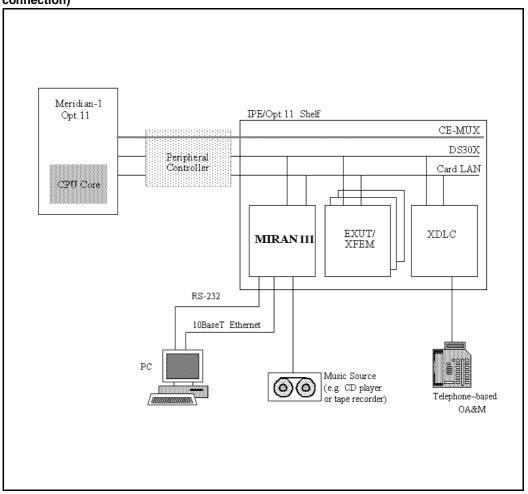
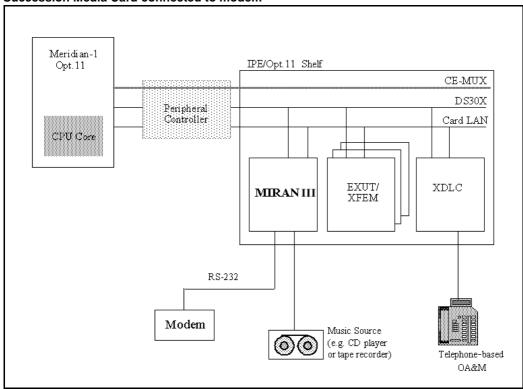


Figure 2
Succession Media Card interface structure in the Meridian 1 system (using a LAN connection)



*Note:* For details on Installation and Configuration of LAN connectivity, refer to "LAN access installation and setup" on page 76 and "Ethernet/LAN requirements" on page 98.

Figure 3
Succession Media Card connected to modem



The Succession Media Card provides the following flexibility:

- easily expandable, industry-standard architecture (small, medium, and large configuration, controlled by keycode)
- a set of both standard and proprietary interfaces
- compatibility with all systems that support IPE cards
- embedded real-time operating system
- simplicity to RAN and MOH applications (no external devices or cables)
- versatile storage capacity features provide for:

- a recording storage capacity of 20 to 24 minutes on the base MIRAN III configuration
- unlimited different announcements for each channel, per day, changeable on a time-of-day and day-of-year basis
- an option to add extra storage space with a PC Card (approximately two minutes of recording time for each Mbyte of extended memory)
- a maximum eight internal one-to-one RAN or MOH ports/channels, which support continuous and start/stop RAN mode (up to seven ports/channels, if one is used for telephone-based OA&M access)
- a versatile set of recording features that include the following:
  - different announcements programmed to play at different times of day and different days of the year
  - FTP downloading of voice and music files through the LAN
  - swapping of "in-service" and "in-reserve" announcements using a DTMF telephone
  - announcement backup and restore capability
  - transfer of existing announcements to the Succession Media Card
  - new announcements recorded over a telephone or from common plug-in audio equipment (for example, CD players and cassette players)
  - password-protected RAN recording from any DTMF telephone using a simple voice menu interface
  - connection of one external analog (music) source for recording

## **Succession Media Card design characteristics**

The Succession Media Card supports voice processing by providing connectivity to the Meridian 1 and Succession CSE 1000 system, voice storage capacity, and access to an OA&M facility.

The Succession Media Card with the MIRAN III application:

- Is based on the Succession Media Card platform, which uses an Intel IXP-1200 Network Processor.
- Uses standard interface buses (PCI, ISA, and PCMCIA).

- Accesses all 32 DS-30X voice/signaling timeslots.
- Provides one RS-232 Maintenance Serial Port (through the faceplate 8-pin Mini-DIN connector and the MIRAN III 50-pin I/O Adaptor (Audio-adaptor).
- Supports connection to the LAN through an Ethernet adaptor.

#### **Succession Media Card channel overview**

One-to-one recording ports/channel on the Succession Media Card emulates the Enhanced Extended Universal Trunk (EXUT) card.

*Note:* Each MIRAN III capacity option consists of the NT0966CA Succession Media Card, the NTDK57 Security Device, and a keycode.

Table 1 shows the MIRAN capacity options. For each capacity option in Table 1, the port 7 on the Succession Media Card can be configured for telephone-based OA&M.

Table 1
MIRAN III capacity options

MIRAN III capacity option	No. of one-to-one ports/channels (North America)	No. of one-to-one ports/channels (International)	
Small	Not applicable	2 (See Note 1)	
Medium	4 (See Note 1)	4 (See Note 1)	
Large	8	8	

Note 1: Also includes port 7 for the Telephone User Interface (TUI)

Note 2: MIRAN III does not support multi-cross connect ports.

#### Supported applications

MIRAN supports the following applications:

- First RAN
- Second RAN
- Intercept treatment
- Music-On-Hold
- Automatic Wake-up

## **User interfaces overview**

#### **Browser User Interface**

MIRAN III incorporates a Nortel Networks standard Browser User Interface (BUI). The MIRAN III BUI is a web server embedded in the Succession Media Card. With the MIRAN BUI, users can access the Succession Media Card through the LAN, using a standard internet browser. All installation and administration can be performed through the browser. The BUI provides OA&M screens similar to the Text-based User Interface.

The BUI applies to Succession Media Cards configured with a valid IP address and connected to a LAN through an Ethernet adaptor. Alternatively, once the IP address has been configured, users can access the BUI by direct connection to the Succession Media Card, using a cross-over cable. For equipment and configuration information regarding the MIRAN BUI, refer to "LAN access installation and setup" on page 76.

**Note:** For the web browser, Nortel Networks recommends a minimum of Netscape Communicator 4.7 or Internet Explorer 4.0. Any web browser used must support HTML frames.

Refer to "RAN Application: Browser User Interface" on page 109 for more information on the BUI.

#### **Text-based User Interface**

The Text-based User Interface provides menus and commands so that all necessary MIRAN OA&M functions can be performed. The software for this is part of the MIRAN-specific OA&M tool running under VxWorks<sup>™</sup>. VxWorks software is independent of Meridian 1 and Succession CSE 1000 software.

There are two ways to use the Text-based User Interface to access all commands and options:

- Use the menu system.
- Enter commands on the command line.

To use the MIRAN Text-based User Interface, access the Succession Media Card through a VT-100 type terminal. The Succession Media Card supports a serial connection between the terminal and the card.

The Succession Media Card also supports telnet access to the Text-based User Interface over a LAN. The serial interface takes precedence over the telnet interface. If a user has logged in through the serial interface, no one can log in through telnet. If someone has logged in through telnet, another user can remove the telnet user by logging in through the serial interface.

**Note:** Nortel Networks recommends HyperTerminal for PC-based telnet access.

Refer to "RAN Application: Text-based User Interface" on page 155 for more information on the Text-based User Interface.

### **Telephone User Interface**

A Telephone User Interface (TUI) within the MIRAN III application allows the application to be accessed from any telephone. The DTMF telephone can be either internal or external to the PBX system. The TUI uses a series of simple voice menus and prompts for quick modification of announcements and other simple tasks.

*Note:* Extensive changes must be handled through the Text-based User Interface or the Browser User Interface (BUI).

You can perform the following tasks through the TUI:

- · Record new announcements.
- Play announcements.
- Assign and unassign announcements to MIRAN III ports.
- Access the Succession Media Card security ID.

You *cannot* perform the following tasks through the TUI:

- Set the Succession Media Card clock.
- Assign time-of-day restrictions to announcements.
- Access system configuration functions.
- Change passwords.

The TUI allows a user to login and issue specific commands using the dialpad of a Meridian Digital Telephone or any standard DTMF telephone. For security, the login requires a valid user name and password, which the administrator supplies. The Succession Media Card does not identify itself until a valid user name and password have been entered.

The TUI reduces the MIRAN III one-to-one ports available for RAN or music from eight to seven. Because there is no messaging between Succession Media Cards, port 7 must be reserved for the TUI on each Succession Media Card that requires this interface. If a Succession Media Card does not require the TUI, all eight ports on the card are available for RAN or music.

Refer to "RAN Application: Telephone User Interface" on page 241 for more information on the TUL

## User interface multiple-access restrictions

Multiple users can simultaneously access a Succession Media Card. However, there are restrictions under which simultaneous access can occur. Table 2 shows the various situations in which multiple access can occur.

Table 2
User interface multiple-access restrictions

A user has logged in through the	Can more than one user log simultaneously in through the				
uie	Text UI	TUI	BUI	FTP	
Text-based User Interface (Text UI)	No	Yes	Yes	Yes	
Telephone User Interface (TUI)	Yes	No	Yes	Yes	
Browser User Interface (BUI)	Yes	Yes	Yes	Yes	
File Transfer Protocol (FTP)	Yes	Yes	Yes	No	

### **Features overview**

## Calendar assignment feature

MIRAN III software supports the Calendar assignments used in scheduling announcements. The assignments are made on a daily and monthly basis, regardless of year, using a 366-day calendar.

## Calendar assignments

The Calendar assignment method of assigning files is more powerful and flexible than the "day, time, and filename" method which was employed in the original MIRAN product.

When a Calendar assignment is created, it is assigned a 'weighting' based on how specific the assignment is. Assignments are sorted in the Calendar list according to this weighting. The more specific assignments appear at the top of the list while the least specific assignments appear at the end. MIRAN searches the Calendar list when making channel assignments. The first entry in the list that matches the current day, time and channel will be the correct choice. If a match cannot be found in the Calendar list, the search reverts to the assignment lists.

All Calendar assignments consist of the following components:

- 1 Channel entry—can be a single channel (for example, 6); a range of channels (for example, 2-4); a combination (for example, 0, 2-4, 7); or a wildcard, \* (star symbol), to denote all channels.
  - **Note:** When a wildcard is used, it affects only the channels to which the current user has access. These are the channels that are assigned to the user's channel group.
- 2 Time entry—can be a single time (for example, 9:00); a range of times, (for example, 9:00-10:15); or a wildcard, \* (star symbol), to denote the entire day. A wildcard can also be entered instead of the minutes (for example, 9:\*) to indicate the entire hour. Table 3 provides examples of time entries. The entries are sorted in order of most specific to least specific and indicates the order in which the entries would appear in the Calendar list.

Table 3
Time entry examples—sorted from most specific to least specific

Time entry	Comment		
9:00-9:30	Range of times (no wildcards allowed)		
	<b>Note:</b> The range '10:00-16:30' is more specific than '10:*' due to the use of the wildcard.		
9:*	Entire hour (9:00 to 9:59)		
9:00	9:00 until the end of the day (9:00 to 23:59)		
* (star symbol)	Entire day (0:00 to 23:59)		

3 Date entry—can be a single date (for example, 20/2); a range of dates, (for example, 20/2-25/2); a single day (for example, MON); or a range of days (for example, MON-WED). A wildcard, \* (star symbol), can be used instead of the day or the month (for example, 25/\* would denote the 25th of each month, and \*/12 would denote every day in December). A wildcard used alone, \* (star symbol), denotes every day.

Table 4 provides examples of date entries. The entries are sorted in order of most specific to least specific and indicates the order in which the entries would appear in the Calendar list.

Table 4
Date entry examples—most specific to least specific

Date Entry	Comment		
20/1	Specific date		
20/1-25/1	Range of dates (no wildcards allowed)		
1/*	First day of every month		
*/1	Every day in January		
MON	Every Monday		
MON-WED	Every Monday through Wednesday		
	Note: THUR-MON is also a valid range		
* (star symbol)	Every day of the year		

*Note:* The time and date definitions can be combined as part of a "descriptor". Refer to "Calendar descriptors" on page 31.

4 Filename or codec channel—specifies the file to play when the assignment is active, or the analog channel (displayed in the drop-down list as "Codec").

#### Calendar descriptors

The Calendar descriptors are a user-friendly way to store frequently used times and dates for Calendar assignments. Each date and time pair is assigned a descriptor name which denotes the period.

For example, to make assignments for the hour a business is closed for lunch, 13:00 to 14:00 Monday through Friday, instead of making the assignment manually, define a calendar descriptor called 'lunch'. The descriptor 'lunch' would have a date entry of 'MON-FRI' and a time entry of either '13:\*', or '13:00-14:00'. Assignments would then be made using the descriptor 'lunch'. The 'lunch' descriptor can be re-defined at any time, and it will take effect for all assignments using 'lunch'. Use calendar descriptors to avoid manually changing each assignment. This eliminates the chance that an assignment might be missed.

Table 5 on page 32 shows sample Calendar Descriptors that could be used in making assignments. These descriptors are sorted from the most specific to the least specific and appear in the same order in which they would appear in the list of Calendar assignments.

**Note:** Jan\_sales\_closed has the time defined as '\*' (star symbol). This means at all times; however, because of the way the entries are sorted, jan\_sales\_open is always found during times when the store is open. During the time the store is closed, the search will 'fall through' to the jan\_sales\_closed assignment.

Table 5
Calendar Descriptor examples — most specific to least specific

Descriptor name	Date	Time	Comment
christmas	25/12	*	Christmas Day
jan_sales_open	1/1-20/1	9:00-17:30	January Sales - Store Open
jan_sales_closed	1/1-20/1	*	January Sales - Store Closed
1st_of_month	1/*	*	First Day of Every Month
weekend	Sat-Sun	*	Weekends
weekday	Mon-Fri	*	Weekdays
morning	*	8:00-10:30	Every Morning
opening_time	*	9:00	Store Opening Time
closing_time	*	17:30	Store Closing Time
always	*	*	Always

#### Calendar files

The Calendar List is saved as a file called \_ASSIGNS.CAL. The Calendar Descriptors are saved in a file called \_DESCRIP.CAL. The Calendar Descriptors file is loaded before the Calendar file so that the descriptors used in the Calendar file can be validated.

*Note:* Multiple Calendar List files and Descriptor files can be created, where each file contains a group of calendar assignments or descriptors. These files can be swapped in and out, and transferred to other MIRAN III Succession Media Cards. Refer to "Calendar Operations menu" on page 167 and "The Descriptor Operations menu" on page 177.

## System time and date synchronization

The Succession Media Card can be configured to download the system time and date from the Meridian 1 or Succession CSE 1000 system on boot-up. The Succession Media Card remotely logs in to the system and starts a terminal session. Once the session has been established, the Succession Media Card accesses Overlay and extracts the system time and date by sending the TTAD command. The session is ended and the real-time clock is set accordingly. The IP address of the Meridian 1 is stored in \_CONFIG.DAT. The use of this feature cancels the OA&M commands SETDAY, SETTIME, and SETDATE.

Refer to "Configuring Ethernet for Time & Date Synchronization" on page 62 and "Time & Date Configuration menu" on page 210 for instructions on configuring the system time and date synchronization.

**Note:** MIRAN III can either synchronize the time and date with the Meridian 1 or Succession CSE 1000 system, or have the time and date set manually.

## **Music-On-Hold option**

A card can have music routes and trunks programmed to provide Music-On-Hold service to callers. MIRAN provides approximately six minutes of pre-recorded, royalty-free music on the internal C: drive. This music is in Succession Media Card Compressed Format (MCF) and is pre-assigned to internal channel 0.

**Note:** The music assignment to internal channel 0 can be changed. Also, the royalty-free music file can be deleted if it is not needed.

The Music Broadcast feature allows a maximum of 64 callers to simultaneously listen to music on a single channel.

#### **External music**

A permanent connection is maintained, over the analog input port, between an external music source, such as a CD player or tape recorder, and a MIRAN III Succession Media Card. This port is available on the MIRAN III 50-pin I/O Adaptor (Audio-adaptor). External music is most suitable when the music must be changed frequently.

The analog input is not confined to music. It can be used in many applications, such as a "talking timetable" or advertisements that are changed on a regular basis. It is often used on the larger systems where a piece of audio equipment is dedicated for this purpose.

*Note:* The Succession Media Card does not support 600 or 900 Ohm music sources.

#### Internal music

Internal music can be used when a music source is not permanently connected to a Succession Media Card. A technician can use an external music source to record the music onto the MIRAN III Succession Media Card, where it is stored digitally in Flash memory.

## **RAN** password security

Access to the MIRAN III administration menus is password controlled using the following password levels:

- User
- Administrator
- Distributor
- Super User (Nortel Networks access)

These are the restrictions for accessing the MIRAN III:

- User the lowest restrictions. Users can only access the User level.
- Administrator the second highest level of restrictions. Users can access
  the user and administrator levels, and can change passwords for each of
  those levels.
- Distributor the third highest of restrictions. Users can access user, administrator and distributor levels, and can change the passords for those levels.
- Super User is available for Nortel Networks employees. Users can access all levels, including debugging area, and can change passwords for all those levels.

#### User level

The user password must be 8 to 16 alphanumeric characters in length. The user default password is "user0000". The general OA&M password allows a user to login to the MIRAN III administration menu. This password level provides unrestricted access to all of the RAN-based, and most of the MIRAN III Succession Media Card level, administration options. The user password does not provide access to any diagnostic procedures.

*Note:* TUI access to the OA&M functions is at the User level.

#### **Administrator level**

The administrator password must be 8 to 16 alphanumeric characters in length. The administrator default password is "admin000". The Administrator level permits the following actions:

- creation of new users
- assignment of passwords
- channel access permissions
- deletion of existing users
- viewing/editing user information.

Individual users can alter their own password. The administrator can alter any user's password and channel access permissions.

#### **Distributor level**

The distributor level password must be 8 to 16 alphanumeric characters. The distributor default password is "**distrib0**". The distributor level is the next level of access above the Administrator. The distributor is able to access the base code self-test and diagnostic procedures. This password level provides announcement monitoring for Card-LAN, DS-30X, and 8051 signals.

#### Super User level

The Super User level allows remote access to the VxWorks shell, in order to perform maintenance and diagnosis of problems in the field.

*Note:* The Super User access level is for Nortel Networks employees.

### Succession Media Card technical overview

The MIRAN III Succession Media Card implements RAN and MOH applications for the Meridian 1 and Succession CSE 1000 and systems supporting IPE cards.

The Succession Media Card provides faceplate and backplane interfaces, which are used to connect external RAN and music sources and maintenance terminals to MIRAN III. This section provides information on the faceplate connectors and indicators, as well as the backplane connections to the MDF.

#### Hardware architecture

The Succession Media Card is designed with the Intel IXP1200 Network Processor as its core. The microprocessor interfaces directly to the DRAM array and cache memory and to the rest of the system over PCI and SAI buses over the PCI bus and the buffered SRAM bus.

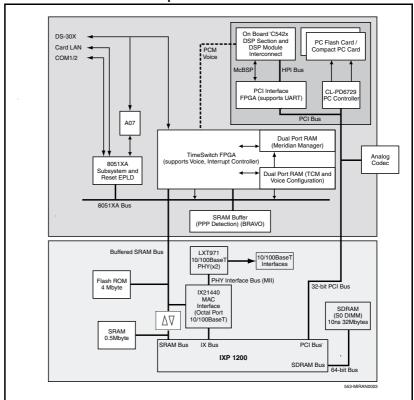
Meridian 1 and Succession CSE 1000 system interfaces, such as Card-LAN and DS-30X, connect to a dedicated microcontroller. This microcontroller communicates with the core microprocessor over the dual-port RAM.

To optimize the installation of the Succession Media Card with the MIRAN III application the following are provided:

- a faceplate connection for external device occasional use
- an I/O panel connection for MIRAN III 50-pin I/O Adaptor (Audio-adaptor) for external device permanent use

Figure 4 provides a high-level block diagram of the Succession Media Card components.

Figure 4 Succession Media Card components



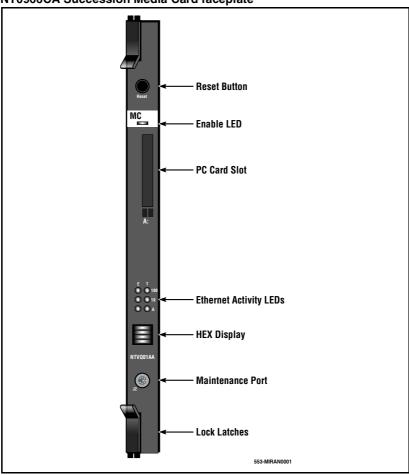
## **Faceplate connectors and indicators**

Figure 5 shows the NT0966CA (MIRAN application) Succession Media Card faceplate.

#### **Reset switch**

Use the reset switch on the faceplate to manually reset the Succession Media Card.

Figure 5
NT0966CA Succession Media Card faceplate



#### Status LED

The Succession Media Card faceplate red enable LED indicates the following:

- the enabled/disabled status of the card
- the self-testing result during power up or card insertion into an operational system

#### **PC Card slot**

This slot accepts standard PC Flash Cards, including ATA Flash cards (3 Mb to 170 Mb).

Nortel Networks supplies PC Card adaptors which allow compact flash cards to be used in this slot.

This slot is used for Succession Media Card software upgrades, backing up announcements, and additional storage.

#### Ethernet activity LEDs

The Succession Media Card faceplate contains Ethernet activity LEDs for each network.

#### Hex display

A four-digit, LED-based hexadecimal display provides the following information:

- **T:xx** indicates the status of the internal self-test during boot-up. See Table 6 on page 273.
- MRN3 indicates that the MIRAN III application is running on the card.
- WAIT indicates that it can take a number of seconds before the PC Card is ready for use after the insertion of a PC Card. During that time, the Hex display generates the message "WAIT". While the "WAIT" message is displayed, do not remove the PC Card. Once the card is ready for use the Hex display displays "MRN3". At this stage the user can remove the PC Card. Similarly, after removal of a PC Card, the "WAIT" message is displayed for about one second. The operator should not re-insert a PC Card until the "MRN3" message is displayed.

#### **RS-232 Asynchronous Maintenance Port**

An 8-pin mini-DIN socket on the Succession Media Card faceplate provides access to the RS-232 port. This faceplate port can provide access to the MIRAN III for OA&M purposes. This port is also available through a female DB-9 connector on the MIRAN III 50-pin I/O Adaptor (Audio-adaptor). This should be used to make a permanent terminal connection.

## MIRAN III 50-pin I/O Adaptor (Audio-adaptor)

The MIRAN III 50-pin I/O Adaptor (Audio-adaptor) mounts to the I/O panel on the IPE module. It contains the following:

- one RJ-45 connector for connection to the LAN
- one DB-9 female connector for connection to a maintenance terminal (either directly or through a modem)
- one 50-pin connector for connection to the I/O panel on the IPE module

Figure 6 on page 40 shows the MIRAN III 50-pin I/O Adaptor (Audio-adaptor).

Amphenol Connector to M1

MIRAN Card Local RS232

Maintenance Connection

Ethernet Port

Audio Jack

553-MIRAN0004

Figure 6
MIRAN III 50-pin I/O Adaptor (Audio-adaptor)

**Note:** It is important that the 50-pin connector of the MIRAN III 50-pin I/O Adaptor (Audio-adaptor) be secured to the I/O connector using the mounting screw provided on the top of the 50-pin connector, as well as the fastener on the bottom.

The Succession Media Card provides the following connections through the MIRAN III 50-pin I/O Adaptor (Audio-adaptor):

- Succession Media Card local RS-232 maintenance connection (9-way D-sub connector)
- 10BaseT Ethernet management connection
- audio socket for Music-On-Hold

#### **Maintenance Serial Port**

A Maintenance Serial port is provided on the MIRAN III 50-pin I/O Adaptor (Audio-adaptor) for maintenance functions. A terminal can be permanently connected here. This port is duplicated on the faceplate.

#### Audio jack

The 3.5 mm audio jack provides access to a single analog input (ANALOG0). Use the audio jack to connect external analog sources, such as a tape recorder or CD player to record to file or to route directly through a trunk emulation port into Meridian 1 and Succession CSE 1000 for MOH. Refer to Figure 6 on page 40.

#### **Ethernet port**

The MIRAN III 50-pin I/O Adaptor (Audio-adaptor) provides one 10BaseT Ethernet management connection.

#### **CE-MUX Interface**

The Succession Media Card does not support CE-MUX Interface.

## Succession Media Card reset and self-test functions

A reset is executed immediately following a power-on or system-level reset. This procedure initializes the processor before proceeding with the power-on self-test. The Succession Media Card attempts to log the source of each reset condition. This information can later be displayed on the maintenance terminal to find the cause of the problem, and the time and date when it occurred.

#### Hard reset

A hard reset is equivalent to a card insertion or loss of power. It results in a total reset of all hardware elements and a full hardware and software initialization. A hard reset is always followed by a power-up sequence. This process can last up to two minutes.

A hard reset can be initiated by any of the following activities:

- card-level maintenance over the RS-232 port
- through a menu option in BUI
- by the administrator after upgrading MIRAN software

#### Diagnostic self-test

This tests the installed hardware and does the following:

- Determines the integrity of the hardware.
- Establishes MIRAN III configuration in terms of its processor, RAM capacity, and Flash memory.

The Succession Media Card displays any unexpected results on the maintenance port and updates the Flash configuration. It can also indicate self-test results on the Succession Media Card faceplate hex display.

#### **BIOS** initialization

This process initializes the base hardware, using configuration information stored in Flash. The BIOS layer provides initialization and device drivers.

The BIOS layer initializes the hardware and boots the operating system, using the low-level reset, self-test, and BIOS initialization.

## **Software security**

To provide security for the RAN and music applications as well as to prevent unlawful product usage, the Succession Media Card uses a security device and keycode security approach.

#### Security overview

A security device and keycode mechanism is necessary to protect against unlawful MIRAN III feature usage, because industry-standard PC Cards are used as the software medium on the Succession Media Card. All upgrades of either channel capacity or application software are restricted to a given Succession Media Card and are accurately tracked to allow for satisfactory handling of field repairs and incremental upgrades.

Security is required for the following upgrades:

port/channel capacity upgrades

Security is not required for the following upgrades:

- customer recorded prompts
- back up and restore operations
- application patching/bug fix

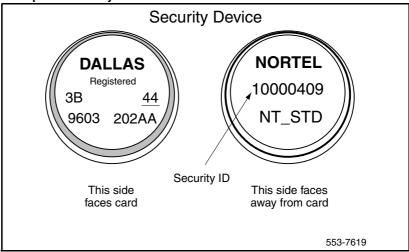
### Security device

This button-sized device has a unique 12-digit laser-etched code that cannot be overwritten. In addition, it contains 1 kbit/s of PROM to:

- identify the button as part of a Nortel Networks product
- provide an eight-digit security ID

Figure 7 on page 44 illustrates an example of a security device that contains a unique 12-digit laser etched code and 1kbit of PROM pre-programmed with Nortel Networks specific information. The 'NORTEL'-side of the security device shows the eight-digit security ID. The security device must be installed with the eight-digit inscription facing away from the card.

Figure 7
Example of security devices



*Note:* If the security device is properly installed, the Nortel Networks logo, with the eight-digit inscription underneath, is visible. Figure 8 on page 45 shows the position of the security device on the Succession Media Card.

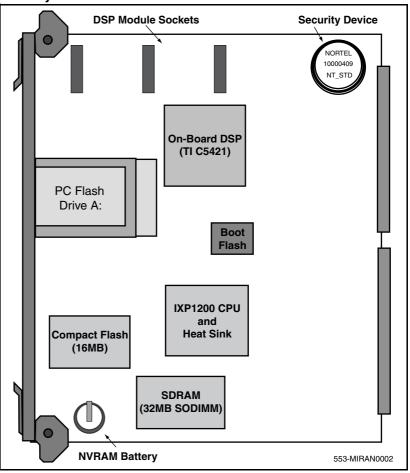


Figure 8
Security device installation in the Succession Media Card

#### **Security ID**

The security ID is the number that the customer must query from the Succession Media Card maintenance port prior to ordering an upgrade. It is read from the security device and it is unique for each Succession Media Card.

The security ID number can be found:

- at the top left-hand corner of the terminal-based OA&M menu or screen
- by using a command on the telephone set-based OA&M access
- on an adhesive label in the box
- on the shipping paperwork
- on the BUI System Information screen
- etched on the security device

#### Keycode

Nortel Networks provides the customer with a keycode that enables the customer to install any desired upgrade. The keycode is entered over a terminal using the local maintenance port on the Succession Media Card or using the BUI. The keycode consists of three sets of eight digits and must match the Security ID on the Succession Media Card.

The Succession Media Card comes from the factory equipped with a keycode. Upgrade keycodes can be purchased to enable more ports. Spare and repaired Succession Media Cards are not equipped with a keycode nor with the security device. For the Succession Media Card to operate correctly, the keycode must be installed.

## **Installation and configuration**

## **Contents**

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### Reference list

The following are the references in this section:

- *Features and services* (553-3001-306)
- *Administration Input/Output Guide* (553-3001-311)

# Succession Media Card with MIRAN application quick installation procedure

To quickly install and configure the MIRAN III product, follow the steps in Procedure 1.

#### **Procedure 1**

#### Succession Media Card quick installation procedure

- 1 Log in to the Meridian 1 system.
  - a. Program a DID route and configure a DID trunk on Succession Media Card unit 7.

Use the TN for the loop, shelf, and card slot into which the Succession Media Card is plugged.

For example, if the Succession Media Card was installed in 20 0 0, then provision 20 0 0 7 as the DID unit to allow local telephone access for the recording of RAN announcements.

Program RAN and Music routes and trunks for the remaining channels. For example, program channel 0 as a Music trunk and channel 1 as a RAN trunk.

**Note:** MIRAN comes with royalty-free music pre-assigned to channel 0 and set to play 'always'. Therefore, Nortel Networks recommends that channel 0 be configured as a Music route. However, this assignment can be removed and any other announcement or music file assigned in its place.

For pre-Release 23 Meridian 1 systems, see "Multi-channel level start/stop RAN route" on page 56 and "Level start/stop RAN route" on page 57.

If using Meridian Release 23 and Succession CSE 1000 X21 Release 1, refer to the RAN Broadcast feature in *Feature and Services* (553-3001-306). For MIRAN III with Release 23 or later, and configured with RAN Broadcast, use Route Type "MLVL" (RTYP = MLVL in Overlay 16).

3 Request an IP address, subnet mask, and gateway from the system administrator.

**Note:** This step is only necessary if MIRAN III is connecting to the LAN.

Insert the security device onto the Succession Media Card. Install the security device with the Nortel Networks logo and eight-digit inscription facing away from the board.

**Note:** The security device can be correctly inserted in only one position.

- 5 Connect the 50-pin female connector on the Succession Media Card Audio-adaptor to the I/O panel.
- 6 Connect the RJ-45 connector to the LAN hub. Use an RJ-45 coupler and the additional RJ-45 cable, if necessary.
- 7 Connect a VT-100 terminal to the MIRAN III 50-pin I/O Adaptor (Audio-adaptor) using a standard serial cable (NTAG81GA is available as an accessory from Nortel Networks).
- 8 Alternatively, the NTAG81CA cable (also available as an accessory) can be used to connect a terminal to the 8-pin faceplate connector.
- Configure the terminal in VT-100 mode at 9600 baud, 8 data bits,1 stop bit, and no parity.

10 Insert the Succession Media Card into an unequipped card slot and watch the terminal screen for boot-up commands to appear. This requires approximately 90 seconds.



#### CAUTION

#### Damage to Equipment

Before installing a Succession Media Card into a card slot, ensure that no cross-connect wires from Succession Media Card or another product remain attached to this slot. Cross-connect wires that carry a ringing voltage can damage the Succession Media Card.

- 11 At the logon screen of the Text-based User Interface, ensure that the cursor is in the 'User Name:' field. Then, log on by doing the following:
  - a. If the Media Card is being booted for the very first time, the cards will boot in BOOTP mode. If a BOOTP server is not being used, the card will continue to search for a BOOTP server on the network, thereby stalling the boot process.

At this point, users that are not using a BOOTP server should enter the key sequence +++ (plus symbols) in order to force booting to continue. Once booted, the user should change the IP method to either disabled or static (see Procedure 8 and Procedure 9). Once the IP method is changed to disabled or static, subsequent boots of the card do not look for a BOOTP server.

- **b.** If the Succession Media Card is booted and users are just starting the session or if an 'access denied' message is received, press the 'Shift' key and the tilde key (~) to refresh the screen.
- **c.** Type in the user name (**admin**), and press the 'down' arrow.
- **d.** Type in the administrator default password (**admin000**), and press the 'down' arrow again.
- e. Press <CR> at the 'Login' prompt.

**Note:** If the logon is unsuccessful, an 'Access denied' message appears. The logon procedure can be repeated up to three times. If an 'Access denied' response appears for a third time, the Succession Media Card locks users out for 20 minutes.

#### **12** At the Main menu:

- a. Select 2, "Pack Administration".
- **b.** Select **2**, "Keycode Entry".

**Note:** The keycodes are on a label that accompanies the security device. Remove this keycode label and attach it to the Succession Media Card faceplate.

- c. Between the brackets, type in the 24-character keycode with a space between each set of eight characters.
- d. Select Execute to execute the keycode. Wait for a keycode validation response 'Keycode validated'.
- e. Select Exit to return to the Pack Administration menu.

**Note:** If LAN access is not needed for MIRAN III, log out after entering the keycode.

- 13 At the Pack Administration menu:
  - a. Select 5, "Ethernet Configuration".
  - b. At the Ethernet Configuration screen, enter the new IP address, subnet mask, Gateway, and IP method of the Succession Media Card, obtained from the network administrator.

**Note:** The IP method can either be 'bootp' or 'static'. To disable the IP connection, but keep MIRAN III working, set the IP method to 'disabled'. 'bootp' is similar to Dynamic Host Configuration Protocol (DHCP).

- **c.** Select **Set** to set the LAN configuration parameters.
- d. Select Exit to return to the Pack Administration screen.
- e. Log out of the Text-based User Interface by selecting 9 from the menu screen until the Main Menu screen appears.
- 14 Reboot the Succession Media Card by pressing the reset switch on the front of the pack. This causes the keycode to take effect. Wait for the card to reboot and the Login screen to come up on the maintenance terminal. This takes approximately 90 seconds.

15 Use a local DTMF telephone to dial the DID access code for Succession Media Card unit 7.

**Note:** The local DTMF telephone must have an 'unrestricted' Class of Service (CLS = UNR) in Overlay 11.

- a. At the voice prompt, press # (pound key) to establish the call.
- b. Enter the user name 'user'=8737 followed by \* (star symbol).
- c. At the next voice prompt, enter the password user0000 followed by \* (star symbol).
- **d.** At the main menu, press **5** to access the Record menu.
- **e.** Press **5** again to begin recording a RAN announcement.
- **f.** When recording is done, press **3** to stop the recording.
- g. Press 1 to save the announcement. Because MIRAN III writes the recording to memory, it can take 30 seconds or longer for MIRAN III to respond that it has saved the announcement.



#### CAUTION

#### Loss of Data

After pressing 1 to save the announcement, do not hang up. Wait for MIRAN III to state that it has saved the announcement and tagged the announcement with an announcement identifier.

For example: 'Announcement has been saved as announcement 1'.

- Log into the Text-based User Interface through the maintenance terminal as before. Or, if the MIRAN is connected to the LAN, the MIRAN Browser User Interface (BUI) can be accessed by pointing a web browser to the IP address of the Succession Media Card. To assign an announcement to a MIRAN III channel, do the following:
  - a. At the Main Menu, select 1 "MIRAN Administration...".
  - **b.** At the MIRAN Administration menu, select **1** "Announcement Configuration...".
  - **c.** At the Announcement Configuration menu, select **1** "Calendar Operations...".

- **d.** At the Calendar Operations menu, select **1** "Calendar Assignment with Descriptor".
- e. At the Calendar Assignment with Descriptor screen, first enter the channels (ports) on which a particular announcement is to play. For example, if the TN for a RAN trunk is 20 0 0 5, assign an announcement to channel 5.
- f. At the 'Filename:' prompt, enter the filename of the announcement that must play on the selected channels. Browse the list of available announcements to select one.
- g. At the 'Descriptor' prompt, enter the descriptor that defines when the selected announcement will play on the selected channels. Browse the list of available descriptors to select one. Descriptors can be defined if the pre-configured descriptors do not meet system needs.
- **h.** Move the cursor to 'Add to Calendar' and press **<CR>** to create the calendar assignment with descriptor.
- 17 To test RAN announcements, dial the trunk access code for the desired RAN route, and listen to the announcement that plays.

**Note:** With MIRAN III, all changes to MIRAN announcements and configuration are saved automatically.

Refer to Table 12 on page 97 for list of relevant equipment.



## System configuration

In the system software, configure the following for MIRAN III:

- RAN and Music routes
- a DID route
- trunks for the above routes

To allow synchronization of the time and date between the Meridian 1 and Succession CSE 1000 system and the Succession Media Card, configure the system for LAN access in Overlay 117. Refer to "Configuring Ethernet for Time & Date Synchronization" on page 62 for this procedure.

The Meridian 1 and Succession CSE 1000 system software can be configured either before or after the MIRAN III Succession Media Card is installed. Nortel Networks recommends configuring the system software first, in order to save setup time once the Succession Media Card arrives.

The following sections describe Meridian 1 and Succession CSE 1000 system software configuration for MIRAN III.

## **Configuring RAN routes**

The Succession Media Card emulates an Enhanced Extended Universal Trunk (EXUT) card in the Meridian 1 and Succession CSE 1000 system. Configure RAN routes and trunks for the Succession Media Card the same way as the EXUT card. For detailed information on Trunk Route Administration (Overlay 16) and Trunk Administration (Overlay 14), see *Administration Input/Output Guide* (553-3001-311).

To configure the RAN propagation route and the mode of activating the recorded announcement, define its parameters using Trunk Route Administration (Overlay 16). The Succession Media Card emulates the EXUT characteristics and does not require modification of Overlay 16 to configure the MIRAN III functions.

The Succession Media Card and EXUT cards support the following modes of operation:

- Delay Dial Continuous RAN (DDL)
- Immediate Start Continuous RAN (IMM)
- Level Start/Stop RAN (LVL, MLSS, or MLVL)

The Succession Media Card supports the above modes of operation on two, four, or eight independent ports. The same RAN announcement can be assigned to different ports, allowing multiple callers to hear the same announcement at the same time.

*Note:* With Meridian 1 Release 23, and later, and Succession CSE 1000 Release 1, and later, and RAN Broadcast, up to 30 callers can simultaneously listen to the same RAN announcement on a single RAN port.

#### Continuous RAN routes (Delay Dial and Immediate Start)

Continuous (immediate or delay) RAN plays an announcement over and over again. Callers "barge in" on an announcement playing on an Immediate Start RAN route. Callers receive a ringback tone for an announcement playing on a Delay Dial RAN route until the announcement begins again. At the end of each announcement, a pulse is issued on the control pulse line used by the trunk unit to cut through to the waiting call. Internal ports and channels wait until the announcement starts to be connected to a RAN announcement.

To configure a continuous RAN route, load the Route Data Block (Overlay 16) using the system TTY, and enter the appropriate responses to the prompts as shown.

Overlay 16 – Define a continuous RAN route.

Prompt	Response	Description
REQ	NEW CHG	Add new, or change existing configuration.
TYPE	RDB	Route Data Block.
CUST	xx	Customer number.
ROUT	0–511	Route number (0-127 for Succession CSE 1000 and Option 11C).
TKTP	RAN	Recorded Announcement (RAN) TrunkTtype.
RTYP	CON MCON	Continuous route. Continuous multi-channel (for RAN Broadcast).
- LGTH	4–(60)–7200	Maximum message length in seconds.
- GRD	(IDLE)PLAY	Ground signal from RAN indicates MIRAN is playing (idle). The LGTH and GRD prompts only appear if RTYP = MCON.
REP	1–15	Number of RAN repetitions.
POST	ATT DIS	Route to attendant after maximum repetitions. Disconnect after maximum repetitions.

Prompt	Response	Description
STRT	IMM DDL	Immediately connect call to a recorded announcement.  Delay call connection until the start of an announcement.
BDCT	(NO) YES	(Disallows) allows broadcast capability. The BDCT prompt appears only if the customer has RAN Broadcast (RANBRD) package 327.
ASUP	(NO) YES CO	Does not return Answer Supervision. Returns Answer Supervision. Returns Answer Supervision if originator is a CO trunk.
ACOD	xxxx	Trunk route access code

#### Multi-channel level start/stop RAN route

In the multi-channel level start/stop control RAN, the leading edge of the start signal initiates announcement playback that continues until either the trailing edge of the start signal occurs or the end of the announcement is reached. If the trailing edge of a level start signal terminates an announcement, it resets immediately and is again available for playback. The multi-channel level start/stop control RAN mode allows the same announcement to be played over multiple RAN channels independently specify multi-channel using the same RAN route. See "Example 2:" on page 103.

To configure this RAN route, load Overlay 16 using the system TTY, and enter the appropriate responses to the prompts as shown.

Overlay 16 – Define a multi-channel level start/stop RAN route.

Prompt	Response	Description
REQ	NEW CHG	Add new, or change existing configuration.
TYPE	RDB	Route Data Block.
CUST	xx	Customer number.
ROUT	0-511	Route number (0-127 for Succession CSE 1000 and Option 11C)

Prompt	Response	Description
ТКТР	RAN	Recorded Announcement (RAN) Trunk Type
RTYP	MLSS MLVL	Multi-channel level start/stop RAN. Level start/stop, multi-channel (for RAN Broadcast). Sets RTYP to MLVL with RAN Broadcast, even if the broadcast capability (BDCT = NO) is denied for this route.
- LGTH	4–(60)–7200	Maximum message length in seconds. The LGTH and GRD prompts appear only if RTYP = MCON.
- GRD	(IDLE) PLAY	Ground signal from RAN indicates MIRAN is playing (idle).
REP	1–15	Number of repetitions of RAN.
POST	ATT DIS	Route to attendant after maximum repetitions. Disconnects after maximum repetitions.
STRT	IMM	Immediately connects call to recorded announcement.
BDCT	(NO) YES	(Disallows)a llows broadcast capability. The BDCT prompt appears only if using the RAN Broadcast (RAN BRD) package 327.
ASUP	NO YES CO	Does not return Answer Supervision. Returns Answer Supervision. Returns Answer Supervision for a CO trunk.
ACOD	xxxx	Trunk route access code

Multi-Level Start/Stop RAN (MLSS or MLVL) allows multiple start/stop RAN channels to be supported within the same RAN route.

#### Level start/stop RAN route

In the immediate "level" start RAN, the leading edge of the start signal initiates announcement playback. The playback continues until either the trailing edge of the start signal occurs or the announcement ends. If the trailing edge of a level start signal terminates an announcement, it resets immediately and is again available for playback.

To configure this RAN route, load Overlay 16 using the system TTY, and enter the appropriate responses to the prompts as shown.

Overlay 16 – Define a level start/stop RAN route.

Prompt	Response	Description
REQ	NEW CHG	Define new, or change existing configuration.
TYPE	RDB	Route Data Block.
CUST	xx	Customer number.
ROUT	0–511	Route number (0-127 for Succession CSE 100 and Option 11C)
ТКТР	RAN	Recorded Announcement (RAN) Trunk Type.
RTYP	LVL	Level start/stop mode.
REP	1–15	Number of RAN repetitions.
POST	ATT DIS	Route to attendant after maximum repetitions. Disconnects after maximum repetitions
STRT	IMM	Immediately connects call to recorded announcement.
ASUP	NO YES CO	Does not return Answer Supervision. Returns Answer Supervision. Returns Answer Supervision if the originator is a CO trunk.
ACOD	xxxx	Trunk route access code.

## Music-On-Hold activation and route configuration

Music-On-Hold (MOH) operates in a continuous mode with an immediate connection to the music source. The music source plays continuously. Callers "barge in" on playing music.

To specify the conference loop for MOH, load the Configuration Record (Overlay 17), and enter the appropriate responses to the prompts as shown.

Overlay 17 – Add or change conference loop for MOH.

Prompt	Response	Description
REQ	CHG	Change existing configuration.
TYPE	CEQU	Record Common Equipment.
CEQU	(NO) YES	Changes Common Equipment parameters.
XCT	0–158	Loop number for NT8D17 Conference/TDS card.
CONF	0–158	Conference loop should be an even number.

To configure the MOH route, load Route Data Block (Overlay 16) using the system TTY, and enter the appropriate responses to the prompts as shown.

Overlay 16 – Define the Music-On-Hold route.

Prompt	Response	Description
REQ	NEW CHG	Add new, or change existing configuration.
TYPE	RDB	Route Data Block.
CUST	xx	Customer number.
ROUT	0–511	Route number (0-127 for Option 11C).
TKTP	COT, MUS	MOH Trunk Types.
MUS	(NO) YES	Music-On-Hold.
_MRT	0–511	Music route number.
STRT	IMM	Immediately connects a call to Music-On-Hold.
ICOG	OGT	For Music-On-Hold, selects the outgoing trunk only.
BDCT	(NO) YES	(Denies) allows broadcast capability. The BDCT prompt appears only if using the Music Broadcast (MUSBRD) package 328. If BDCT = YES, no conference loop is necessary; each music trunk has 64 broadcast connections.

Prompt	Response	Description
ASUP	NO YES CO	Does not return Answer Supervision. Returns Answer Supervision. Returns Answer Supervision if originator is a CO trunk.
ACOD	xxxx	Trunk route access code

## Configuring the DID route for the TUI

To configure a Succession Media Card for TUI access, using internal one-to-one port 7, configure the appropriate route and trunk data blocks. Route Data Block program Overlay 16 commands define the DID route data block.

Overlay 16 – Define a DID route for the TUI.

Prompt	Response	Description
REQ	NEW CHG	Add new, or change existing configuration.
TYPE	RDB	Route Data Block.
CUST	xx	Customer number.
ROUT	0–511	Route number.
ТКТР	DID	Trunk type for telephone-based OA&M access.
ICOG	IAO	Incoming and outgoing trunk.
ACOD	xxxx	Trunk route access code.
CNTL	YES	Gate opener for control timers
NEDC	ETH	Near End Disconnected Control. Both ends have disconnect control.
FEDC	ETH	Far End Disconnected Control. Both ends have disconnect control.
MANO	YES	Manual Outgoing Trunk Route.

## **Configuring the MIRAN trunks**

After a RAN, Music, or DID route is configured, configure the route's corresponding trunk. A trunk data block specifies the parameters for a particular trunk. Because the Succession Media Card emulates the EXUT card, define the Succession Media Card parameters using Overlay 14 on the system TTY. Respond to the appropriate prompts in Overlay 14 to configure the MIRAN III trunk data block.

Overlay 14 – Configure the MIRAN III trunk data block for RAN, MOH, and DID.

Prompt	Response	Description
REQ	NEW	Add new data.
TYPE	RAN DID	Type of trunk music: Recorded Announcement Direct Inward Dialing
TN	Iscu	Terminal NUmber. MIRAN loop, shelf, card, and unit. The DID trunk on unit (port) 7 must be configured in order to use the TUI. The Succession Media Card comes from the factory with approximately 6 minutes of royalty-free music pre-configured on port 0. Unit 0 can be configured as a Music trunk to make easy use of the royalty-free music.
XTRK	EXUT	Enhanced Extended Universal Trunk Card.
CUST	xx	Customer number as defined in Overlay 15. Customeris prompted when REQ = NEW.
RTMB	ххх ууу	Route (0-511) and member (1-254) number.
CONN	(4)–48	The maximum number of broadcast connections allowed for this trunk. The 'CONN' prompt only appears if BDCT = YES in Overlay 16.
SIGL	LDR	Signaling for battery or loop outpulsing for telephone-based OA&M over the Succession Media Card port 7.

Prompt	Response	Description
ВІМР	600 900	Balanced trunk impedance for the Succession Media Card.
STRI	DDL IMM	Incoming trunk starting arrangement.
STRO	DDL IMM	Outgoing trunk starting arrangement. Do not program MUS or DID trunks as Delayed Dial (DDL).
CFLP	0–159	Music conference loop.

## **Configuring Ethernet for Time & Date Synchronization**

The time and date synchronization over the LAN requires the connection of the system to a LAN environment. Time and Date Synchronization requires Meridian 1 Release 22, or later, and Succession CSE 1000 Release 1, or later.

*Note:* Refer to "Time & Date Configuration menu" on page 210 for instructions on configuring Time & Date Synchronization.

## Limited access password

MIRAN III uses a default Limited Access Password (LAPW) and ID to access Overlay 2. This allows a task running on MIRAN III to remotely log into access Overlay 2, and extract the system time and date from the Meridian 1 and Succession CSE 1000.

## **Basic MIRAN III installation**

#### Installation overview

The MIRAN III Succession Media Card operates on the following systems:

- Meridian 1 Options 51C, 61C, 81, and 81C
- Option 11C and 11C Mini
- Succession CSE 1000

Refer to "Software requirements" on page 88 for more information.

### Installing a MIRAN III Succession Media Card

To install a Succession Media Card, follow the general procedures listed below:

- Prepare the site.
- Unpack, inspect, and take inventory of the equipment.
- Install the Succession Media Card in the selected card slot, if it is not already installed.
- Install the cables between the Succession Media Card faceplate connectors and external devices, if required.
- Install the cables to the I/O panel connector at the rear of the module, if required.
- Cross-connect external devices to the Succession Media Card through the Audio-adaptor (for example, trunk cards, CD player, and cassette player).

## Installation preparation

To prepare for Succession Media Card installation, unpack and inspect components. Take inventory and locate the card slots where the Succession Media Card will be installed.

### Unpacking and inspection

Unpack and inspect the equipment for damage. When unpacking, follow the general precautions recommended by computer and telephone equipment manufacturers:

- Remove items that generate static charge from the installation site.
- Wear an anti-static wrist wrap before handling any equipment.
- Remove equipment carefully from its packaging.
- Visually inspect the equipment for obvious faults or damage.

## **Taking inventory**

Verify that all equipment is at the site before you begin installation. Check the equipment received against the shipping documents.

#### Locating the card slot

A Succession Media Card can be installed in any IPE card slot in an IPE module or shelf that has a 25-pair tip/ring cable connected between the backplane and the I/O panel. The only slot that cannot be used is the Peripheral Controller card slot labeled *Cont*.

*Note:* IPE card slots 0, 4, 8, and 12 are already pre-configured for Succession Media Card installation.

In the Option 11C cabinet, the Succession Media Card can be installed in card slots 1 to 10 of the Main Cabinet and in slots 1 to 50 in the Expansion Cabinet(s). Refer to "Overlay 17 – Add or change conference loop for MOH." on page 59.

In the Option 11C Mini, the Succession Media Card can be installed in slots 1 to 3 of the Main Chassis and in slots 7 to 10 of the Chassis Expander.

In the Succession CSE 1000, the Succession Media Card can be installed in slots 1 to 3 of the Succession Media Gateway and in slots 7 to 10 of the Succession Media Gateway Expansion

*Note:* If the backplane RS-232 connections are to be used, refer to Appendix C: "NT8D37 cable connections" on page 285 for NT8D37 ribbon cable connection configuration on the backplane.

## Succession Media Card installation in an IPE shelf

Before installing the card, inspect the IPE module or cabinet I/O panel for backplane cabling.



## **CAUTION Damage to Equipment**

Before installing a Succession Media Card in a card slot, ensure that no cross-connect wires from the Succession Media Card or another product remain attached to this slot. Cross-connect wires that carry a ringing voltage can damage the Succession Media Card.

To install the Succession Media Cards in an IPE shelf, follow the steps in Procedure 2.

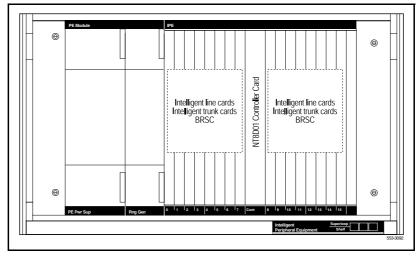
## Procedure 2 Installing Succession Media Cards in an IPE shelf

- 1 Identify the IPE card slot(s) selected for Succession Media Card(s).
- Pull the top and bottom extractors away from the Succession Media Card faceplate.
- 3 Insert the Succession Media Card into the card guides and gently push it until it makes contact with the backplane connector.
- 4 Push the top and bottom extractors firmly towards the faceplate to insert the Succession Media Card into the faceplate connector and to lock it firmly in place.
- Observe the faceplate hexadecimal display. It indicates the progress of the internal self-test in the form of T:xx. See "Succession Media Card hexadecimal codes" on page 273. Upon successful completion of the test and the start-up of the RAN application, the display shows the code MRN3.
  - **Note 1:** During the MIRAN bootup sequence, either an error message or the 'T:xx' self-test messages are seen on the hex display. To interpret an error message, refer to "Succession Media Card hexadecimal codes" on page 273.
  - **Note 2:** If the Media Card is being booted for the very first time, the cards boot in BOOTP mode. If a BOOTP server is not being used, the card continue to search for a BOOTP server on the network, stalling the boot process. At this point, users that are not using a BOOTP server should enter the key sequence +++ (plus symbols) in order to force booting to continue. Once booted, users should change the IP method to either disabled or static (see Procedure 8 on page 73 and Procedure 9 on page 74). Once the IP method is changed to disabled or static, subsequent boots of the card do not look for a BOOTP server.
- To enable the Succession Media Card, load the Network and PE Diagnostic program (Overlay 32) into the system memory using the system TTY. Execute the **ENLC I s c** command, where **I** is the loop, **s** is the module or shelf, and **c** is the card to enable.
- 7 Repeat steps 1 through 6 for each additional Succession Media Card.

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Figure 9 shows the IPE module and the card slots where the IPE cards reside. A Succession Media Card can be installed in any IPE card slot, except the Peripheral Controller (Cont) card slot.

Figure 9
The NT8D37 IPE module



*Note 1:* European customers who require MIRAN LAN capability must install the Succession Media Card in slots 0, 4, 8, or 12 of the IPE shelf.

*Note 2:* If using either the NT8D37AA/DC IPE or the NT8D11AC/DC CE/PE module, and the Maintenance Serial port is needed, the Succession Media Card cannot be installed in slots 3, 7, 11, or 15 of the IPE shelf. The necessary tip/ring pairs in these slots are not available.

Figure 10 show the Succession CSE 1000 Media Gateway Chassis.

Figure 10 Succession CSE 1000 Media Gateway Chassis

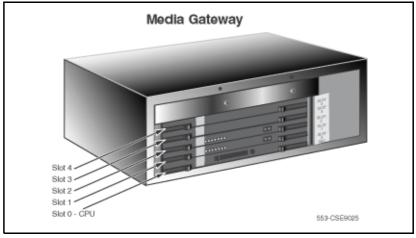
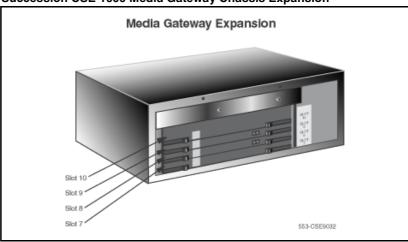


Figure 11 shows the Succession CSE Media Gateway Chassis Expansion.

Figure 11
Succession CSE 1000 Media Gateway Chassis Expansion



# Succession Media Card installation in the Option 11C, 11C Mini, and Succession CSE 1000

Before installing the Succession Media Card, inspect the Option 11C module or cabinet I/O panel for backplane cabling.



## **CAUTION**Damage to Equipment

Before installing a Succession Media Card into a card slot, ensure that no cross-connect wires from the Succession Media Card or another product remain attached to this slot. Cross-connect wires that carry a ringing voltage can damage the Succession Media Card.

To install one or more Succession Media Cards in the Option 11C, 11C Mini and Succession CSE 1000 system, follow the steps in Procedure 3.

#### Procedure 3 Installing one or more Succession Media Cards in the Option 11C, 11C Mini, and Succession CSE 1000

- 1 Identify the card slot(s) selected for the Succession Media Card(s).
- Pull the top and bottom extractors away from the Succession Media Card faceplate.
- 3 Insert the Succession Media Card into the card guides and gently push it until it makes contact with the backplane connector.
- 4 Push the top and the bottom extractors firmly towards the faceplate to insert the Succession Media Card into the faceplate connector and to lock it firmly in place.
- Observe the faceplate hexadecimal display. It indicates the progress of the internal self-test in the form of T:xx. Refer to "Succession Media Card hexadecimal codes" on page 273. Upon successful completion of the test and the start-up of the RAN application, it displays the code MRN3.

**Note 1:** During the MIRAN bootup sequence either an error message or the '**T:xx**' self-test messages are seen on the hex display. To interpret an error message, refer to "Succession Media Card hexadecimal codes" on page 273.

**Note 2:** If the Media Card is being booted for the very first time, the cards boot in BOOTP mode. If a BOOTP server is not being used, the card continue to search for a BOOTP server on the network, stalling the boot process. At this point, users that are not using a BOOTP server must enter the key sequence +++ (plus symbols) in order to force booting to continue. Once booted, users should change the IP method to either disabled or static (see Procedure 8 on page 73 and Procedure 9 on page 74). Once the IP method is changed to disabled or static, subsequent boots of the card do not look for a BOOTP server.

- To enable the Succession Media Card, load the Network and PE Diagnostic program (Overlay 32) into the system memory using the system TTY. Execute the **ENLC c** command, where **c** is the card to enable.
- 7 Repeat steps 1 through 6 for each additional Succession Media Card.

\_\_\_\_\_ End of Procedure \_\_\_\_\_

A VT100-type (maintenance) terminal must be connected to the Succession Media Card to perform the following OA&M functions during installation and setup:

## Procedure 4 Connecting a VT100-type terminal to the Succession Media Card

- 1 Enter keycode information.
- 2 Enter the IP address, subnet mask, and Gateway information for the LAN configuration.



The VT100-type terminal can also be used to perform any of the other OA&M functions. The VT100-type terminal uses the Succession Media Card's Text-based User Interface to perform OA&M. Refer to "RAN Application: Text-based User Interface" on page 155 for more information on the Text-based User Interface.

For terminal-based OA&M access, specify the VT-100 type terminal interface characteristics to ensure compatibility with the Succession Media Card RS-232 interface.

Set the interface parameters as follows:

Transmission speed: 9600 bps

Data bits: 8
Stop bit: 1

Parity: No

Flow control: none

MIRAN III uses the HyperTerminal application. This application allows the user to disable the CTRL and arrow keys, as these keys are used by OA&M for navigating the menus.

## Connecting a terminal to the Succession Media Card in the IPE module

To connect a terminal to the Succession Media Card in the IPE module, the following options are available:

- · connecting directly to the Succession Media Card faceplate
- connecting directly to the Succession Media Card Audio-adaptor
- connecting to the Succession Media Card Audio-adaptor through a modem

## Connecting the terminal directly to the faceplate connector or Audio-adaptor

The Succession Media Card has an 8-pin mini-DIN connector at the bottom of the faceplate. This connector can be used to connect a terminal. The terminal can also be connected to the RS-232 maintenance connection on the Succession Media Card Audio-adaptor.

To connect the terminal or a personal computer emulating a terminal to the 8-pin mini-DIN connector on the Succession Media Card faceplate or on the Audio-adaptor, follow the steps in Procedure 5.

# Procedure 5 Connecting the terminal to directly to the faceplate connector or Audio-adaptor

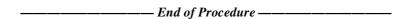
- Place the terminal in the desired location. If the distance to the Succession Media Card is less than 10 ft (3 m), an extension cable is not needed.
- Plug the 8-pin mini-DIN male connector of the NTAG81CA Maintenance cable into the Succession Media Card 8-pin mini-DIN female connector located at the bottom of the faceplate or on the Audio-adaptor.
- 3 Plug the NTAG81CA cable DB-9 female connector into the terminal. If the terminal requires a different connector, install an adaptor cable or a compact adaptor between the terminal and the NTAG81CA cable.
- 4 If the terminal is more than 10 ft (3 m) from the Succession Media Card, use the 16-foot NTAG81BA Maintenance Extender Cable. If the terminal requires a different connector, use an adaptor cable of the appropriate length.

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To connect a modem to the maintenance connection on the Succession Media Card Audio-adaptor, follow the steps in Procedure 6:

## Procedure 6 Connecting a modem to Audio-adaptor

- Place the modem in the desired location.
- Plug the modem cable into the 9-way D-sub connector on the Audio-adaptor.



For additional information on how to set up the modem, refer to "MIRAN III Succession Media Card interface connectors" on page 274.

### Connecting an external audio device

An analog audio source and receiver can be connected to the Succession Media Card for the following purposes:

- recording music or announcements to file
- connecting directly through a trunk emulation port/channel into the Meridian 1 and Succession CSE 1000 for MOH

The analog device can be connected to the audio port on the Succession Media Card Audio-adaptor.

#### Analog to internal pass-thru switchover

For Music-On-Hold, the analog port can be used to assign music from an external source to internal channels.

To allow switching from the analog source to an internal channel, the configuration of each channel is polled every 30 seconds to check for an assignment switchover.

If the assignment is for a voice file, the playthrough is stopped and the voice file started immediately. The opposite is also possible. This switchover always occurs at the end of the file to avoid hearing truncated announcements.

The Succession Media Card Audio-adaptor has an audio jack that provides one audio input.

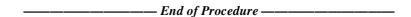
To connect the external audio source to the Succession Media Card Audio-adaptor audio jack, follow the steps in Procedure 7:

## Procedure 7 Connecting audio devices to the Succession Media Card faceplate

- Plug the 3.5 mm jack on the common side of the NTAG81AA Audio Cable into the 3.5 mm Audio Jack on the Succession Media Card backplane.
- 2 Plug the audio input end of the NTAG81AA cable connector into the audio source device. If the source is at a distance from the Succession Media Card, an extension may have to be used (not supplied).

3 Plug the audio output end of the NTAG81AA cable connector into the audio receiver device for announcement backup. If the source is at a distance from the Succession Media Card, an extension may have to be used (not supplied).

**Note:** For the Succession Media Card, a standard 3.5 mm stereo audio jack can be used to provide an external audio source.



# LAN access installation and setup

The Succession Media Card (NT0966) can be connected to a LAN. The LAN access to the Succession Media Card provides the ability to:

- access the card through a common web browser to perform OA&M functions
- perform FTP uploads and downloads of files to and from the card
- telnet to the card from a remote site

**Note:** LAN access to MIRAN III is optional. LAN access is not necessary to perform any of the OA&M functions through the Text-based User Interface.

The following sections describe the procedures for setting up and using the MIRAN III LAN capability.

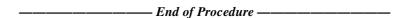
To enable the LAN capabilities, follow the steps in Procedure 8.

# Procedure 8 Enabling the LAN capabilities

- 1 For LAN Configuration options, refer to "Ethernet/LAN requirements" on page 98.
- Obtain the IP address, subnet mask, gateway, and IP method from the system administrator.

**Note:** The IP method can either be 'bootp' or 'static'. To disable the IP connection, but keep the Succession Media Card working, set the IP method to 'disabled'. 'bootp' is similar to Dynamic Host Configuration Protocol (DHCP).

- 3 Install the Succession Media Card in the appropriate slot.
- 4 Connect the VT100-type maintenance terminal.



To configure the IP address, subnet mask, Gateway, and IP method for the Succession Media Card, follow the steps in Procedure 9:

# Procedure 9 Configuring the IP address, subnet mask, Gateway and IP method

- 1 Log in to the MIRAN III Text-based User Interface by entering the user name and password and selecting -Login- at the login screen. Refer to "Login screen" on page 160 for further information.
- 2 At the Main Menu, select -2- to access the Pack Administration menu.
- **3** At the Pack Administration menu, select **-5-** to access the Ethernet Configuration screen.
- A the Ethernet Configuration screen, enter the new IP address, subnet mask, gateway, and IP method. This new information writes over any old LAN configuration information that the card contains.
- Select -Set- to set the new LAN configuration information. A confirmation notice at the bottom of the Ethernet Configuration screen indicates successful completion of the task. Refer to "Ethernet Configuration screen" on page 208 for further information.
- 6 Reboot the Succession Media Card to activate the new LAN configuration.



After installing the Audio-adaptor and configuring the IP address, subnet mask, and gateway for the Succession Media Card, the Browser User Interface (BUI) can be accessed. To access the BUI, use a standard web browser that supports HTML frames. Nortel Networks recommends using a minimum of Netscape Communicator 4.7 or Internet Explorer 4.0.

To access the MIRAN III BUI, follow the steps in Procedure 10:

# Procedure 10 Accessing the MIRAN III BUI

- 1 Enter the IP address of the card in the URL address field of the browser. The MIRAN III BUI login screen appears.
- 2 Select the username; **admin** is the default.
- 3 Enter the password; **admin000** is the default password for **admin**.
- 4 Click on the Login button. If login is successful, a confirmation message appears.
- 5 Click on **Main Menu**. The main MIRAN Administration page appears.



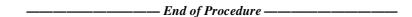
After accessing the BUI, OA&M functions can be performed.

The LAN connection to the Succession Media Card enables a user to telnet to the Text-based User Interface (see page 155) from a remote site and interact with the Succession Media Card in the same way as using a local maintenance terminal.

To telnet to the Succession Media Card, follow the steps in Procedure 11.

# Procedure 11 Telneting to the Succession Media Card

- 1 Use the telnet command from any Operating System's command line.
- 2 Use the HyperTerminal program.



## FTP downloads and uploads

LAN connection to the Succession Media Card allows the transfer of files to and from the card using File Transfer Protocol (FTP). To use the FTP capability, the following are required:

- a connection of the Succession Media Card to the LAN through the Succession Media Card Audio-adaptor
- a permanent assignment of an IP address to the card

- a valid user name and password with which to access the card
- a standard FTP client application. (The figures in this section show the use of the WS\_FTP Professional file transfer client.)

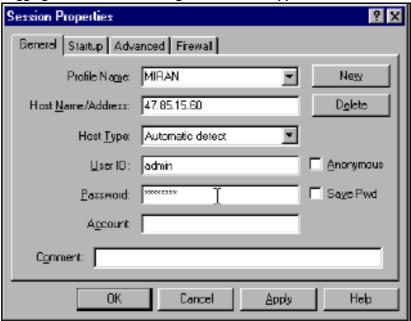
To transfer files to and from the Succession Media Card using FTP, follow the steps in Procedure 12.

#### Procedure 12

#### To tranfer files to and from the Succession Media Card using FTP

Open the FTP client application. Select Connect to open a dialog box similar to the one shown in Figure 12.

Figure 12
Logging in to the MIRAN through an FTP client application

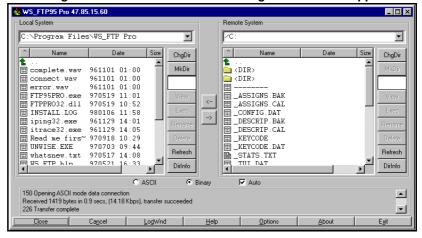


- 2 Enter the IP address of the Succession Media Card in the Host Name/Address field.
- 3 Enter the user name and password for the card. This is the same user name and password used to log in to the Text-based User Interface.

4 Click **OK** to connect to the Succession Media Card. A dialog box appears (similar to Figure 13). From here, files can be transferred to and from the card using FTP.

Figure 13

Accessing the Succession Media Card through an FTP client application



**Note 1:** Select 'ASCII' format for the transfer of text files and 'Binary' format for the transfer of all other files.

**Note 2:** If a .WAV file is copied to the Succession Media Card, remember the .WAV file must be converted to .ALW or .ULW format before an assignment can be created for the file. Refer to "Convert Announcement File screen" on page 185 for instructions on converting sound files.

The Remote System lists the files in the C: drive of the Succession Media Card. If files must be transferred to or from the A: drive, select the 'Change Directory' option on the FTP client application. Enter/A: as the new directory name.

The FTP client application can also be used to perform file maintenance functions on the Succession Media Card, such as:

- · renaming or deleting files
- creating or deleting sub-directories

Most FTP client applications also allow profiles to be created for addresses that are frequently accessed. Use this capability to create a profile for each Succession Media Card in the network. This prevents having to enter the IP address, the user name, and the password each time a card is accessed.

# Performing upgrades and replacements

Administration tasks can include upgrading RAN applications and performing backups. Upgrades can include:

- storage capacity expansion
- channel capacity expansion

## **PC Card Backups**

Backup is available to a PC Card, if required. The configuration must be backed up. Refer to "Backup Configuration screen" on page 188.

Insert a blank PC Card into the A: drive, as though increasing the messaging storage capacity. Use the **BACKUP** command on the Command line.

For details, refer to "RAN Application: Text-based User Interface" on page 155 and "RAN Application: Telephone User Interface" on page 241. The new card is now available as a backup medium rather than as a storage medium.

If a backup is done to a non-blank card, the existing files are overwritten.

*Note:* When backing up recordings and configuration, define the drive to use for backup.

Backups save configuration files. The configuration files contain information relating to the RAN/music PCM data stored on file that includes:

- announcement-to-channel allocation
- passwords
- configuration variables

## **Restoring configuration**

When MIRAN III is rebooted, the MIRAN III configuration is restored from the disk using the A: drive first and then the C: drive.

## **RAN upgrades**

5

Two types of upgrade are available for MIRAN III:

- a software upgrade for a bug fix and/or addition of new features
- a memory upgrade to increase the voice storage capacity

To perform a local software upgrade, follow the steps in Procedure 13.

#### Procedure 13 Local software upgrade

Insert the new feature PC Card into the A: drive slot on the Succession Media Card.

**Note:** The configuration file can be prepared in the distributor's office for each MIRAN III customer and then placed on the PC Card, along with the application and/or recorded announcements to be upgraded. Then, the PC Card is sent to the customer, who inserts the PC Card into the Succession Media Card and performs the upgrade procedure.

- Initiate the upgrade by using the "Software Upgrade screen" on page 202. The MIRAN III copies across the new application while maintaining all files from the existing ATA Flash memory that are still needed, such as existing recorded announcements and configuration.
- 3 Once the upgrade is complete, remove the old Flash card, unless it is needed to provide additional storage capacity.
- 4 Enter the new keycode on the MIRAN III terminal to activate new features just installed.

**Note 1:** If the software upgrade is a maintenance type (for example, a bug fix), a new keycode is not needed.

**Note 2:** If the upgrade consists of a new application or enhancement, the administrator must enter a new keycode on the maintenance terminal to enable the upgrade.

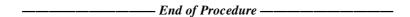
————————End of	Procedure ———————

Perform a cold reboot to activate the new feature(s).

To upgrade Succession Media Cards remotely from any location on the customer's network, follow the steps in Procedure 14.

# Procedure 14 Remote software upgrade

- 1 Log in to the card using an administrator level password. The access can be either through Telnet or through a modem connection.
- 2 Download the software upgrade binary over the network using FTP. Sufficient space must be available on the Succession Media Card.
- 3 Enter the software upgrade menu in the Text-based user interface through a serial or a telnet connection, and call up the file that was just downloaded. Complete the upgrade using "Software Upgrade screen" on page 202.
- 4 Enter the new keycode on the MIRAN terminal to activate new features just installed.
  - **Note 1:** If the software upgrade is a maintenance type, such as bug fix, a new keycode is not needed.
  - **Note 2:** If the upgrade consists of a new application or enhancement, the administrator must enter a new keycode on the maintenance terminal to enable the upgrade.
- **5** Perform a cold reboot to activate the new feature(s).



#### Increasing voice storage

The voice storage capacity can be increased to the maximum amount available on commercially available PC Cards (up to five hours).

To expand the announcement storage capacity, insert a blank PC Card in the A: drive slot on the faceplate. The Succession Media Card software checks the memory card for formatting information. If none exists, the Succession Media Card formats the card in DOS format. When completed, the full capacity of the card is available for storage.

# Recording announcements remotely for use on the MIRAN III Succession Media Card

MIRAN III enables a customer to record announcements on a remote PC, and then transfer them, using FTP, to the MIRAN III Succession Media Cards that reside in different locations. Through the MIRAN BUI, the announcements can also be assigned to the various MIRAN III Succession Media Cards from the same remote PC.

For recording announcement files on a PC, Nortel Networks recommends the GoldWave™ shareware.

To record an announcement on a PC using GoldWave, follow the steps in Procedure 15.

# Procedure 15 Recording an announcement

- At the GoldWave window, go to the "Options" menu on the toolbar and select "File types". In the filename extension, insert "snd"; set "Rate (Hz) to "8000"; set "Format:" to "PCM"; and set "Attributes:" to "8-bit, mono, unsigned". Click the OS Associate box and close the window.
- 2 Click the new icon on the toolbar. Select "voice" under quick settings, select "mono" under channels, and select the desired length of the announcement. Close the window.
- 3 Go to tools on the toolbar and select "Device controls". Press the red button to begin recording. Press the red button again to finish the recording.

**Note:** Use the "Help" menu to select the recording device.

- 4 Go to "Effects" on the toolbar and select "Resample". Change "Rate (Hz)" to "8000". Select "OK".
- 5 Go to "File" on the toolbar and select "Save as". Input the desired filename; select the file type, either "\*.snd" or "\*.raw"; and select "μ-law, mono", or "a-law mono" in the "File Attributes:". Select "Save".
- Go to Windows Explorer, locate the file, and rename the file extension to ".ulw" (or ".alw", if appropriate).

7 Transfer the recording to a PC Card or send it by FTP to the MIRAN III Succession Media Card's C: drive. Once the recording is on the Succession Media Card's C: drive, assign it to any available MIRAN III Succession Media Card channel.

**Note:** Remember to send announcement files as type "Binary" by using FTP.

As an alternative to step 5, save the file as type "\*.wav" instead of "\*.snd" or "\*.raw". Then skip step 6 and transfer the .wav file to the Succession Media Card's C: drive as described in step 7. However, once the .wav file is on the C: drive, it must be converted to  $\mu$ -law or a-law format before the announcement can be assigned to a MIRAN III Succession Media Card channel. See "Convert Announcement File screen" on page 185.



To replace old announcement files with the new files that are on the PC Card, follow the steps in Procedure 16.

# Procedure 16 Replacing old announcement files

- Display existing (old) files by accessing the File Explorer screen from the File Commands menu. See "File Commands menu" on page 193.
- 2 Delete the files to be replaced. See "Delete File screen" on page 197.
- 3 Copy new files from the PC Card into the drive where the other announcement files are located. See "The Copy File screen" on page 195.
- 4 Convert files from .WAV to .ULW or .ALW, or convert files from .ULW or .ALW to .WAV, if required. See "Convert Announcement File screen" on page 185.
- 5 Professionally recorded prompts must be in .WAV, .ALW, or .ULW format. See "Record Announcement from External Channel screen" on page 184. Also see "Sound recording configuration" on page 271.

End of Procedure
------------------

### Foreign language prompt

The MIRAN III application Telephone User Interface uses English language prompts by default. The application can be configured to operate with French, German, and Italian prompts. The appropriate language prompts files can be downloaded from the Nortel Networks web site.

To change the language prompts used by the Telephone User Interface, follow the steps in Procedure 17:

# Procedure 17 Changing language prompts used by the Telephone User Interface

- 1 Create a directory on the C: (internal) drive or A: (PC Card) drive. This can be achieved by accessing the "Make Directory" link on the BUI navigator tree or by the Text User Interface. Enter the directory name as FRENCH, GERMAN, or ITALIAN.
- 2 Download the prompts from the web site into the respective directory.
- **3** Go to the "Configuration Variables Modify" page on the BUI. Select the "Language" variable.
- 4 Change the "Language" variable to FRENCH, GERMAN, or ITALIAN, and click modify. This modification can be verified by going to the Configuration Variables View.
- The prompts on the Telephone User Interface will now be in the language defined in the "Language" Configuration Variable.

**Note:** English language prompts are the default and are part of the MIRAN III application. If the language is changed to English (for example, the English prompts do not need to be downloaded).



# **Engineering guidelines**

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# **Reference list**

The following are the references in this section:

• *System Engineering* (553-3001-151)

- *Planning and Engineering Guidelines* (553-3020-149)
- *Features and Services* (553-3001-306)

### Introduction

Meridian 1 general system engineering guidelines are described in *System Engineering* (553-3001-151). Succession CSE 1000 general system engineering guidelines are described in Succession CSE 1000 *Planning and Engineering Guide* (553-3023-149). The following information deals specifically with the engineering guidelines for MIRAN III planning and implementation. For MIRAN III technical characteristics, refer to Appendix B: "Environmental and electrical regulatory data" on page 279.

# Software requirements

The Succession Media Card emulates the Enhanced Extended Universal Trunk (EXUT) card. The Succession Media Card uses the existing Trunk Administration Overlay 14 and Trunk Route Administration Overlay 16 programs to configure the MIRAN III trunk parameters and MIRAN III trunk routes.

**Note:** MIRAN III functionality requires Release 19 or later, and Succession CSE Release 1 or later.

The software release and the available software options that the user has, affect the functions of the MIRAN III Succession Media Card. The following paragraphs detail the differences.

Meridian 1 and Succession CSE 1000 Options 11C, 11C Mini, 51C, 61C, and 81C support MIRAN III.

*Note:* For Option 11C, the Succession Media Card must be installed in the Main Cabinet for CE-MUX capabilities.

# For users with Release 23 and Succession CSE 1000 Release 1 or later, and RAN Broadcast

With the RAN Broadcast feature, each internal one-to-one channel can support up to 30 callers simultaneously using a single time slot. RAN Broadcast also provides other benefits, such as the ability to stagger announcements based on time or number of callers in queue, and the ability to provide MOH until a RAN is available.

#### Option 11C and Option 11C Mini with RAN Broadcast

The Option 11C systems come from the factory with 12 pre-installed RAN Broadcast connections. This allows 12 callers to hear the same RAN announcement on a single one-to-one channel. Additional RAN Broadcast connections for the Option 11C can be purchased.

#### Succession CSE 1000 with Ran Broadcast

Succession CSE 1000 does not come with pre-installed RAN Broadcast connections. The RAN Broadcast connections (NTM459AA) can be purchased in increments of four.

#### Large Meridian 1 systems with RAN Broadcast

Meridian 1 Options 51C, 61C, and 81C systems do not come with pre-installed RAN Broadcast connections. RAN Broadcast connections (SW150A) can be purchased in increments of one.

#### Example:

A customer with a large Meridian 1 system requires RAN for two incoming trunk routes. Each route requires a first RAN for up to 25 callers and a second RAN for up to 20 callers. The system then requires 90 RAN Broadcast connections and one small MIRAN III Succession Media Card.

Table 6 lists the card slots in which MIRAN can be installed.

Table 6
Card slots available for MIRAN installation in different modules

Meridian 1 and Succession CSE 1000 modules	Suitable card slots
NT8D37BA/EC IPE modules, NT8D11BC/ED CE/PE modules	All available IPE card slots
NT8D37AA/DC IPE modules	Slots 0, 4, 8, and 12
NT8D11AC/DC CE/PE modules	Slot 0
NTAK11BD Cabinets	Slots 1 to 10 in Main Cabinet Slots 1 to 50 in Expansion Cabinet
NTDK91BB Main Chassis	Slots 1 to 3 (not 4)
NDTK92BB Chassis Expander	Slots 7 to 10
NDTDU14AA Media Gateway	Slots 1 to 3 (not 4)
NTDU15AA Media Gateway Expansion	Slots 7 to 10

## For users with Release 22.08 or 21.41 and earlier

*Note:* This section applies to customers who do not have the multi-channel start/stop control (MLSS) option.

The eight MIRAN one-to-one channels each support only one RAN listener for each RAN route.

# For users with Release 21.45 or 22.16 and later, but without RAN Broadcast

**Note:** This section applies to customers who have the MLSS option, but do not have RAN Broadcast.

With the MLSS RAN mode, the MIRAN III one-to-one channels can each have the same RAN announcement or music assignment, and the same MLSS RAN trunk route assignment. Therefore, multiple callers can hear the same RAN announcement, although listening on different MIRAN III one-to-one channels. One large MIRAN III Succession Media Card in MLSS mode supports up to eight callers listening to the same announcement.

**Note:** Nortel Networks recommends that port/channel 7 of the MIRAN III Succession Media Card be reserved exclusively for the Telephone User Interface (TUI). This configuration leaves a maximum of seven listeners hearing the same announcement on a single Succession Media Card.

For example, using one of these software releases, ten callers must be able to hear the same RAN announcement.

Use ten MIRAN III one-to-one ports/channels (two MIRAN III Succession Media Cards), placing all of them in the same MLSS RAN route and placing the same recording on all ten channels.

*Note:* The MLSS RAN mode allows playing of the same recording independently on multiple channels over the same RAN route.

# MIRAN III requirements

The MIRAN III Succession Media Card equipment can be engineered to meet specific site and application requirements. Select the number of ports/channels and the size of the memory required to support current and future requirements. The MIRAN III Succession Media Card is available in a basic form that provides a limited number of ports/channels, and minimum memory size. Basic MIRAN can be easily upgraded by building on the existing basic platform to increase the number of ports/channels and the memory size.

## MIRAN III Succession Media Card channel capacity options

The MIRAN III Succession Media Card comes in three port/channel capacity options. These options are listed in Table 7.

For each capacity option, port 7 can be configured as a DID port for telephone-based TUI OA&M access. In this case, port 7 of the large MIRAN III Succession Media Card option is not available for RAN or MOH applications. Alternatively, port 7 on a large MIRAN III Succession Media Card can be configured for RAN and MOH when not needed for telephone-based OA&M access.

Table 7
Succession Media Card capacity options

Succession Media Card capacity option	No. of one-to-one ports/channels (North America)	No. of one-to-one ports/channels (International)
Small	Not applicable	2 (See Note 1)
Medium	4 (See Note 1)	4 (See Note 1)
Large	8	8

Note 1: Also includes port 7 for the Telephone User Interface (TUI).

Note 2: MIRAN III does not support multi-cross connect ports.

The small and medium MIRAN III Succession Media Card options continue to have all one-to-one ports/channels available for RAN and MOH, because port/channel 7, which is used for telephone-based OA&M access, does not count against the port capacity for these two options.

## MIRAN III Succession Media Card listener capacity options

The size of the MIRAN III Succession Media Card (small, medium, or large) affects the number of simultaneous calls that the MIRAN III Succession Media Card can support. The RAN Broadcast feature also affects the number of simultaneous calls that the MIRAN III Succession Media Card can support.

Without RAN Broadcast, each internal one-to-one port can support a single call at a time. With RAN Broadcast, each internal one-to-one port can support 30 simultaneous listeners.

Table 8 lists the total call-handling capacity for each MIRAN III Succession Media Card size, with and without RAN Broadcast.

Table 8
Succession Media Card call-handling capacities

Succession Media Card size option	Call capacity without RAN Broadcast	Call capacity with RAN Broadcast
Small	2	30
Medium	4	120
Large	7 (8)	210 (240)
M . K: C . K . DAN II C		

**Note:** If port 7 is configured for RAN, the figures in parentheses apply.

## **Supported RAN modes**

The MIRAN III Succession Media Card supports the following RAN modes for the internal channels:

- Internal one-to-one ports/channels support continuous and Level Start (LVL) RAN and MOH modes.
- Internal one-to-one ports/channels support Multi-Level Start/Stop (MLSS or MLVL) RAN and MOH modes.

*Note:* MIRAN supports Automatic Wake Up. To configure this feature on MIRAN, refer to Automatic Wake Up in *Features and Services* (553-3001-306).

# Voice storage capacity

Expand the MIRAN III Succession Media Card storage capacity by installing PC Cards into the faceplate slot (A: drive).

Table 9 lists the memory size and the corresponding announcement recording time.

Table 9 Succession Media Card voice storage capacity expansion

Memory allocation	Recording time	
Base Succession Media Card (NT0966CA) memory	approximately 20 to 24 minutes	
64 Mb PC Card Flash memory	128 minutes	
Each additional 1 Mb of Flash memory	2 minutes	
Note: The royalty-free music file (filename: music.mcf) occupies approximately 6		

minutes of the available 20 to 24 minutes of recording time.

## Power and ground requirements

The card slot backplane (ac or dc) provides power to the Succession Media Card.

*Note:* The power supplied at the backplane card slot exceeds the power requirement for each Succession Media Card. Therefore, there is no restriction on the number of Succession Media Cards.

Table 10 displays the Succession Media Card power requirements.

Table 10 **Succession Media Card power requirements** 

Configuration	+/–15V	5V	Total Power
Basic 8-port/channel	4.958 W	5.46 W	10.418 W

The power budget requirement for the Succession Media Card is within the allowable budget. The maximum IPE module per-slot power budget is 30 Watts, with an effective limitation of 20 Watts for thermal compensation.

Table 11 shows the maximum current available from each power supply rail.

Table 11
Backplane power available (for each card slot)

Supply Rail	Available on backplane	With dc-dc converter	Succession Media Card
3.3 V	_	2400 mA	8 W
5 V	2000 mA	2000 mA	10 W
+/- 15 V	800 mA	366 mA	10 W

The processor contains three separate grounds: logic, analog, and frame. Logic ground connects to the processor ground. The codec has its own separate analog ground that connects to the logic ground at a single point.

Each Succession Media Card I/O port routed to the backplane has its own ground to simplify connections.

# **External equipment requirements**

The MIRAN III Succession Media Card can perform RAN applications without any external connections.

External devices must be connected to the MIRAN III Succession Media Card faceplate connector or MIRAN Audio-adaptor, to perform any of the following operations:

- text-based (or terminal-based) OA&M
- web-based OA&M
- connecting external music sources to the MIRAN III Succession Media Card
- recording RAN announcements or music

### **Maintenance terminal requirements**

A VT100 terminal, or a PC emulating a terminal, is used to:

- perform RAN and Succession Media Card administration
- perform maintenance and diagnostics on each Succession Media Card

#### A terminal can use:

- amenu system to perform administrative and maintenance functions
- commands that are entered on the command line

The terminal must be connected to the Succession Media Card RS-232 interface. The connection can be made:

- at the mini-DIN connector on the Succession Media Card faceplate using the NTAG81CA or NTAG81DA Maintenance Cable for occasional use
- at the Amphenol connector through a 9-pin D-Sub connector on the Audio-adaptor

Terminal interface must be set at 9600 baud, 8 data bits, 1 stop bit, and no parity. The flow control is not supported.

# **Telephone for OA&M access**

An Unrestricted (UNR) DTMF telephone must be used for the Telephone User Interface (TUI). To perform telephone-based OA&M, set port 7 to be a DID trunk in the Meridian 1 system. The DID trunk route makes Succession Media Card port 7 accessible through a route access code from any unrestricted DTMF telephone. To access a Succession Media Card, enter a valid user name and password. Small and medium size Succession Media Card options also use port 7 for telephone-based OA&M access.

## **External analog sources**

The MIRAN III Succession Media Card provides a facility to connect tape recorders or CD players to do the following:

- record to file
- record announcements from the MIRAN III Succession Media Card onto a tape for backup
- record backed-up announcements to another MIRAN III Succession Media Card

These external analog sources can be connected to the Audio Jack connection on the MIRAN Audio-Adapter using the NTAG81AA Audio Cable.

*Note:* With MIRAN III Succession Media Card, a standard 3.5 mm stereo audio jack can also be used to provide an external audio source.

#### Succession Media Card hardware list

Table 12 lists specific MIRAN III Succession Media Card hardware components designed to support RAN and MOH applications in the Meridian 1 and Succession CSE 1000 system.

Table 12 does not list external equipment, such as terminals, telephones, and recorders, because they are (or can be) non-proprietary products.

Table 12
Succession Media Card hardware list

Component	Comments	Description
NT0966CA Succession Media Card	Provided	An IPE card that provides RAN and MOH applications over the Meridian 1 and Succession CSE 1000 system.
NTA0870611 MIRAN Audio-adaptor	Provided	Converts the Amphenol connector to one Ethernet port (10BaseT), a local RS-232 maintenance connection, and a 9-pin DIN connector audio jack

Table 12
Succession Media Card hardware list (Continued)

Component	Comments	Description
NTAG81BA Maintenance Extender Cable	Optional	A 5 m (16.4 ft) cable that extends the NTAG81CA, NTAG81GA, or the NTAG81DA cables when connecting a terminal to the Succession Media Card. It has one DB-9 male and one DB-9 female connector.
NTAG81CA Maintenance Cable	Optional	A 3 m (9.8 ft) cable that connects the terminal to the Succession Media Card 8-pin Mini-DIN maintenance port on the faceplate. It is terminated with an 8-pin Mini-DIN male connector and a DB-9 female connector.
16 Mb and 64 Mb Compact Flash	Optional	Use with PC Card adaptor. Used for backup and storage
PC Card Adaptor	Optional	PC Card to Compact Flash Memory Card Adaptor.

## **Ethernet/LAN requirements**

MIRAN III customers can use the following alternatives for LAN connectivity access.

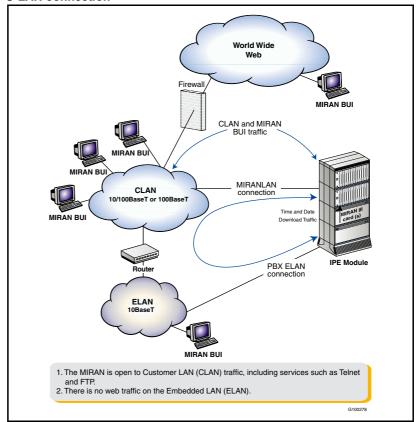
Table 13 summarizes the recommended access permissions allowed by the firewall. All other paths not in the table should be denied.

Table 13 Firewall access permissions

Source	Destination	Protocol
www	MIRAN III	НТТР
C-LAN	MIRAN III	HTTP, FTP, TELNET

Figure 18 on page 99 and Figure 19 on page 100 show the network configuration options available for the MIRAN III.

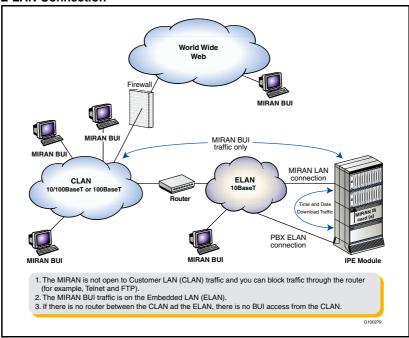
Figure 18 C-LAN connection



The MIRAN network configuration option 1 has the following restrictions:

- The MIRAN III is open to C-LAN traffic and includes services such as telnet and ftp.
- There is no web traffic on the E-LAN.
- If there is no router available between C-LAN and E-LAN, manually program the Time of day on the MIRAN III Succession Media Card.

Figure 19 E-LAN Connection



The MIRAN network configuration option 2 has the following restrictions:

- MIRAN III is not open to C-LAN traffic and the traffic can be blocked through a router, such as block telnet, and ftp.
- The MIRAN BUI traffic is available on the E-LAN.
- If there is no router between the C-LAN and the E-LAN, the BUI cannot be accessed from the C-LAN.

The following apply to LAN and intranet access only:

- Each site should select the most convenient option, taking into account the physical LAN endpoints available near the MIRAN card.
- When there are multiple MIRAN cards (that is, more than three) and the BUI is used frequently, the BUI traffic can load the E-LAN, so it may be better to connect the cards to the C-LAN.

### **Summary of LAN installation information**

To install and configure the LAN, follow the steps in Procedure 18.

#### Procedure 18 Installing and configuring the LAN

- Determine if MIRAN can be accessed from the World Wide Web. If yes, coordinate the firewall configuration with the user IS group according to Table 13 on page 98.
- 2 Determine what is the physical connection point of the MIRAN.

Note: The 10BaseT is required for this procedure.

- 3 Get the following MIRAN IP parameters from the user IS group: IP address, gateway address, and subnet mask.
- 4 Get the Mail Server IP address from the user IS group. Confirm that MIRAN is allowed to access the server by SMTP.



## **Testing LAN configuration**

To test the LAN configuration, follow the steps in Procedure 19.

# Procedure 19 Testing the LAN configuration

- 1 After MIRAN is installed and the IP parameters are configured, try to "ping" from any host in the C-LAN to MIRAN or from MIRAN to a host on the C-LAN.
- In the case of World Wide Web access, try accessing MIRAN from a browser (HTTP access).



Through the LAN connection, users can perform the following actions:

- Access a Browser User Interface (BUI) from any PC with a common web browser, in order to perform web-based OA&M (the BUI is embedded on the MIRAN III Succession Media Card).
- Perform FTP downloads and uploads of announcement and music files from the MIRAN III Succession Media Card.

 Telnet to the MIRAN III Succession Media Card text-based user interface through the BUI.

*Note:* Connection to the LAN is optional. All OA&M functions can be performed through the Text-based User Interface.

To access each MIRAN III Succession Media Card over the LAN, the following are required:

- one Audio-adaptor and Serial Cable (available as an accessory)
- a shielded RJ-45 mating coupler and shielded RJ-45 cable to connect to the customer hub (not supplied)
- an IP address, subnet mask, and Gateway for the card (supplied by the network administrator)
- an FTP client to transfer files remotely to and from the Succession Media Card. Nortel Networks recommends WS FTP.
- a telnet client for remote access to the Succession Media Card text-based User Interface. Nortel Networks recommends HyperTerminal 4.0 or later.
- a web browser that supports HTML frames. Nortel Networks recommends a minimum of Netscape Communicator 4.7 or Internet Explorer 4.0.

*Note:* European customers with an Option 51C-81C system that require LAN access to the MIRAN III must install the Succession Media Card (NT0966CA) in slot 0, 4, 8, or 12 in the IPE shelf.

#### LAN hub and router recommendations

A 10/100BaseT switch is recommended.

# **Engineering MIRAN III Succession Media Card and music application**

Based on the options of the MIRAN III Succession Media Card equipment, external equipment, and the RAN and MOH requirements, a MIRAN III system can be engineered to meet the system requirements.

The following six examples illustrate the equipment that is required to meet specific site application requirements. It also discusses how to connect external devices to the MIRAN III Succession Media Card.

#### Example 1:

Application requirements:

- Provide two internal RAN channels.
- Provide one hour of recording space on the MIRAN III Succession Media Card.
- Provide telephone-based OA&M access.

#### Equipment requirements:

- one small MIRAN III Succession Media Card
- one 64 Mb compact flash with PC Adaptor Card

#### Example 2:

Application requirements:

- Provide multi-channel level start/stop control RAN mode for four internal RAN channels.
- Provide four minutes of recording space on the MIRAN III Succession Media Card.
- Provide terminal-based OA&M access.

#### Equipment requirements:

one medium MIRAN III Succession Media Card

• one NTAG81CA Maintenance cable (8-pin mini DIN to 9-pin D-sub) to connect to the faceplate

or

• one NTAG81BA Maintenance cable extender (9-pin D-sub male to 9-pin D-sub female) to connect to the Audio-adaptor

*Note:* In this mode, all four ports/channels play the same announcement independently over the same RAN route.

#### Example 3:

Application requirements:

- Provide seven internal RAN channels.
- Provide one hour of recording space on the MIRAN III Succession Media Card.
- Provide telephone-based OA&M access.
- Provide terminal-based OA&M access.
- Provide web-based OA&M access.

#### Equipment requirements:

- one large MIRAN III Succession Media Card
- one 64 Mb compact flash with PC Adaptor Card
- one NTAG81CA Maintenance cable (8-pin MINI DIN to 9-pin D-sub) to connect to the faceplate

or

• one NTAG81BA Maintenance cable extender (9-pin D-sub male to 9-pin D-sub female) to connect to the Audio-adaptor

#### Example 4:

Application requirements:

- Provide 11 internal RAN channels.
- Provide one hour of recording space on the MIRAN III Succession Media Card.

- Provide telephone-based OA&M access.
- Provide terminal-based OA&M access.

#### Equipment requirements:

- one large MIRAN III Succession Media Card
- one 48 Mb compact flash memory card adaptor
- one medium MIRAN III Succession Media Card for the international market
- two NTAG81CA Maintenance cables (8-pin MINI DIN to 9-pin D-sub) to connect to the faceplate

or

• two NTAG81BA Maintenance cable extenders (9-pin D-sub male to 9-pin D-sub female) to connect to the Audio-adaptor

**Note:** The total number of internal one-to-one ports is 12. Configure port 7 on each card as a DID trunk for telephone-based OA&M access. This reduces the number of available ports for RAN and MOH applications on the large MIRAN III Succession Media Card to seven port, but the number of available ports on the small (or medium) MIRAN III Succession Media Card remains at four.

#### Example 5:

Application requirements:

- Provide 14 internal RAN channels.
- Provide one hour of recording space.
- Provide two external analog (music) sources.
- Provide telephone-based OA&M access.
- Provide terminal-based OA&M access.

#### Equipment requirements:

- one 64 Mb compact flash with PC Adaptor Card
- two NTAG81AA Audio cables to connect external analog sources, or two standard stereo cables

• two NTAG81CA Maintenance cables (8-pin MINI DIN to 9-pin D-sub) to connect to the faceplate

or

 two NTAG81BA Maintenance cable extenders (9-pin D-sub male to 9-pin D-sub female) to connect to the Audio-adaptor

*Note:* The total number of internal one-to-one ports is 16. Configure port 7 on each card as a DID trunk for telephone-based OA&M access. This reduces the number of available ports for RAN and MOH applications on each large MIRAN III Succession Media Card to seven ports.

#### Example 6:

Application requirements:

- Provide 3 recorded announcements for up to 12 total simultaneous callers and MOH for up to 64 simultaneous callers.
- Provide four minutes of recording space on the MIRAN III Succession Media Card.
- Provide telephone-based, terminal-based, and web-based OA&M access.

Equipment/system requirements:

- one medium MIRAN III Succession Media Card
- Release 23 or later system software with RAN and Music Broadcast features
- twelve RAN Broadcast connections
- sixty-four Music Broadcast connections

*Note:* Nortel Networks pre-equips each Option 11C with 12 RAN Broadcast connections and 100 Music Broadcast connections. For all other Meridian 1 options (Options 51C-81C), additional RAN and Music Broadcast connections can be purchased in increments of one.

• one NTAG81CA Maintenance Cable (8-pin MINI DIN to 9-pin D-sub) to connect to the faceplate

or

• one NTAG81BA maintenance cable extender (9-pin D-sub male to 9-pin D-sub female) to connect to the Audio-adaptor

# RAN Application: Browser User Interface

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#### Introduction

This chapter describes the MIRAN Browser User Interface (BUI). The BUI applies to MIRAN III Succession Media Cards which are configured with a valid IP address and connected to a LAN through an Ethernet adaptor. The BUI can also be accessed using a cross-over cable that provides a direct connection to the card. For equipment and configuration information regarding the MIRAN III Succession Media Card BUI, refer to "LAN access installation and setup" on page 76.

**Note:** OA&M functions can also be performed through the Text-based User Interface and the Telephone User Interface (TUI). Refer to "RAN Application: Text-based User Interface" on page 155 and "RAN Application: Telephone User Interface" on page 241.

The MIRAN III BUI allows the user to access the Succession Media Card through the LAN using a common web browser. For a web browser, Nortel Networks recommends using Netscape Communicator 4.7 or later, or Internet Explorer 4.0 or later.

*Note:* Any web browser used must support HTML frames.

To access the Succession Media Card through a web browser, the IP address of the Succession Media Card must first be configured through the Text-based User Interface on the maintenance serial port. Request a different IP address for each Succession Media Card in the system.

# **Accessing the BUI**

To access the Succession Media Card through a web browser, enter the IP address of the card in the URL address field. The MIRAN Login screen appears. See Figure 20.

Figure 20 MIRAN Login screen



# Logging in to the BUI

*Note:* If there are no Users configured in MIRAN III, only an Administrator can log in. Once logged in, the Administrator can configure the new Users.

To log in to the MIRAN III BUI, follow the steps in Procedure 20.

## Procedure 20 Logging into the MIRAN III BUI

- 1 Enter a valid User Name in the User Name field.
- 2 Enter a valid password in the Password field.

**Note:** For the initial login, default user names and passwords are the same as those for the Text-based User Interface. Refer to "Login screen" on page 160.

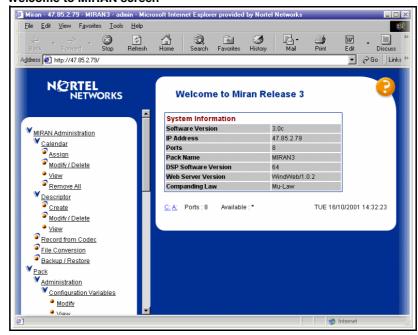
#### 3 Click OK.

If the login is successful, the "Welcome to MIRAN" screen appears. See Figure 21 on page 112.

**Note:** After three unsuccessful login attempts, the BUI locks the user out for 20 minutes.

– End of Procedure ———————

Figure 21 Welcome to MIRAN screen



# **Navigating the BUI**

The Main BUI screen consists of two frames. The left frame provides links to the MIRAN OA&M functions to which the user has access.

The right frame of the Main BUI screen is where OA&M information is displayed and where all user input takes place. Access the OA&M menus and screens by clicking on the appropriate link either in the left frame or in the selected menu.

Drop-down list boxes of available options and text fields are provided in all context screens that require data entry. Select the required option with the mouse, or enter the required information in the text box, before pressing the Submit/Execute button for the form. When the operation is completed, a confirmation or an error message is displayed in a results table.

The Menu links in the left frame of the MIRAN III BUI consist of:

- "MIRAN III Administration menu" on page 113
- "Pack (MIRAN III Succession Media Card) Administration menu" on page 125
- "Pack (MIRAN III Succession Media Card) Information" on page 136
- "File System" on page 139
- "Pack (MIRAN III Succession Media Card) User" on page 145
- "Support" on page 149

At any time during the session, click on these links to access the menus.

The following sections describe menus and screens in the MIRAN III BUI.

## **MIRAN III Administration menu**

The MIRAN III Administration menu consists of links to the following:

- Calendar
- Descriptor
- Record from Codec
- File Conversion
- Backup/Restore

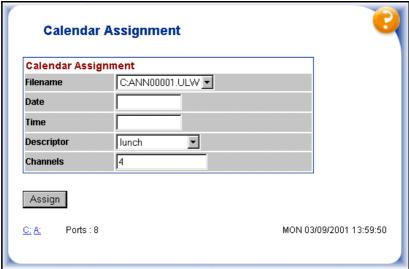
### **Calendar operations**

Use the Calendar screens for making calendar assignments to any of the available channels. For a description of the Calendar operation, refer to "Calendar assignment feature" on page 28.

### Assign

When the user clicks the **Assign** link, the Calendar Assignment screen appears. See Figure 22.

Figure 22 Calendar assignment screen



Use the Calendar Assignment screen to add time- and date-based assignments to the 366-day calendar.

To add an entry to the calendar, follow the steps in Procedure 21.

# Procedure 21 Adding an entry to the calendar

- Select an announcement file from the Filename drop-down list. The Filename drop-down list contains all available announcement files and the codec option. Selecting codec assigns the input from the analog input on the Audio Adaptor.
- 2 Select a descriptor from the Descriptor drop-down list.

The Descriptor drop-down list contains all calendar descriptors.

**Note:** The descriptor that the user chooses from the Descriptor drop-down list overrides any values entered in the Time and Date fields.

- **3** To make an assignment with an explicit date and time:
  - a. Enter the date and time values in the Date and Time fields.
  - **b.** Select None from the Descriptor drop-down list.
- 4 In the Channels field, enter a string describing a channel or list of channels.

### Examples:

- "0.3" for channels 0 and 3
- "4-7" for channels 4, 5, 6, and 7
- "0, 3-5,7" for 0, 3, 4, 5, and 7
- "\*" (star symbol) for all channels to which the user has access

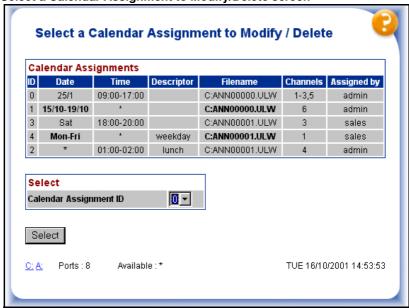
**Note:** Error messages appear if users attempt to make assignments to channels to which they do not have access.

5	Click <b>Assign</b> .			
		End of Procedure		

### Modify/Delete

When a user clicks the **Modify/Delete** link, the Select a Calendar Assignment to Modify/Delete screen appears. See Figure 23.

Figure 23
Select a Calendar Assignment to Modify/Delete screen



To modify or delete a calendar assignment, follow the steps in Procedure 22.

# Procedure 22 Modifying or deleting a calendar assignment

- 1 Select a calendar assignment ID from the Calendar Assignment drop-down list.
- 2 Click **Select**. The Calendar Assignment's information appears.
- 3 Modify the Calendar Assignment information or delete the Calendar Assignment.

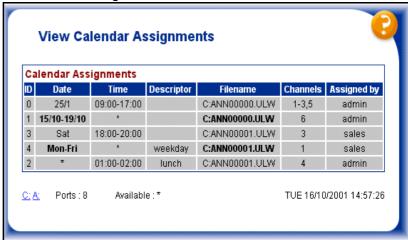
**Note:** Only the user who made the assignment can delete it. A user logged in as an administrator or above can remove any assignment.



#### View

When users click the **View** link, the View Calendar Assignments screen appears. See Figure 24.

Figure 24
View Calendar Assignments screen



The View Calendar Assignments screen shows all defined Calendar assignments, as well as which users made the assignments. Assignments in the Calendar that match the current date and time have their file name highlighted in bold.

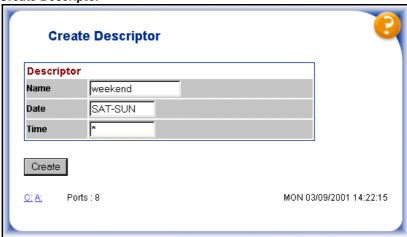
# **Descriptor operations**

Use the Calendar screens to add, modify, or delete calendar descriptors. Calendar descriptors are an easy way to store frequently used times and dates for assignments. Refer to "Calendar descriptors" on page 31.

#### Create

When users click the **Create** link, the Create Descriptor screen appears. See Figure 25.

Figure 25 Create Descriptor



To create a calendar descriptor, follow the steps in Procedure 23.

# Procedure 23 Creating a calendar descriptor

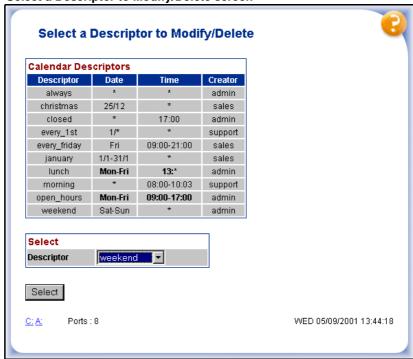
- 1 Enter the Descriptor name in the Name field.
- 2 Enter the Date that applies to the Descriptor in the Date field.
- **3** Enter the Time that applies to the descriptor in the Time field.
- 4 Click Create.



## Modify/Delete

When users click the **Modify/Delete** link, the Select a Descriptor to Modify/Delete screen appears. See Figure 26.

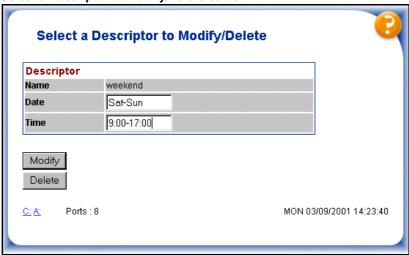
Figure 26
Select a Descriptor to Modify/Delete screen



To modify or delete a calendar descriptor, follow the steps in Procedure . Modifying or deleting a calendar descriptor

- Select a calendar descriptor from the Descriptor drop-down list.
- 2 Click Select. The Descriptor information appears in the Modify/Delete screen. See Figure 27.

Figure 27
Select a Descriptor to Modify/Delete screen



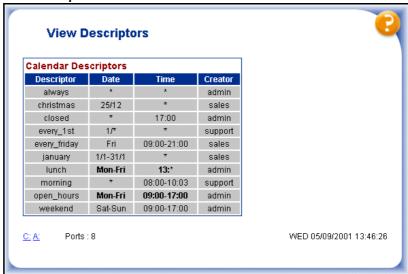
- 3 Modify the calendar descriptor information, or delete the calendar descriptor.
  - **Note 1:** Only the user who created the descriptor can delete it. A user logged in as an administrator or above can remove any descriptor.
  - **Note 2:** If the calendar descriptor is modified, all calendar assignments using the descriptor are affected.



#### View

When users click the **View** link, the View Descriptors screen appears. See Figure 28.

Figure 28 View Descriptors screen

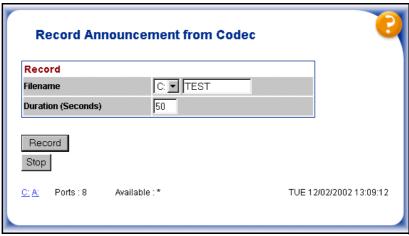


The View Descriptors screen shows the currently defined calendar descriptors. If the current time matches the time specified in any calendar descriptor entry, the Date and Time fields appear in bold.

#### Record from Codec

When users click the **Record from Codec** link, the Record Announcement from Codec screen appears. See Figure 29.

Figure 29
Record Announcement from Codec screen



To record an announcement, follow the steps in Procedure 24.

# Procedure 24 Recording an announcement

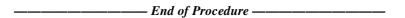
1 Enter the file name of the announcement in the Filename field.

Note: The file name cannot be longer than 12 characters.

2 Enter the record duration in seconds in the Duration field.

Note: The record duration must be 5 to 120 seconds.

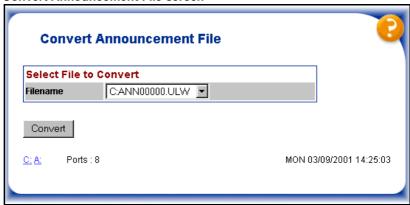
3 Click Record.



#### File Conversion

When users click the **File Conversion** link, the Convert Announcement File screen appears. See Figure 30.

Figure 30
Convert Announcement File screen



The Convert Announcement File screen allows users to convert announcement files from .WAV to .ULW/.ALW format and from .ULW/.ALW to .WAV format.

To convert an announcement file, follow the steps in Procedure 25.

# Procedure 25 Converting an announcement file

1 Select the announcement file name from the Filename drop-down list.

**Note:** If users select a .ALW or.ULW file, it is converted to a .WAV file by adding the .WAV header. Users can then edit the .WAV file on their PC using an application, such as GoldWave.

If users select a .WAV file, it is converted to a .ULW or .ALW file, provided that the .WAV file is in an 8 Khz, Mono, A-Law, or Mu-Law format. If the file is not in one of these formats, it is rejected.

Click Convert.

End of Procedure ———————
 Ena 01 Froceaure ————————

### **Backup and Restore**

When users click the **Backup/Restore** link, the Backup/Restore Configuration screen appears. See Figure 31.

Figure 31 Backup/Restore Configuration



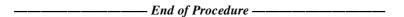
The Backup/Restore Configuration screen allows users to back up the calendar, the descriptors, and the configuration variables to the A: drive, or to restore the previously saved calendar, descriptors, and configuration variables from the A: drive. This is useful if the users want to have the same configuration on a number of Succession Media Cards.

**Note:** Only an Administrator, Distributor, or Super User can back up or restore variables.

To back up or restore, follow the steps in Procedure 26.

# Procedure 26 Backing up or restoring

- 1 Confirm that you want to back up or restore.
- 2 Click Backup or Restore.



# Pack (MIRAN III Succession Media Card) Administration menu

The Pack Administration menu consists of links to the following:

- Configuration Variables
- Time and Date
- Ethernet Configuration
- Keycode Entry

## **Configuration Variables**

Configuration Variables are variables that control different aspects of MIRAN III operation. These variables are not immediately visible to the user.

**Note:** Usually default settings are sufficient; however, if non-standard options are required, an advanced user can view and change variables as required.

Table 14 lists the Configuration Variables available with MIRAN Release III.

Table 14 Configuration Variables

Variable	Value	Description
DspEcanEnabled	True	Enables/disables Echo Cancellation.
DspReceiveGain	-18 to +6	Gain in Decibels into DTMF. Default to 0 dB. Can be used to adjust sensitivity of DTMF.
FileSortType	Name, type, size or time	Sort method for file display
Language of TUI Prompts	English	Language in which Telephone User Interface prompt appears.
PackName	MIRAN III	Name of pack (MIRAN III Succession Media Card) user assigned name of Succession Media Card.
SetBasedAccess	True/False	Telset User Interface access

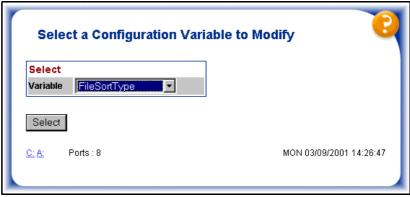
Table 14 Configuration Variables (Continued)

Variable	Value	Description
StatsSaveFreq	1 to 7	Frequency in days at which to update Operational Statistics automatically
StatusUpdateFreq	0 to 60	Frequency in seconds at which to update status screen for CUI/BUI
SysDownloadFreq	1 to 7	Frequency in days at which to automatically download System Time and Date
SysDownloadTime	00:00 to 23:59	Time at which to automatically download System Time and Date
SysIPAddress	AA.BB.CC.DD	IP address of Meridian 1 and Succession CSE 1000 system. Used to download System Time and Date.
SysLoginEnabled	True/False	System Time and Date automatic download enabled/disabled
TuiSeizeAck	0 to 127	Trunk Seize Acknowledge code

#### Select

To modify a Configuration Variable, first select the variable. When users click the **Select** link, the Select a Configuration Variable to Modify screen appears. See Figure 32.

Figure 32
Select a Configuration Variable to Modify

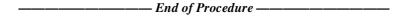


To select a Configuration Variable to modify, follow the steps in Procedure 27.

# Procedure 27 Selecting a Configuration Variable to modify

- Select the Configuration Variable to be modified from the Variable drop-down list.
- 2 Click Select.

**Note:** Only an Administrator, Distributor, or Super User can modify the Configuration Variables.



### Modify

When users click the **Modify** link, the Modify screen appears. See Figure 33.

Figure 33
Configuration Variables Modify screen



Use the Modify screen to customize some aspects of MIRAN III functionality by setting the values of the Configuration Variables. For each variable, there is an allowed set of values.

To modify a Configuration Variable, follow the steps in Procedure 28.

# Procedure 28 Modifying a Configuration Variable

- 1 Enter the new value for the Configuration Variable in the Value text field.
- 2 Click Modify.

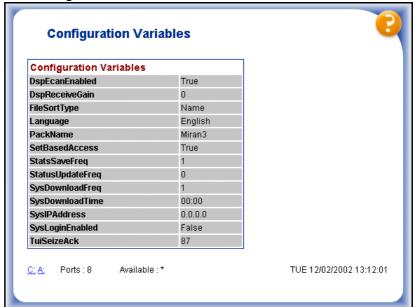


When a Configuration Variable is modified, all variables are saved to C:\_CONFIG.DAT. Configuration Variables are automatically reloaded every time the card is rebooted.

#### View

When users click the **View** link, a list of all Configuration Variables appears. See Figure 34.

Figure 34 View Configuration Variables screen



#### **Time and Date**

Under the **Time and Date** link, users can configure the local time and date and system synchronization.

*Note:* Only an Administrator, Distributor, or Super User can set or download the Time and Date.

#### Local Time and Date

When users click the **Local Time and Date** link, the Set Local Time and Date screen appears. See Figure 35.

Figure 35
Set Local Time and Date screen



Use the Set Local Time and Date screen to set the time on MIRAN's internal real-time clock.

To set the time and date, follow the steps in Procedure 29.

## Procedure 29 Setting time and date

- 1 Enter the current time and date in the Time and Date text fields respectively.
- 2 Click **Set**. The MIRAN internal clock automatically updates.

**Note:** The Calendar is affected, as all assignments are dependent on time and date.

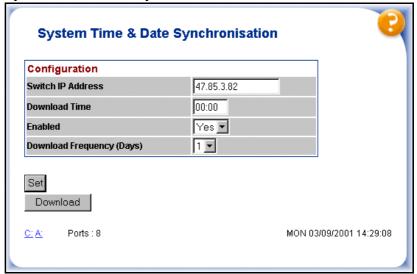


#### **Time and Date Download**

When users click **Time and Date Download**, the System Time and Date Synchronization screen appears. See Figure 36. Use this screen to configure the system time and date synchronization.

With MIRAN III, the Succession Media Card retrieves the system time and date from the Meridian 1 and Succession CSE 1000 system on boot-up. The Succession Media Card logs in remotely and extracts the time and date. The session is then closed and the real-time clock is set accordingly.

Figure 36
System Time and Date Synchronization screen





#### **CAUTION**

Time and date synchronization can impact other system operations; therefore, Nortel Networks recommends that users plan the synchronization process carefully.

To configure the system time and date synchronization, follow the steps in Procedure 30.

# Procedure 30 Configuring the system time and date synchronization

1 Enter the IP address of the Meridian 1 and Succession CSE 1000 switch in the Switch IP Address text field.

**Note:** The Switch IP Address is the address of the Meridian 1 and Succession CSE 1000 in which the Succession Media Card is installed. This IP address must be on the same subnet as the Succession Media Card.

In the Download Time text field, enter the time at which the Succession Media Card will attempt to synchronize with the Meridian 1 system.

**Note:** The Succession Media Card makes three attempts to synchronize with the Meridian 1 and Succession CSE 1000 switch. If it is not successful, it will retry at the same download time once the number of days specified in the Frequency text field have elapsed.

3 Select Yes or No from the Enabled drop-down list.

Set Enabled to Yes or No depending on whether or not the System Time and Date Synchronization is enabled.

**Note:** If users select Yes from the Enabled drop-down list, the Succession Media Card automatically downloads the time and date from the Meridian 1 and Succession CSE 1000 system using the specified parameters and updates the internal real-time clock.

- From the Download Frequency (Days) drop-down list, select the frequency of how often the Succession Media Card will attempt to synchronize with the Meridian 1 and Succession CSE 1000 switch.
- 5 Click Set or Download.

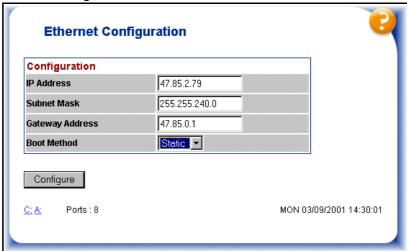


## **Ethernet Configuration**

When users click the **Ethernet Configuration** link, the Ethernet Configuration screen appears. See Figure 37.

*Note:* Only Administrators, Distributors, or Super Users can configure the Ethernet.

Figure 37
Ethernet Configuration screen





#### **CAUTION**

Refer to your network administrator before setting the Ethernet parameters. Setting these parameters incorrectly can cause problems for other users in the network. In extreme cases, setting the Ethernet parameters incorrectly could lead to network outages.

To configure the Ethernet, follow the steps in Procedure 31.

## Procedure 31 Configuring the Ethernet

- 1 Enter the IP address and subnet mask in the appropriate text fields.
- Enter the Gateway IP address in the Gateway Address text field. The Gateway IP address tells MIRAN where the local gateway router is located. It allows the Succession Media Card to be accessed from networks outside its own subnet.
- 3 Select the IP boot method from the Boot Method pull-down list. This boot method specifies how, from a networking perspective, the Succession Media Card will react on boot-up.

Select one of the following options from the Boot Method pull-down list:

- Disabled: The Succession Media Card will be inaccessible from the network
- Static: The static IP address which corresponds to the address on the screen. This is manually configured on the Text-based User Interface or BUI.
- DCHP: The Succession Media Card will request its IP address from the DCHP server on the network.

4	Click <b>Configure</b> .			
		— End of Procedure —————		

### **Keycode Entry**

When users click the **Keycode Entry** link, the Keycode Entry screen appears. See Figure 38.

*Note:* Only an Administrator, Distributor, or Super User can update a keycode.

Figure 38 Keycode Entry screen



To enter a new keycode, follow the steps in Procedure 32.

## Procedure 32 Entering a new keycode

- 1 Enter the new keycode in the Keycode text field.
- 2 Click Update. The Keycode information is updated and any new ports are activated.



# Pack (MIRAN III Succession Media Card) Information

The Pack Information menu consists of links to the following:

- Status
- System Information
- Operational Statistics

#### **Status**

When users click on the **Status** link, the Pack Status screen appears. See Figure 39.

Figure 39 Pack Status screen

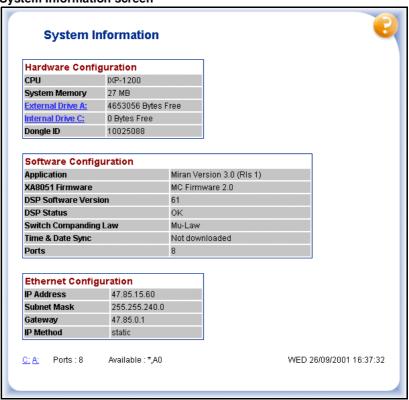


The Pack Status screen shows the configuration of all units on the Succession Media Card and whether or not they are active. The Pack Status screen also shows the status of the Codec input channel.

### System Information

When users click the **System Information** link, the System Information screen appears. See Figure 40.

Figure 40 System Information screen

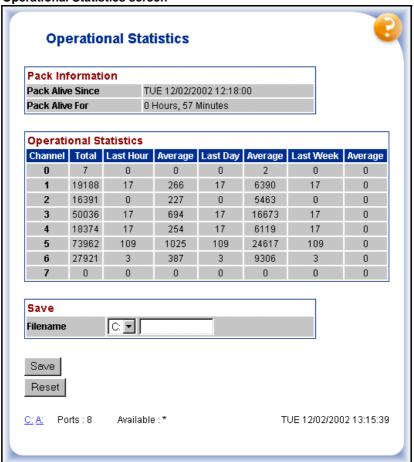


The System Information screen shows the hardware, software, and Ethernet configuration information. To explore the drives shown in the Hardware Configuration section, click on the appropriate links.

## **Operational Statistics**

When users click the **Operational Statistics** link, the Operational Statistics screen appears. See Figure 41.

Figure 41
Operational Statistics screen



The Operational Statistics screen shows the operational statistics for all channels. In the Save section of the screen, users can save the statistics to file or reset them to zero.

# **File System**

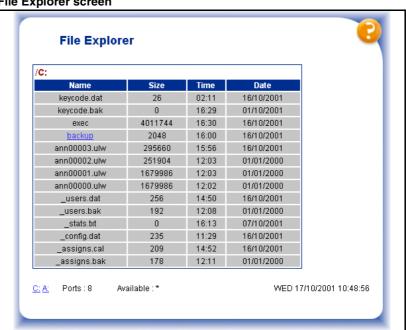
The File System menu consists of links to the following:

- File Explorer
- Copy
- Delete
- Move
- Rename
- Make Directory
- Remove Directory

## File Explorer

When users click the **File Explorer** link, the File Explorer screen appears. See Figure 42.

Figure 42 File Explorer screen

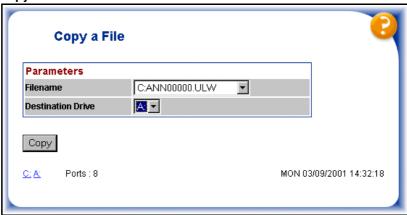


The File Explorer screen displays the file details for the specified drive. The directories appear as links. Click the links to display the contents of the directories.

## Copy

When users click the **Copy** link, the Copy a File screen appears. See Figure 43.

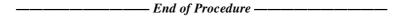
Figure 43 Copy a File screen



To copy a file, follow the steps in Procedure 33.

# Procedure 33 Copying a file

- 1 From the Filename drop-down list, select the file that you want to copy.
- 2 From the Destination Drive drop-down list, select the drive to which you want to the copy the file.
- 3 Click Copy.



#### Delete

When users click the **Delete** link, the Delete a File screen appears. See Figure 44.

Figure 44 Delete a File screen



To delete a file, follow the steps in Procedure 34.

## Procedure 34 Deleting a file

- 1 From the Filename drop-down list, select the file that you want to delete.
- Click Delete.

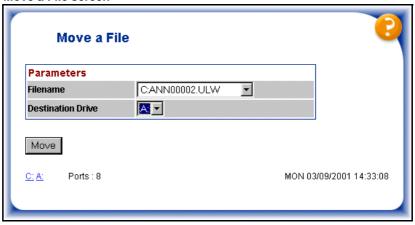
*Note:* Users cannot delete a file that is assigned in the calendar.

------ End of Procedure ------

#### Move

When users click the **Move** link, the Move a File screen appears. See Figure 45.

Figure 45 Move a File screen



To move a file, follow the steps in Procedure 35.

# Procedure 35 Moving a file

- 1 From the Filename drop-down list, select the file you want to move.
- 2 From the Destination Drive drop-down list, select the drive to which you want to move the file.
- Click Move.

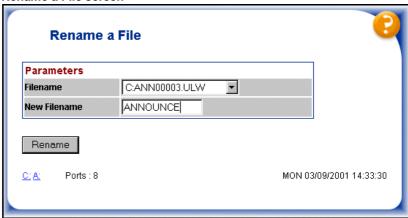
Note: Users cannot move a file currently assigned in the Calendar.

----- End of Procedure -----

#### Rename

When users click the **Rename** link, the Rename a File screen appears. See Figure 46.

Figure 46
Rename a File screen



To rename a file, follow the steps in Procedure 36.

# Procedure 36 Renaming a file

- 1 From the Filename drop-down list, select the file that you want to rename.
- 2 Enter the new file name in the New Filename text field.
  - **Note 1:** When renaming a file, users do not need to specify the drive.
  - Note 2: Users cannot rename a file assigned in the Calendar.
  - **Note 3:** Do not change the extensions of announcement (\*.ULW and \*.ALW) and Batch (\*.BAT) files.
- 3 Click Rename.

*Note:* Directory name cannot be greater than eight characters.

\_\_\_\_\_ End of Procedure \_\_\_\_\_

## **Make Directory**

When users click the **Make Directory** link, the Make Directory screen appears. See Figure 47.

Figure 47
Make Directory screen



To make a directory, follow the steps in Procedure 37.

## Procedure 37 Making a directory

- 1 From the Drive drop-down list, select the drive on which you want to create the directory.
- 2 In the Directory Name text field, enter the directory name.
- 3 Click Make.

**Note:** Only Administrators, Distributors, or Super Users can make a directory.

------ End of Procedure -----

### **Remove Directory**

When users click the **Remove Directory** link, the Remove Directory screen appears. See Figure 48.

Figure 48
Remove Directory screen



To remove a directory, follow the steps in Procedure 38.

## Procedure 38 Removing a directory

- 1 Select the name of the directory from the Directory drop-down list.
- Click Remove.

**Note:** Only Administrators, Distributors, and Super Users can remove a directory.

# Pack (MIRAN III Succession Media Card) User

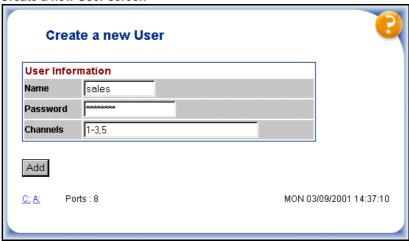
The Pack User menu contains links to the following:

- User Add
- User Select
- User Modify/Delete
- User View

#### **User Add**

When users click the **User Add** link, the Create a new User screen appears. See Figure 49.

Figure 49 Create a new User screen



To add a new user, follow the steps in Procedure 39.

## Procedure 39 Adding a new user

- 1 Enter the User's name in the Name text field.
- **2** Enter the User's password in the Password text field.
- 3 Enter the channels to which the User has access.
- 4 Click Add.

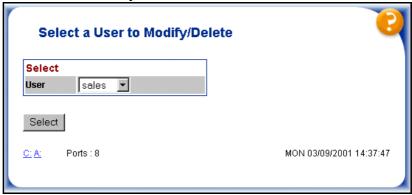
**Note:** Only Administrators, Distributors, and Super Users can add Users.

------ End of Procedure ------

#### **User Select**

When users click the **User Select** link, the Select a User to Modify/Delete screen appears. See Figure 50.

Figure 50
Select a User to Modify/Delete screen



To select a user to modify or delete, follow the steps in Procedure 40.

# Procedure 40 Selecting a user to modify or delete

- 1 Select the user name from the User drop-down list.
- 2 Click Select. An updated User to Modify/Delete screen appears containing the User's information. See Figure 51 on page 148.

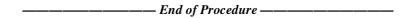
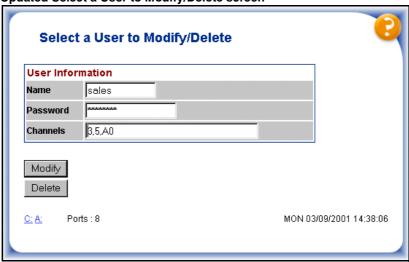


Figure 51
Updated Select a User to Modify/Delete screen



To modify or delete a User, follow the steps in Procedure 41.

### Procedure 41 Modifying or deleting a user

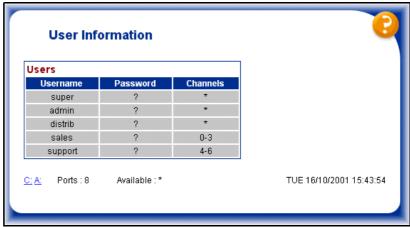
- 1 Modify the User Name, Password, and Channels as required.
- 2 Click Modify to change the User's information. Click Delete to remove the User.

**Note:** Only Administrators, Distributors, and Super Users can modify or delete a User.

#### **User View**

When users click the **User View** link, the User Information screen appears. See Figure 52.

Figure 52 User Information screen



The User Information screen displays a list of all configured users.

*Note:* For security purposes, passwords are not displayed on this screen.

## **Support**

The Support menu contains links to the following:

- Memory Information
- Task Information
- DSP Information
- Reset
- Help
- Logout

### **Memory Information**

When users click the **Memory Information** link, memory information appears. See Figure 53.

Figure 53 Memory Information screen

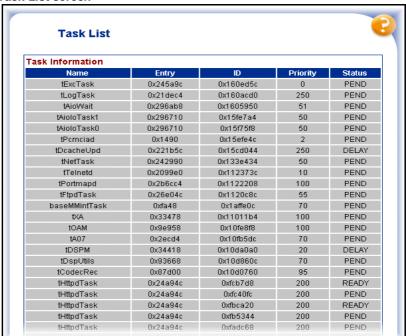


*Note:* Only Administrators, Distributors, or Super Users can view memory information.

#### **Task Information**

When users click the **Task Information** link, the Task List appears. See Figure 54.

Figure 54
Task List screen

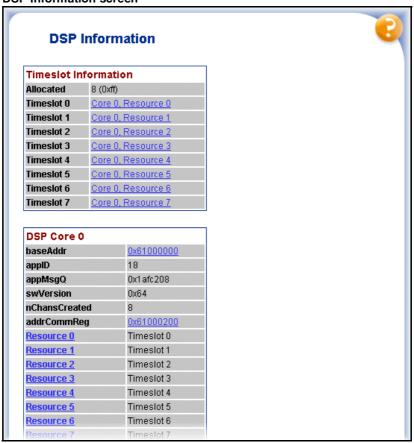


*Note:* Only Administrators, Distributors, or Super Users can view task information.

#### **DSP Information**

When users click the **DSP Information** link, the DSP Information screen appears. See Figure 55.

Figure 55
DSP Information screen



*Note:* Only Administrators, Distributors, or Super Users can view DSP information.

# **Resetting the BUI**

Figure 56
Resetting the BUI



# Logging out of the BUI

Figure 57 Logging out of the BUI



## Help on the BUI

For help on any BUI page, click on the orange "?" button on the top right of the context screen.

# RAN Application: Text-based User Interface

## **Contents**

This section contains information on the following topics:
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Software Upgrade screen
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## Introduction

This chapter describes the Text-based User Interface for the MIRAN III Succession Media Card (NT0966CA) card. The Text-based User Interface provides menus and commands to perform all of the necessary MIRAN III OA&M functions. The software for this interface is part of the MIRAN III-specific OA&M tool running under VxWorks; it is independent of Meridian 1 software.

There are two ways to use the Text-based User Interface to access all commands and options:

- Use the menu system.
- Enter commands on the command line.

To use the MIRAN III Text-based User Interface, connect a VT-100 type terminal to the Succession Media Card. The Succession Media Card supports a serial connection between the terminal and the card.

The Succession Media Card also supports telnet access to the Text-based User Interface over a LAN. Refer to "Connecting a VT100-type terminal to the Succession Media Card" on page 72 for instructions on how to make a serial connection from the Succession Media Card to the VT-100 type terminal. Refer to "LAN access installation and setup" on page 76 for instructions on how to connect the Succession Media Card to the E-LAN.

MIRAN III also supports a Browser User Interface (BUI). This BUI provides a web-based version of the MIRAN III menu system, which can be accessed through a standard web browser. This BUI also supports file transfers and online viewing of customer documentation. For more information on the BUI, see "RAN Application: Browser User Interface" on page 109.

## **General procedure for configuring MIRAN**

To configure MIRAN functions, follow the steps in Procedure 42.

### Procedure 42 Configuring MIRAN

1 Configure the RAN and MOH trunk route and trunk data block, as "System configuration" on page 53 describes.

Complete this step during installation and configuration.

2 Configure the DID trunk for the Telephone User Interface (TUI) access, if necessary. Refer to "Configuring the DID route for the TUI" on page 60 and "Configuring the MIRAN trunks" on page 61.

Complete this step during installation and configuration.

3 Set up the terminal for the Text-based User Interface access, which "Connecting a VT100-type terminal to the Succession Media Card" on page 72 describes.

Complete this step during installation and configuration.

4 Login to the MIRAN III Text-based User Interface as either a user or an administrator. Both a user name and a password must be entered.

The default user login is *User Name:* **user** and *Password:* **user0000**. The default administrator login is *User Name:* **admin** and *Password:* **admin000**.

The default distributor login is *User Name:* **distrib** and *Password:* **distrib0**.

Refer to "Login screen" on page 160 for more detail.

5 Enter the keycode, if necessary. See "Keycode Entry screen" on page 201.

**Note:** When MIRAN III is ordered as part of a new Meridian 1 (Options 51C through 81C), the factory pre-loads the keycode into MIRAN. Option 11C and stand-alone orders of the MIRAN require that the keycode be entered.

6 Perform a cold reboot of the Succession Media Card and log in again.

Refer to "Maintenance and Diagnostics" on page 215 for instructions on performing a cold reboot.

7 Record the announcements. From the Main Menu, select the MIRAN Administration menu, followed by the Announcement Configuration menu, and then the Record Announcement screen.

Refer to "Record Announcement from External Channel screen" on page 184. From this screen, record announcements through the Audio jack on the Audio-adaptor. The Audio jack provides access to a single analog input (ANALOGO).

8 Assign announcements. From the Record Announcement screen, return to the Announcement Configuration menu and select Calendar Operations. From the Calendar Operations menu, create assignments, with or without descriptors. Repeat this step for other files and channels.

Refer to "Calendar Operations menu" on page 167.

- 9 Back up the original configuration onto the C: drive, or to a PC Card in the A: drive, if available.
- 10 Copy new files (if first installing or upgrading software) from the A: drive to the C: drive. Remove the PC Card from the A: drive and store in a safe place for future use. This enables the configuration to be restored into the MIRAN III Succession Media Card without having to re-configure the system and re-record the announcements.



## Configuring the VT-100 type terminal

The Succession Media Card faceplate and the Succession Media Card Audio-adaptor each contains a Maintenance Serial port, which enables direct connection to a VT-100 terminal, or to a PC running a terminal emulation program.

**Note:** Alternatively, each Succession Media Card can be connected through an Ethernet adaptor to the LAN. This alternative enables maintenance of all Succession Media Cards from any PC that has web or telnet access.

To run the Text-based User Interface, configure the VT-100 terminal emulation parameters as shown in Table 15.

Table 15 VT-100 terminal configuration parameters

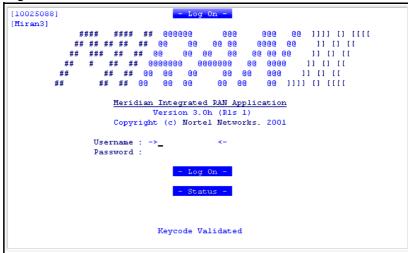
Parameter	Setting
Transmission rate	9600 baud
Data bits; stop bit	8
Stop bit	1
Parity	No
Flow control	None

**Note:** MIRAN III uses the HyperTerminal application. This application allows the technician to disable the CTRL and arrow keys, as these keys are used by the OA&M for navigating the menus.

# Login screen

Figure 58 shows the MIRAN III Login screen. This screen appears when the terminal is connected to the MIRAN III Succession Media Card, and the Enter key is pressed.

Figure 58 Login screen



To log into the selected MIRAN III Succession Media Card, follow the steps in Procedure 43.

# Procedure 43 Logging in to the selected MIRAN III Succession Media Card

- 1 Enter the user name.
- 2 Enter the password.
- 3 Select the Login button.

The defaults for user login are:

User Name: user

Password: user0000

The defaults for administrator login are:

• User Name: admin

Password: admin000

The defaults for distributor login are:

• User Name: distrib

Password: distrib0

**Note 1:** If an 'Access denied' response is received, press the 'Shift' key and tilde (~) to refresh the screen. Then attempt to log in again. If an 'Access denied' response is received for a third time, the Succession Media Card locks the user out for 20 minutes.

**Note 2:** All passwords must be at least eight characters in length, with a maximum of 12 characters. It is possible to change the passwords at each user level.

**Note 3:** All default users and passwords can be restored by deleting the C: USERS.DAT file.

#### Status screen

Select the Status button, without logging in to view the status of the current card.

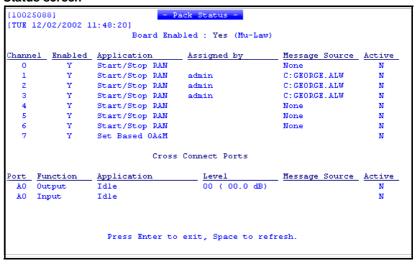
Figure 59 on page 162 shows the Status screen, which displays:

- current status of the RAN Application version and release
- board status
- current time
- status of eight one-to-one channels and two cross-connect channels

To display up-to-date channels status, refresh the screen by pressing the spacebar.

To exit the Status screen and return to the Login screen, press the Enter key. See Figure 59 to view the Status screen.

Figure 59 Status screen



### Main menu

A successful login displays the Main menu. See Figure 60.

Figure 60 Main menu



The Main menu provides five options:

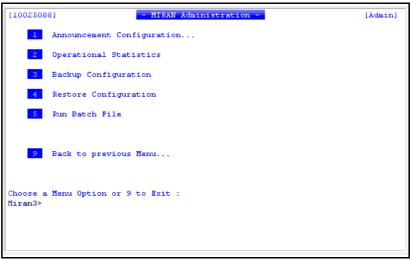
- MIRAN Administration accesses all RAN-specific tasks and menus, such as announcement recording and configuration, operational statistics, backup and restore configuration, playback level setting, and batch file running.
  - Refer to "MIRAN Administration menu" on page 164.
- Pack Administration accesses all MIRAN III-specific tasks and menus, such as file commands, keycode entry, software upgrade, system information, configuration variables, and LAN configuration. Refer to "Pack Administration menu" on page 192.
- Maintenance and Diagnostics provides access to system information, password change, command line access, diagnostics, warm reboot, and cold reboot. The distributor can access all functions, and the user can access only system information and password change.
   Refer to "Maintenance and Diagnostics" on page 215.

- User Administration provides access to adding, editing, viewing, and deleting users.
  - Refer to "User Administration menu" on page 216.
- **Logoff** logs out of the Main Menu and returns to the Login screen.

### **MIRAN Administration menu**

At the Main menu, select **-1-** to access the MIRAN Administration menu. See Figure 61.

Figure 61 MIRAN Administration menu



At the MIRAN Administration menu, there are seven options:

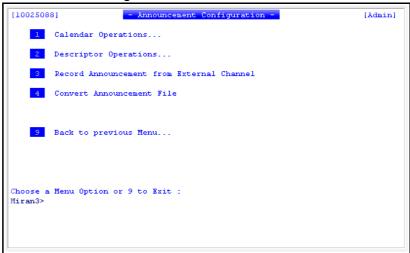
- **Announcement Configuration...** displays the Announcement Configuration menu that enables the following actions:
  - create calendar and descriptor announcements,
  - record and play announcements
  - convert announcement files.
     Refer to "The Announcement Configuration menu" on page 165.

- Operational Statistics displays RAN channel usage statistics. Refer to the "Operational Statistics screen" on page 187.
- Backup Configuration saves configuration to a PC disk. Refer to the "Backup Configuration screen" on page 188. Backups can also be set to occur automatically by setting the appropriate configuration variables.
- **Restore Configuration** restores the configuration from a PC disk to the MIRAN. Refer to the "Restore Configuration screen" on page 190.
- Run Batch File executes a batch file containing OA&M commands. It
  enables multiple channel assignments with a single command in case of
  emergency. Refer to the "Run Batch File screen" on page 191.
- Back to previous Menu... returns to the Main menu.

## The Announcement Configuration menu

From the MIRAN Administration menu, select **-1-** to access the Announcement Configuration menu. See Figure 62.

Figure 62
Announcement Configuration menu



At the Announcement Configuration menu, there are six options:

- Calendar Operations used to create calendar assignments with or without descriptors, view calendar assignments, and remove calendar assignments. Refer to the "Calendar Operations menu" on page 167.
- Descriptor Operations used to add, edit, view, and delete calendar descriptors. Refer to the "The Descriptor Operations menu" on page 177.

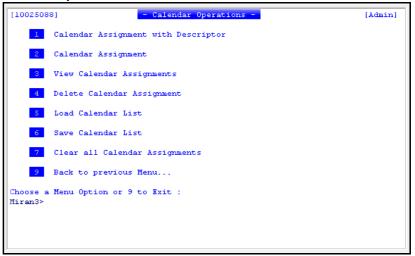
*Note:* Before working with Calendar Operations and Descriptor Operations, read the section, "Calendar assignment feature" on page 28.

- Record Announcement from External Channel used to record an
  announcement and determine its filename and duration. Refer to the
  "Record Announcement from External Channel screen" on page 184.
- Convert Message File used to convert an announcement from .WAV format to .ALW or .ULW format (or the opposite). The filename of the announcement can be changed here. Refer to the "Convert Announcement File screen" on page 185.
- Back to previous Menu... returns to the MIRAN Administration menu.

### **Calendar Operations menu**

At the Announcement Configuration menu, select **-1-** to access the Calendar Operations menu. See Figure 63.

Figure 63 Calendar Operations Menu



#### Calendar Assignment with Descriptor screen

Select **-1-** at the Calendar Operations menu to access the Calendar Assignment with Descriptor screen. See Figure 64.

An announcement is assigned to selected channels and associated with a defined descriptor. Refer to "The Descriptor Operations menu" on page 177 for instructions on how to create a descriptor.

Figure 64
Calendar Assignment with Descriptor screen



To create a calendar assignment with a descriptor, follow the steps in Procedure 44.

# Procedure 44 Creating a calendar assignment with a descriptor

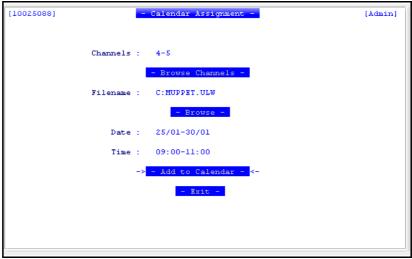
- Enter the channel(s) where the announcement will be assigned. Select Browse to scan and select from the list of available channels. Use 's' to toggle the selection of channels.
- Enter the filename of the announcement for which the assignment is being created. Select Browse to scan the list of available announcement files.
- 3 Enter the name of the descriptor to be associated with the assignment. Select Browse Descriptors to scan the list of available descriptors.

- 4 Select Add to Calendar to add the assignment with descriptor to the calendar. This updates the calendar immediately.
- 5 Select **Exit** to return to the Calendar Operations menu.

#### The Calendar Assignment screen

Select **-2-** at the Calendar Operations menu to access the Calendar Assignment screen. See Figure 65. An announcement is assigned to selected channels and defined directly (instead of using a descriptor) when the announcement plays on those channels.

Figure 65
Calendar Assignment screen



To create a calendar assignment (without descriptor), follow the steps in Procedure 45.

# Procedure 45 Creating a calendar assignment (without descriptor)

- 1 Enter the channel(s) where the announcement will be assigned.

  Browse can be used to scan and select from the list of available channels. Use 's' to toggle the selection of channels.
- Enter the filename of the announcement for which the assignment is being created. Select **Browse** to scan the list of available announcement files.
- **3** Enter the time of day when the announcement is to be played.
- 4 Enter the date, dates, or days when the announcement is to be played.
- 5 Select **Add to Calendar** to add the assignment to the calendar. This updates the calendar immediately.
- 6 Select **Exit** to return to the Calendar Operations menu.

End of Procedure
------------------

#### The View Calendar Assignments screen

Select **-3-** at the Calendar Operations menu to access the View Calendar Assignments screen. See Figure 66.

Figure 66 View Calendar Assignments screen

*Note:* The View Calendar Assignments screen shows TUI assignments by putting "TUI" in the date column and the channel assignments in the time column.

The View Calendar Assignments screen lists all Calendar Assignments in order of specificity. The most specific assignments – those with the most specific time and date – come first. The current day, date, and time appear in the upper-left corner of the screen. The filename for any assignments that match the current date and time appear in bold type.

The right column lists the name of the user who created the assignment. Only the administrator or the user who created an assignment can remove the assignment.

In the sample screen that appears in Figure 66 on page 171, notice that the assignment using the descriptor "every\_Friday" has a time and date of "?". This indicates that the descriptor "every\_Friday" has been deleted and the system could not be retrieve the time and date information. The system ignores this assignment until someone re-defines "every\_Friday".

While in the View Calendar Assignments screen, the following actions can be performed:

- Press I to toggle the display for more information. The descriptor column
  lists the descriptor for each assignment, if there is one. The channel
  column lists the channels for each assignment.
- Press Space bar to list any more assignments that do not appear on the screen.
- Press Enter to exit this screen and return to the Calendar Operations menu.

#### Delete Calendar Assignment screen

Select - 4- at the Calendar Operations menu to access the Delete Calendar Assignment screen. See Figure 67.

Figure 67
Delete Calendar Assignment screen

```
- Delete Calendar Assignment -
[10025088]
                                                        [Admin]
[WED 06/02/2002 13:30:55]
                                        Filename
    Descriptor
                       weekday
02:00 lunch
                                          C: MUPPET, ULW
C: GEORGE, ALW
                                         C: TOPGUN. ULW
[Page 01 of 01 (3)]
                Press 'I' to toggle information.
          Use Up/Down arrows to select. Press 'D' to delete.
                      Press Enter to Exit.
```

To delete a calendar assignment, follow the steps in Procedure 46.

# Procedure 46 Deleting a calendar assignment

- 1 Use the up/down arrows to select the assignment to be deleted.
- **2** Press **D** to delete the selected assignment.
- 3 Press Enter to exit and return to the Calendar Operations menu.



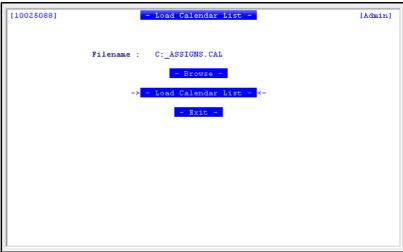
While in the Delete Calendar Assignment screen, press the **Space bar** to view more assignments.

#### Load Calendar List screen

Select **-5-** at the Calendar Operations menu to access the Load Calendar List screen. See Figure 68.

A calendar list is a file that contains a collection of calendar assignments (for example, A:\_ASSIGNS.CAL). Use this screen to load a calendar list from any available drive. This screen is valuable as a quick way to activate a calendar configuration, such as, an emergency configuration, that had been previously saved.

Figure 68 Load Calendar List screen



**Note:** This function only adds assignments to the calendar list. It does not clear (overwrite) existing assignments.

To load a calendar list, follow the steps in Procedure 47.

### Procedure 47 Loading a calendar list

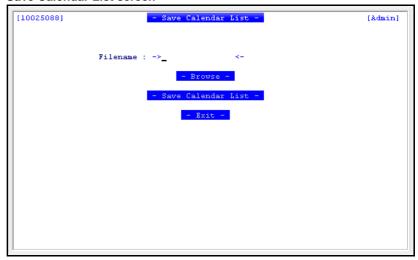
- 1 Enter the filename of the calendar list to be loaded. Select **Browse** sed to scan the list of available calendar lists.
- 2 Select Load Calendar List to load the selected calendar list. A verification message is received.

3 Select **Exit** to return to the Calendar Operations menu.

#### Save Calendar List screen

Select **-6-** at the Calendar Operations menu to access the Save Calendar List screen. See Figure 69. Use this screen to save the current set of calendar assignments in a single file location on any of the available drives. The resulting file can be transferred to another Succession Media Card or saved for future use.

Figure 69 Save Calendar List screen



To save a calendar list, follow the steps in Procedure 48.

# Procedure 48 Saving a calendar list

- 1 Enter the filename of the calendar list to be saved. Select **Browse** to scan the list of current calendar lists.
- 2 Select Save Calendar List to save the selected calendar list. A verification message is received.
- 3 Select **Exit** to return to the Calendar Operations menu.

#### Clear All Calendar Assignments screen

Select -7- at the Calendar Operations menu to access the Clear All Calendar Assignments screen. See Figure 70. Use this screen to clear all of the current calendar assignments. This screen is useful when a MIRAN III Succession Media Card is reconfigured for a new customer or when significant changes to the calendar assignments are necessary.

Figure 70 Clear All Calendar Assignments screen



The 'Clear all Calendar Assignments' command clears the current calendar list. If the configuration variable 'AutoSave' is TRUE (the default), this command also overwrites the existing calendar file, \_ASSIGNS.CAL.



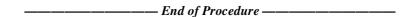
# CAUTION Service Interruption

The 'Clear all Calendar Assignments' command causes all active announcements to stop playing.

To clear all calendar assignments, follow the steps in Procedure 49.

# Procedure 49 Clearing all calendar assignments

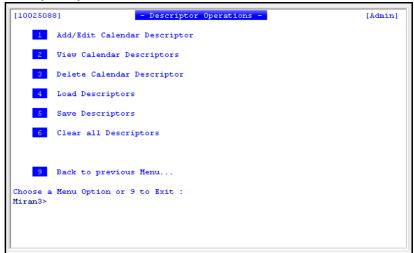
- 1 Select Clear all Calendar Assignments to clear all calendar assignments. A verification message is received.
- 2 Select **Exit** to return to the Calendar Operations menu.



### The Descriptor Operations menu

At the Announcement Configuration menu, select **-2-** to access the Descriptor Operations menu. See Figure 71.

Figure 71
Descriptor Operations menu



### Add/Edit Calendar Descriptor screen

Select -1- at the Descriptor Operations menu to access the Add/Edit Calendar Descriptor screen. See Figure 72 on page 178. Create or edit a calendar using this screen.

A calendar descriptor has a time and date associated with it. The time and date definitions determine when an announcement that has a particular descriptor assignment plays. For example, Figure 72 shows an announcement that uses the descriptor 'opening\_hours' that plays from 9:00 a.m. to 5:30 p.m., Monday through Friday.

Figure 72
Add/Edit Calendar Descriptor screen

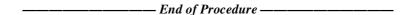


To add or edit a calendar descriptor, following the steps in Procedure 50.

# Procedure 50 Adding or editing a calendar descriptor

- 1 Enter the name of the descriptor to be created or edited, a maximum of 16 characters in length. To edit a descriptor, select one from the list of existing descriptors by selecting **Browse Descriptors**.
- 2 Enter the date, dates, or days of the week during which the descriptor must operate.
- **3** Enter the time during which the descriptor must operate.

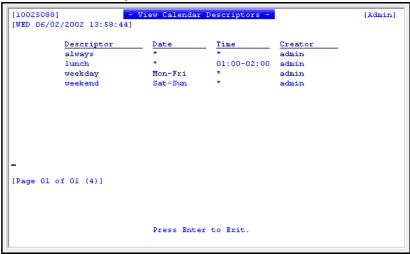
- 4 Select Add Descriptor to add the descriptor. This immediately affects any assignments that contain this descriptor.
- 5 Select **Exit** to return to the Descriptor Operations menu.



### View Calendar Descriptors screen

Select **-2-** at the Descriptor Operations menu to access the View Calendar Descriptors screen. See Figure 73. The right-hand column of the screen lists the creator of each descriptor. Only the administrator, or the user who created a descriptor, can delete the descriptor.

Figure 73
View Calendar Descriptors screen



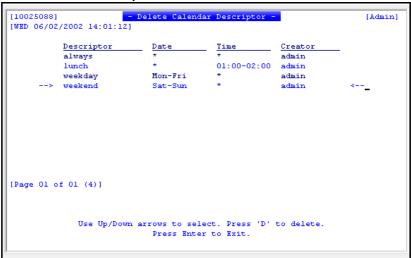
At the View Calendar Descriptors screen, the following actions can be performed:

- Press the Space bar to view more descriptors that do not appear on the initial screen.
- Press **Enter** to exit and return to the Descriptor Operations menu.

#### Delete Calendar Descriptor screen

Select **-3-** at the Descriptor Operations menu to access the Delete Calendar Descriptor screen. See Figure 74. The right-hand column of the screen lists the creator of each descriptor. Only the administrator, or the user who created a descriptor, can delete the descriptor.

Figure 74
Delete Calendar Descriptor screen



To delete a calendar descriptor, follow the steps in Procedure 51.

# Procedure 51 Deleting a calendar descriptor

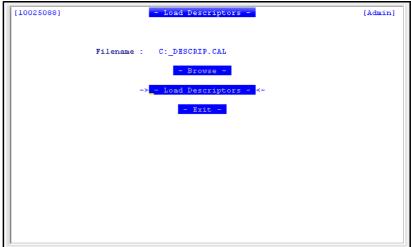
- 1 Use the up/down arrows to select the descriptor to be deleted. Press the **Space bar** to see more descriptors, if there are any.
- Press D to delete the selected descriptor. This immediately affects any assignments that contain this descriptor. Any assignments that use this descriptor immediately become inactive.
- 3 Press Enter to exit and return to the Descriptor Operations menu.

End of Procedure
------------------

#### Load Descriptor List screen

Select -4- at the Descriptor Operations menu to access the Load Descriptor List screen. See Figure 75. A descriptor list is a file that contains a collection of descriptors (for example, A:\_DESCRIP.CAL). Use this screen to load a descriptor list from any available drive. This screen is a quick way to load the same descriptor configuration to several Succession Media Cards.

Figure 75 Load Descriptor List screen



*Note:* This function only adds descriptors to the descriptor list. It does not clear (overwrite) existing descriptors.

To load a descriptor list, follow the steps in .Procedure 52:

### Procedure 52 Loading a descriptor list

- 1 Enter the filename of the descriptor list to be loaded. Select **Browse** to scan the list of available descriptor lists.
- 2 Select Load Descriptors to load the selected descriptor list. A verification message will be received.
- 3 Select Exit to return to the Descriptor Operations menu.

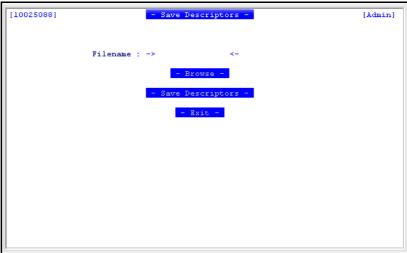
End of Procedure
------------------

### Save Descriptor List screen

Select **-6-** at the Descriptor Operations menu to access the Save Descriptor List screen. See Figure 76.

Use this screen to save the current set of descriptors in a single file location on any of the available drives. The resulting file can be transferred to another Succession Media Card or maintained for future use.

Figure 76
Save Descriptor List screen



To save a descriptor list, follow the steps in Procedure 53.

# Procedure 53 Saving a descriptor list

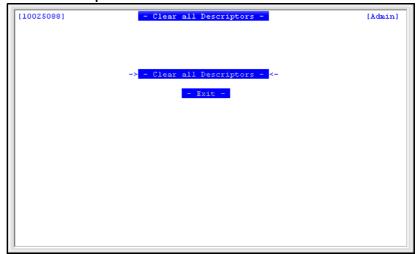
- 1 Enter the filename of the descriptor list to be saved. Select **Browse** to scan the list of available descriptor lists.
- 2 Select Save Descriptors to save the selected descriptor list. A verification message will be received.
- 3 Select **Exit** to return to the Descriptor Operations menu.



### Clear All Descriptors screen

Select **-6-** at the Descriptor Operations menu to access the Clear All Descriptors screen. See Figure 77. Use this screen to clear all current descriptor definitions. This screen is useful when a MIRAN III Succession Media Card is reconfigured for a new customer or when significant changes to the descriptor definitions are necessary.

Figure 77 Clear All Descriptors screen



The 'Clear all Descriptors' command clears the current descriptors. If the configuration variable 'AutoSave' is TRUE (the default), this command also overwrites the existing descriptor file, \_DESCRIP.CAL.



### CAUTION Loss of Data

The 'Clear all Descriptors' command clears all active descriptors. This renders 'inactive' all current calendar assignment that use descriptors. New descriptors must be defined or a new descriptor list loaded to re-activate these calendar assignments.

To clear all descriptors, follow the steps in Procedure 54.

### Procedure 54 Clearing all descriptors

- Select Clear all Descriptors to clear all descriptors. A verification message will be received.
- 2 Select **Exit** to return to the Descriptor Operations menu.

#### **Record Announcement from External Channel screen**

At the Announcement Configuration menu, select **-3-** to access the Record Announcement from External Channel screen. See Figure 78. An announcement to the MIRAN III Succession Media Card is recorded here.

Figure 78
Record Announcement for External Channel screen



To record an announcement to the MIRAN III Succession Media Card, follow the steps in Procedure 55.

# Procedure 55 Recording an announcement to the Succession Media Card

1 At the 'Filename' prompt, enter the filename of the announcement. A proper filename consists of eight alphanumeric characters with the appropriate three-letter extension (.ULW or .ALW). Remember to indicate on which drive the announcement file is to be saved.

**Note:** Use **Browse** to ensure that the filename that is chosen does not already exist.

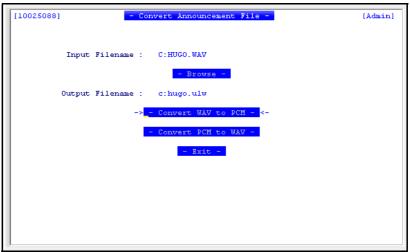
- 2 At the 'Duration' prompt, enter the length of time, in seconds, the announcement can last between 5 and 120 seconds.
- 3 Select **Start Recording** to start recording the announcement.
- 4 Select Stop Recording to stop recording. The MIRAN III stops recording either when the duration is reached, or when Stop Recording is selected, or when the file system is full.
- 5 Select **Exit** to return to the Announcement Configuration menu.

End of Procedure
------------------

### Convert Announcement File screen

At the Announcement Configuration menu, select **-5-** to access the Convert Announcement File screen. See Figure 79 on page 186. Use this screen to convert an announcement file from .WAV format to .ULW or .ALW format, or the reverse.

Figure 79
Convert Announcement File screen



To convert an announcement file, follow the steps in Procedure 56.

### Procedure 56 Converting an announcement file

- 1 At the 'Input Filename:' prompt, enter the filename to be converted. Select **Browse** to scan and select from the list of available files.
- 2 At the 'Output Filename:' prompt, enter the desired filename for the converted file. If an output filename is not entered, the file receives the same filename as the input filename, with the appropriate new extension.
- 3 Select Convert WAV to PCM to convert the file from .WAV format to .ULW or .ALW format. Select Convert PCM to WAV to convert the file from .ULW or .ALW format to .WAV format.
  - **Note 1:** The conversion process makes a duplicate of the input file. Ensure sufficient disk space is available for the conversion process, and delete unnecessary files.
  - **Note 2:** Announcements must be in A-law (.ALW) or  $\mu$ -law (.ULW) format, depending on the system's configuration, to play on MIRAN.

4 Select **Exit** to return to the Announcement Configuration menu.

----- End of Procedure -----

## **Operational Statistics screen**

At the MIRAN Administration menu, select **-2-** to access the Operational Statistics screen. See Figure 80. Use this screen to check the current traffic statistics of all the internal channels. The Succession Media Card cannot display the statistics of the external channels, because it cannot monitor the traffic on these channels.

Figure 80
Operational Statistics screen

Pack alive since - MON 07/03/2005 15:39:19 Pack alive for - 148 Hours, 9 Minutes								
	T-+-1	T 1				•		
	62058	Last 1	nour	Average 419	Last Day		Last Week	Average O
	53558		0	361	0			0
2	11236		ő	75	ő			ō
3	11233		ō	75	ō		ō	ō
4	19834		0	134	0	3305	0	0
5	11221		0	75	0	1870	0	0
5	11236		0	75	0	1872	0	0
7	11211		0	75	0	1868	0	0
		File	name	: -> <u>_</u>		<-		
					Browse -			
					Statistic			
				_	Statisti	cs -		
					Exit -			

*Note:* MIRAN updates the operational statistics every minute.

The following is an explanation of each statistical column for each channel:

- **Total** is the total number of calls received for each channel since the last bootup of the Succession Media Card.
- **Last Hour** is the number of calls received for each channel in the last 60 minutes.
- Last Hour Average is the average number of calls received for each channel per hour since the last bootup of the Succession Media Card.

- Last Day is the number of calls received for each channel in the last 24 hours.
- Last Day Average is the average number of calls received for each channel per day since the last bootup of the Succession Media Card.
- Last Week is the number of calls received for each channel in the last seven days.
- Last Week Average is the average number of calls received for each channel per week since the last bootup of the Succession Media Card.

To save the current operational statistics to a file, follow the steps in Procedure 57

# Procedure 57 Saving current operational statistics to a file

- 1 Enter the desired filename for the file to be saved. Remember to indicate the drive where the file is to reside.
  - **Note:** Select **Browse** to choose an existing statistics file in which to save the statistics, or use **Browse** to ensure that the new filename does not already exist.
- 2 Select Save Statistics to save the statistics to the filename. The MIRAN generates a text file with values separated by commas.
- 3 Select **Exit** to return to the MIRAN Administration menu.

Note: Select Clear Statistics to reset all statistics on all channels.

End of Procedure

### **Backup Configuration screen**

At the MIRAN Administration menu, select **-3-** to access the Backup Configuration screen. See Figure 81 on page 189. This screen enables backup for the calendar, file descriptor, and configuration variable information. Backups can be configured to occur automatically, by setting the appropriate configuration variables. See "Configuration Variables menu" on page 205.

Figure 81
Backup Configuration screen

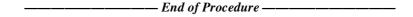


**Note:** The MIRAN III Succession Media Card saves user information such as user names and passwords automatically to the C: drive. This is not part of the backup process.

To back up the configuration, follow the steps in Procedure 58.

# Procedure 58 Backing up the configuration

- 1 Select the storage device where the configuration will be backed up. This is usually a PC Card in the external A: drive.
- 2 Select **Backup Configuration** to start the backup process to the specified storage device.
- When the backup is complete, select Exit to return to the MIRAN Administration menu.



## **Restore Configuration screen**

At the MIRAN Administration menu, select **-4-** to access the Restore Configuration screen. See Figure 82. This screen enables the calendar, file descriptor, and configuration variable information to be restored. The most common use for this screen is to copy the configuration of another MIRAN III Succession Media Card in the system by using a PC disk.

Figure 82
Restore Configuration screen



To restore the MIRAN III configuration from a backup device to a file, follow the steps in Procedure 59.

#### **Procedure 59**

#### Restoring the MIRAN III configuration from a backup device to a file

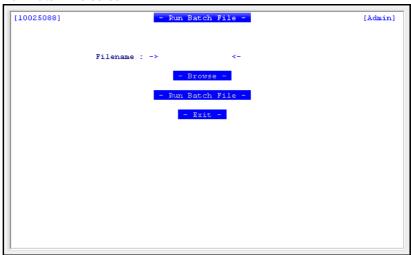
- 1 Select the storage device where the configuration is saved. This is usually a PC Card in the external A: drive.
- 2 Select Restore Configuration to start the restore process from the specified storage device.
- When the restoration is complete, select Exit to return to the MIRAN Administration menu.

End o	f Procedure ———————
	roceaure ———————

### Run Batch File screen

At the MIRAN Administration menu, select **-5-** to access the Run Batch File screen. See Figure 83. This screens retrieves the standard file browser and asks for which batch file to run. The batch file runs immediately after it is selected.

Figure 83
Run Batch File screen



To run a batch file, follow the steps in Procedure 60.

### Procedure 60 Running a batch file

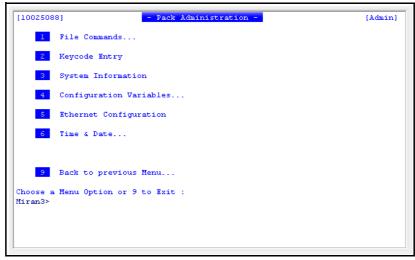
- 1 Select a batch file to run by using the up/down arrows on the keyboard.
  - Note: Press Space to list more batch files.
- 2 Press Enter to run the selected batch file. MIRAN then returns to the MIRAN Administration menu.

End	of Procedure —————	
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### **Pack Administration menu**

At the Main menu, select **-2-** to access the Pack Administration menu. See Figure 84.

Figure 84
Pack Administration menu



At the Pack Administration menu, there are eight options:

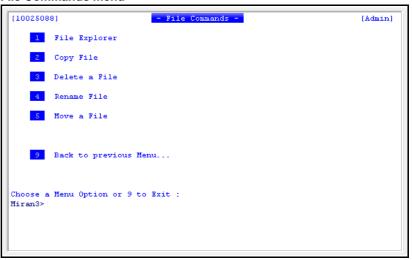
- File Commands... enables the files to be explored, copied, deleted, renamed, and moved. Refer to "File Commands menu" on page 193.
- Keycode Entry enables the keycodes to be entered for new MIRAN III Succession Media Cards, port size increases, and software upgrades. Refer to "Keycode Entry screen" on page 201.
- **Software Upgrade** enables software upgrades using a PC Card. Refer to "Software Upgrade screen" on page 202.
- **System Information** displays the MIRAN III Succession Media Card configuration and software release information. Refer to "System Information screen" on page 204.

- Configuration Variables... enables the configuration variables to be viewed, edited, and saved. Configuration variables control certain aspects of the MIRAN III operation that are not obvious to the user. Refer to "Configuration Variables menu" on page 205.
- Ethernet Configuration allows the IP address, the subnet mask, and the Gateway of the Succession Media Card to be set. This is necessary to enable LAN access to the Succession Media Card. Refer to "Ethernet Configuration screen" on page 208.
- Time & Date Configuration enables the time and date of the MIRAN III Succession Media Card to be set in one of two ways: either manually, or retrieving the time and date automatically from the Meridian 1 and Succession CSE 1000 system. Refer to "Time & Date Configuration menu" on page 210.
- Back to previous Menu... returns to the Main menu.

#### File Commands menu

At the Pack Administration menu, select -1- to access the File Commands menu. See Figure 85 on page 193.

Figure 85
File Commands menu



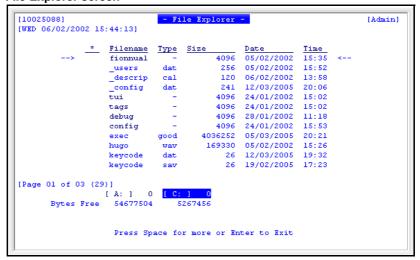
At the File Commands menu, there are six options:

- **File Explorer** enables browsing through the directory file listings for the internal C: drive and any PC-based stored file lists. Refer to "File Explorer screen" on page 194.
- **Copy File** enables a file to be copied to a different file on the same drive or another drive. Refer to "The Copy File screen" on page 195.
- **Delete File** enables a selected file to be deleted. Refer to "Delete File screen" on page 197.
- **Rename File** allows any existing file to be renamed. Refer to "Rename File screen" on page 198.
- Move File allows a file to be copied to a specified location and the original source file deleted. Refer to "Move File screen" on page 199.
- Exit returns to the Pack Administration menu.

### File Explorer screen

At the File Commands menu, select -1- to access the File Explorer screen. See Figure 86.

Figure 86
File Explorer screen



At the File Explorer screen, the following actions can be performed:

Select which drive's contents to explore. Use the right and left arrow
keys to do this. The amount of storage space available on each drive
appears below each drive letter.

*Note:* The PC Cards must be in place in the A: drive before the drive's contents can be checked. Allow approximately ten seconds after inserting a PC Card for the drive to mount.

- Use the up/down arrows to scroll through the list of files.
- Press Enter to return to the File Commands screen.

### The Copy File screen

At the File Commands screen, select **-2-** to access the Copy File screen. See Figure 87 on page 196.



### CAUTION Loss of Data

Disable the MIRAN III Succession Media Card before transferring files between drives.

Figure 87 Copy Files screen



To copy an existing file to a different file, follow the steps in Procedure 61.

# Procedure 61 Copying an existing file to a different file

- 1 At the 'Source Filename:' prompt, enter the filename to be copied. Include the drive where the file resides. Select **Browse** to scan the list of available files.
- 2 At the 'Destination Filename:' prompt, enter the filename, including the drive, where the file will be copied. Select **Browse** to scan the list of available files.
- 3 Select Copy to copy the selected file from the source filename to the destination filename.

**Note:** Steps 1 through 3 can be repeated as many times as needed before proceeding to step 4.

4	Select <b>Exit</b> to return to the File Commands screen.

	End o	of Procedure	·
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#### **Delete File screen**

At the File Commands screen, select **-3-** to access the Delete File screen. See Figure 88.



### CAUTION Loss of Data

Before a file is deleted, ensure that the file is *not* currently active.

Figure 88
Delete File screen



To delete a file, follow the steps in Procedure 62.

### Procedure 62 Deleting a file

- At the 'Filename:' prompt, enter the filename to be deleted. Include the drive where the file resides. Select **Browse** to scan the list of available files.
- 2 Select **Delete** to delete the selected file.

**Note:** Steps 1 and 2 can be repeated as many times as needed before proceeding on to step 3.

3 Select **Exit** to return to the File Commands screen.

\_\_\_\_\_ End of Procedure \_\_\_\_\_

#### Rename File screen

At the File Commands screen, select **-4-** to access the Rename File screen. See Figure 89 on page 198.

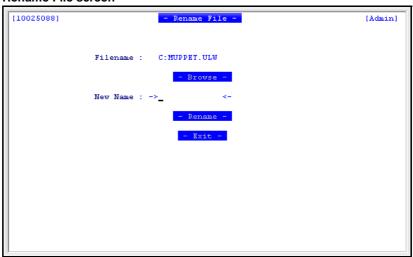


### **CAUTION**

### Loss of Data

Before a file is renamed, ensure that the file is *not* currently active.

Figure 89 Rename File screen



To rename a file, follow the steps in Procedure 63.

### Procedure 63 Renaming a file

- At the 'Filename:' prompt, enter the filename to be renamed. Include the drive where the file resides. Select **Browse** to scan the list of available files.
- 2 At the 'New Name:' prompt, enter the new name for the file. Include the drive where the file will reside. Select **Browse** to scan the list of available files.
- 3 Select Rename to rename the selected file.

**Note:** Steps 1 through 3 can be repeated as many times as needed before proceeding on to step 4.

4 Select **Exit** to return to the File Commands screen.



#### Move File screen

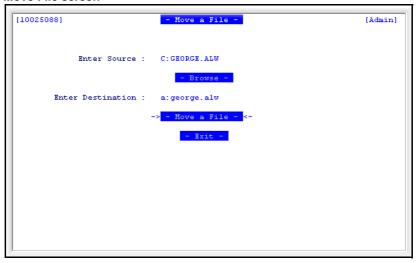
At the File Commands screen, select **-5-** to access the Move File screen. See Figure 90 on page 200.



### CAUTION Loss of Data

Before a file is moved, ensure that the file is *not* currently active.

Figure 90 Move File screen



To move a file from one location to another, follow the steps in Procedure 64:

# Procedure 64 Moving a file from one location to another

- At the 'Source Filename:' prompt, enter the filename to be moved. Include the drive where the file resides. Select **Browse** to scan the list of available files.
- 2 At the 'Destination filename:' prompt, enter the filename, including the drive, where the file is to be moved. Select **Browse** to scan the list of available files.
- 3 Select **Move File** to move the selected file. This action deletes the source filename and places the file in the destination filename.

**Note:** Steps 1 through 3 can be repeated as many times needed before proceeding on to step 4.

4 Select **Exit** to return to the File Commands screen.

End	d of Procedure ———————
-----	------------------------

## **Keycode Entry screen**

At the Pack Administration menu, select **-2-** to access the Keycode Entry screen. See Figure 91 on page 201.

Figure 91 Keycode Entry screen



The Keycode Entry screen shows the current configuration, listing the MIRAN III software version, the number of internal and external ports, and the current keycode.

To change the keycode, follow the steps in Procedure 65:

### Procedure 65 Changing the keycode

- 1 At the 'Keycode:' prompt, enter the new keycode. Remember to add a space between each group of eight numbers.
- 2 Select **Execute** to update the keycode. If the new keycode is valid, a 'Keycode Validated' message appears, and the system updates the current configuration information.

Note: If performing an upgrade, step 2 enables the upgrade.

3 Select **Exit** to return to the Pack Administration menu.

**Note:** To abort the keycode update, select **Exit** without selecting **Execute**.

– End of Procedure ——————

## Software Upgrade screen

At the Pack Administration menu, select **-3-** to access the Software Upgrade screen. See Figure 92 on page 202.

Figure 92 Software Upgrade screen



The Software Upgrade screen can be used to upgrade to a new software version or to reload the existing software to fix a bug. If upgrading to a new software version, a new keycode must be entered. If simply fixing a bug, a new keycode is not needed.



### CAUTION System Failure

Do not reboot or power down the MIRAN III Succession Media Card during the software upgrade process. When the upgrade is complete, the system acknowledges with an 'OK'. After 'OK' is displayed, do a COLD REBOOT on the card to activate the software upgrade.

To perform a software upgrade, follow the steps in Procedure 66:

# Procedure 66 Performing a software upgrade

- At the 'Filename:' prompt, enter the file to be downloaded from the PC Card to the MIRAN III Succession Media Card internal Flash memory (C: drive), to upgrade the current software. Select **Browse** to scan the list of available upgrade files.
- Select Upgrade to place the selected file into the internal Flash memory of the Succession Media Card.

**Note:** The upgrade can take a while. Wait for the "Upgrade successful" message before proceeding.

- 3 After the upgrade is completed, select Exit to return to the Pack Administration menu.
- 4 Access the Keycode Entry screen to enter the keycode for the software upgrade. See "Keycode Entry screen" on page 201.

Note: Step 4 is not necessary for a simple bug fix.

5 Go to the Cold Reboot screen to cold reboot the Succession Media Card. See "Maintenance and Diagnostics" on page 215. This activates the software upgrade.



## **System Information screen**

At the Pack Administration screen, select **-3-** to access the System Information screen. See Figure 93 on page 204.

Figure 93
System Information screen

```
[10025088]
                            - System Information -
                                                                        [Admin]
                           Hardware Configuration
                                  CPU : IXP-1200
                        System Memory : 27 MBytes
               Disk A: (External ATA) : 54507520 Bytes Free
               Disk C: (Internal ATA) : 5267456 Bytes Free
                           Software Configuration
                          Application: NTAG37AB Version 3.0h (Rls 1)
                         Codec Driver : Version MC1.00
                      8051XA Firmware : MC Firmware Rls 5.0
                         DSP Version: 0.77 (Mu-Law)
                          DSP Status : OK
                     Time & Date Sync : Download disabled
                          Press Enter to continue.
```

The System Information screen displays the following information:

- Hardware Configuration including the CPU, the system memory, and the status of the drives.
- Software Configuration including the application and firmware releases.

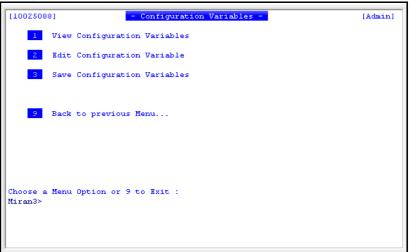
Use this information to help diagnose hardware or software issues that relate to a particular release of the product. When finished reviewing the system information, press **Enter** to return to the Pack Administration menu.

### **Configuration Variables menu**

Configuration variables are variables that control certain aspects of the operation of the MIRAN III Succession Media Card. These variables are not immediately visible to the user, and the default settings are usually sufficient. However, an administrator can view and change these variables when non-standard options are necessary. Table 14 on page 125 lists the configuration variables along with their values and descriptions.

At the Pack Administration screen, select **-5-** to access the Configuration Variables menu. See Figure 94 on page 205.

Figure 94
Configuration Variables menu



At the Configuration Variables menu, the following options are available:

- View Configuration Variables enables the current values of all the configuration variables to be viewed. Refer to "View Configuration Variables screen" on page 206.
- Edit Configuration Variables enables the current values of the configuration variables to be edited. Refer to "Edit Configuration Variables screen" on page 207.

Save Configuration Variables – enables any changes made to the
configuration variables to be saved. MIRAN III saves the current
configuration variables when the option -3- is selected. There is no
separate screen for this function; a confirmation message is simply
received.

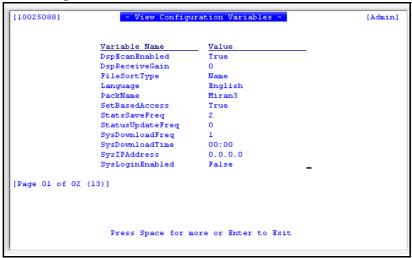
*Note:* This function saves the configuration variables to the default drive with the filename "\_CONFIG.DAT".

• Back to previous Menu... – returns to the Pack Administration screen. Save any changes made to the configuration variables *before* exiting.

### **View Configuration Variables screen**

At the Configuration Variables screen, select **-1-** to access the View Configuration Variables screen. See Figure 95 on page 206.

Figure 95
View Configuration Variables screen



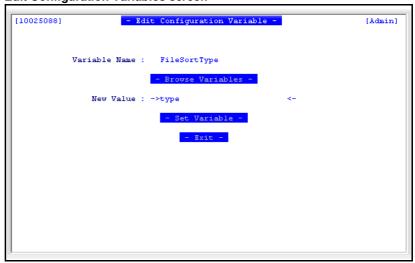
At the View Configuration Variables screen, the following options are available:

- Press **Space bar** to see more of the configuration variables.
- Press **Enter** to return to the Configuration Variables menu.

### **Edit Configuration Variables screen**

At the Configuration Variables screen, select **-2-** to access the Edit Configuration Variables screen. See Figure 96 on page 207.

Figure 96
Edit Configuration Variables screen



To edit the configuration variables, follow the steps in Procedure 67:

# Procedure 67 Editing the configuration variables

- 1 At the 'Variable Name:' prompt, enter the name of the variable to be edited. Select Browse Variables to scan and select from the list of available variables.
- At the 'New Value:' prompt, enter the new value of the variable selected in step 1. Make sure that the value falls within the range of acceptable values according to Table 22 on page 114.
- 3 Select Set Variable to set the new value of the variable.

**Note:** Steps 1 through 3 can be repeated for as many variables as needed.

4 Select **Exit** to return to the Configuration Variables menu.

5 At the Configuration Variables menu, select -3- to save the current (new) set of configuration variables.

– End of Procedure –



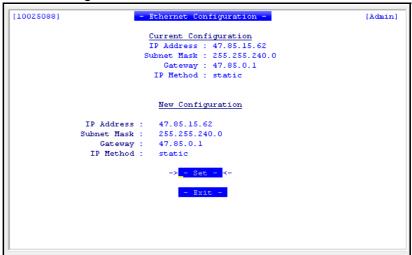
### CAUTION Loss of Data

After configuration variables are edited at the Edit Configuration Variables screen, select -3- (Save Configuration Variables) at the Configuration Variables menu to save the changes. Otherwise the changes will not take effect.

## **Ethernet Configuration screen**

At the Pack Administration menu, select **-5-** to access the Ethernet Configuration screen. See Figure 97 on page 208.

Figure 97
Ethernet Configuration screen



LAN access to the Succession Media Card is optional, but it is necessary to do any of the following:

- Use the embedded browser user interface to perform OA&M.
- Telnet into the Succession Media Card from a remote site.
- Transfer files to and from the Succession Media Card through FTP.

The IP address, the subnet mask, the Gateway, and the IP method for the Succession Media Card must be configured correctly to enable LAN access to the card. The MAC address is unique to each Succession Media Card; it cannot be changed.



### CAUTION System Failure

Confer with the network administrator before setting the LAN parameters. Incorrect parameters can cause problems to other users in the network and can even lead to network outages.

To configure the MIRAN III Succession Media Card for LAN access, follow the steps in Procedure 68:

# Procedure 68 Configuring the MIRAN III Succession Media Card for LAN access

- 1 Under 'New Configuration:', enter the IP address at the appropriate prompt.
- **2** Enter the subnet mask at the appropriate prompt.
- 3 Enter the gateway at the appropriate prompt.

**Note:** The gateway IP address tells the Succession Media Card where the local gateway router is. This enables access from networks outside of the Succession Media Card's subnet. There is no need to enter a gateway IP address if only accessing a local subnet.

4 Enter the IP method at the appropriate prompt.

> Note: 'disabled' is the default, which makes the card inaccessible from the network even if the other parameters have been configured. Enter 'static' if using a static IP address that corresponds to the IP address that was entered on this screen. Enter 'bootp' to indicate that the card must request its IP address from a bootp server on the network.

- 5 Select Set to register the new IP address, subnet mask, gateway, and IP method. A valid LAN configuration receives an 'Ethernet Configuration Set' acknowledgment.
- 6 Select Exit to return to the Pack Administration menu.



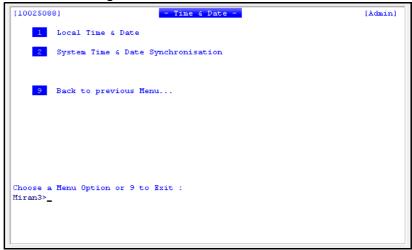
*Note:* The card must be rebooted for the new LAN configuration parameters to take effect.

### Time & Date Configuration menu

**Note:** To use the Time & Date Synchronization feature, LAN access for the Meridian 1 and Succession CSE 1000 must be configured. For instruction on how to configure the system, refer to "Configuring Ethernet for Time & Date Synchronization" on page 62.

At the Pack Administration menu, select -6- to access the Time & Date Configuration menu. See Figure 98 on page 211.

Figure 98
Time & Date Configuration Menu



At the Time & Date Configuration menu, the following options are available:

- Local Time & Date enables the time and date to be set on the Succession Media Card manually. Refer to "Local Time & Date screen" on page 212.
- System Time & Date Synchronization enables the Succession Media
  Card to be configured to retrieve the time and date information
  automatically from the Meridian 1 and Succession CSE 1000 system.
  Refer to "System Time & Date Synchronization screen" on page 213.

#### **Local Time & Date screen**

At the Time & Date Configuration menu, select **-1-** to access the Local Time & Date screen. See Figure 99 on page 212.

Figure 99 Local Time & Date screen



To set the time and date for the MIRAN III Succession Media Card manually, follow the steps in Procedure 69:

#### **Procedure 69**

# Setting the time and date for the MIRAN III Succession Media Card manually

- 1 Enter the current time at the 'Time:' prompt.
- **2** Enter the current date at the 'Date:' prompt.

Note: MIRAN automatically calculates the day of the week.

- 3 Select -Set- to set the time and date.
- 4 Select **-Exit-** to return to the Time & Date Configuration menu.

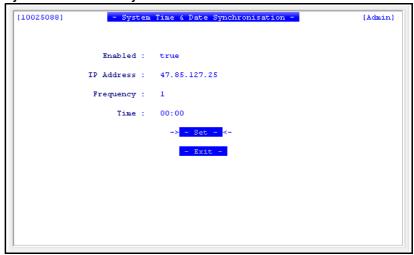


*Note:* This procedure performs the same operation as the SETTIME and SETDATE commands.

### System Time & Date Synchronization screen

At the Time & Date Configuration menu, select **-2-** to access the System Time & Date Synchronization screen. See Figure 100 on page 213.

Figure 100
System Time & Date Synchronization screen



To enable time and date synchronization with the Meridian 1 and Succession CSE 1000 system, follow the steps in Procedure 70:

#### **Procedure 70**

### Enabling time and date synchronization with the Meridian system

- 1 Set the 'Enabled:' prompt to **true**.
- 2 Enter the IP address of the Meridian 1 or Succession CSE 1000 system.

**Note:** The Meridian 1 or Succession CSE 1000 system must be on the same subnet as the MIRAN III Succession Media Card.

- At the 'Frequency:' prompt, enter the number of days between each synchronization attempt (for example, enter 1 to synchronize every day).
- 4 At the 'Time:' prompt, enter the time of day the MIRAN III Succession Media Card will attempt to synchronize with the Meridian 1 or Succession CSE 1000 system.

- **Note 1:** It is very important to schedule the time for synchronization during the period of *lowest* technician use (for example, *not* during midnight routines).
- **Note 2:** The MIRAN III Succession Media Card makes one attempt to synchronize for each scheduled attempt. If the synchronization fails, the MIRAN III Succession Media Card keeps its current time and date configuration and tries to synchronize again at the next scheduled attempt.
- **5** Select **-Set-** to set the time and date synchronization.
- 6 Select **-Exit-** to return to the Time & Date Configuration menu.

**Note:** The System Time & Date Synchronization requires the MIRAN III Succession Media Card to log into the Meridian 1 or Succession CSE 1000 system. This can affect other operations on the switch. Therefore, careful staging of the synchronization process is necessary.



# **Maintenance and Diagnostics**

At the Main menu, select **-3-** to access the Maintenance and Diagnostics menu. See Figure 101 on page 215.

Figure 101
Maintenance & Diagnostics menu



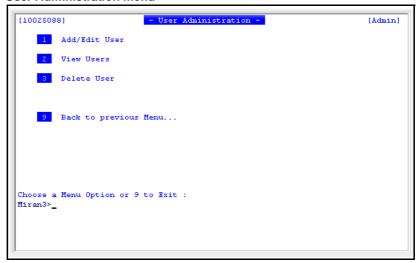
At the Maintenance and Diagnostics menu, with the proper level of access, the following actions can be performed:

- Select -1- to access the System Information screen. This is the same screen accessed from the Pack Administration menu. Refer to "System Information screen" on page 204 for details.
- Select -2- to perform a cold reboot of the MIRAN III Succession Media Card. This is a full system reboot.
- Select -3- to open the Command Line Access Host. Use this interface to perform PI testing and debugging.
- Select **-9-** to return to the Main menu.

### **User Administration menu**

At the Main menu, select **-4-** to access the User Administration menu. See Figure 102 on page 216. MIRAN III enables the configuration of multiple users for a single MIRAN III system. Only users with administrator privileges and above have access to this menu.

Figure 102
User Administration menu



There are four options at the User Administration menu:

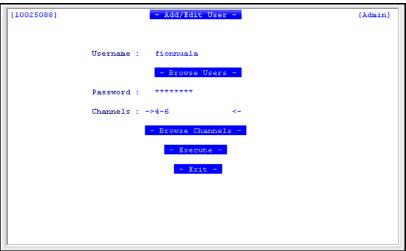
- Select **-1-** to add or edit a user. Refer to "Add/Edit User screen" on page 217.
- Select -2- to view a list of the users and their corresponding channel assignments. Refer to "View Users screen" on page 218.
- Select -3- to delete a user. Refer to "Delete User screen" on page 219.
- Select **-9-** to exit and return to the Main menu.

When a new user is defined, give the user a password and a group of channels that the user can access.

### Add/Edit User screen

At the User Administration menu, select **-1-** to access the Add/Edit User screen. See Figure 103 on page 217.

Figure 103 Add/Edit User screen



To add or edit a user, follow the steps in Procedure 71:

# Procedure 71 Adding or editing a user

- Enter the user name, which can be any combination of alphanumeric characters. If adding a new user, select **Browse** to ensure that the user name does not already exist. If editing an existing user, select **Browse** to select a name from the list of users.
- 2 Enter the new password for the user. The password must be at least eight alphanumeric characters. The maximum length is 12 characters.
- 3 Enter the channels that the user is allowed to access. Select Browse Channels to view and select from the list of available channels. Use 's' to toggle the selection of a channel.
- 4 Select **Add User** to save the new user information. This step updates the information on the C: drive automatically.

5 Select **Exit** to return to the User Administration menu.

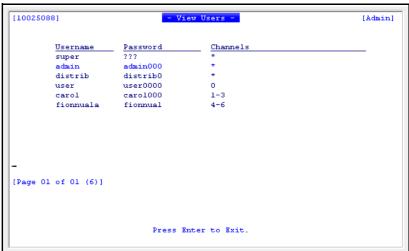


**Note:** MIRAN III saves all user information in a file named "C\_USERS.DAT". All default users and passwords can be restored by deleting the C:\_USERS.DAT file.

### View Users screen

At the User Administration menu, select **-2-** to access the View Users screen. See Figure 104 on page 218. This screen lists the users' names and the channels that each one has access to.

Figure 104 View User screen



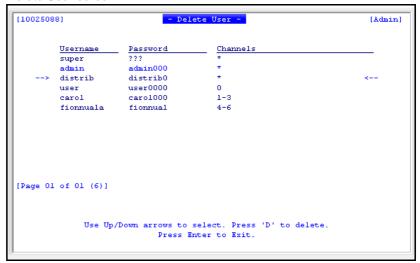
At the View Users screen, the following actions can be performed:

- Press the Space bar to view more users if they do not all appear on the initial screen.
- Press **Enter** to exit and return to the User Administration screen.

# **Delete User screen**

At the User Administration menu, select -3- to access the Delete User screen. See Figure 105 on page 219. This screen lists the users' names and the channels that each one is allowed to access.

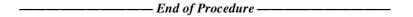
Figure 105 Delete User screen



To delete a user, follow the steps in Procedure 72

# Procedure 72 Deleting a user

- 1 Use the up/down arrows to select the user to be deleted. If the user does not appear on the initial screen, press the **Space bar** for more users.
- Press **D** to delete the selected user. This step updates the information on the C: drive automatically.
- 3 Press **Enter** to exit and return to the User Administration menu.



# MIRAN III Succession Media Card OA&M command set

Instead of using the menu structure described in the first half of this chapter, commands can be entered on the command line in the Main Menu. This is advantageous to an experienced user who knows which command to use.

Most of these commands can also be used in batch files to allow complex configurations to be executed in a single command.

Files are specified using the DOS filenaming convention of an eight-character filename followed by a three-character extension. The filename is normally preceded by a device descriptor as shown in Table 16 on page 220.

Table 16
MIRAN III Succession Media Card disk drives

Drive name	Designation
External PC Card Drive	A:
Internal Flash Drive	C:

The MIRAN III Succession Media Card channels are named as shown in Table 17 on page 220:

Table 17 Channel designations

Channels	Designation	
Internal	0-7	
Analog Inputs	ANALOG0/codec	

These designators are used on the command line when executing MIRAN III Media card commands.

# **OA&M Command summary**

OA&M commands are used instead of using different menus to perform system applications configuration. A command is entered on the command line at the bottom of the Main Menu screen. See Figure 60 on page 163. For example:

# MIRAN[00]>CON\_WAV\_PCM PLSWAIT.WAV ANN00005.ULW

Table 18 on page 221 lists MIRAN III Succession Media Card OA&M commands along with their descriptions, parameters, and syntax definitions. It also lists terminal-based OA&M access commands that can be entered on the command line on the terminal screen.

Table 18
OA&M command summary (Part 1 of 4)

Command	Parameters	Function
BACKUP	[Device]	Backs up the assignment/configuration information.
CAL_ADD	[Channel list] [Device:Filename.Type] [Descriptor] or [Channel list] [Device:Filename.Type] [Time Entry] [Date Entry]	Adds a Calendar assignment.
CAL_CLEAR		Clears all Calendar assignments.
CAL_LOAD	[Device:Filename.Type]	Loads Calendar assignments from a file.
CAL_REMOVE	[Calendar Entry Number]	Removes a Calendar assignment.
CAL_SAVE	[Device:Filename.Type]	Saves Calendar assignments to a file.
COLD_RESET		Performs a cold reset on the pack.
CONV_PCM_WAV	[Input Device:Filename.ULW] [Output Device:Filename.WAV]	Converts a file from PCM (.ALW or .ULW) to WAV.

Table 18
OA&M command summary (Part 2 of 4)

Command	Parameters	Function
CONV_WAV_PCM	[Input Device:Filename.WAV] [Output Device:Filename.ULW]	Converts a file from WAV to PCM (.ALW or .ULW).
COPY	[Source Device:Filename.Type] [Destination Device:Filename.Type]	Copy a file.
CVREAD	[Configuration Variable]	Shows the value of a configuration variable.
CVSAVE		Saves Configuration Variables to the drive specified by the variable 'DefaultDrive'.
CVSET	[Configuration Variable] [value]	Sets the value of a configuration variable. MIRAN III will save values if 'AutoSave' is TRUE.
DELETE	[Device:Filename.Type]	Deletes a file.
DESC_ADD	[Descriptor Name] [Time Entry] [Date Entry]	Adds/changes Calendar Descriptor.
DESC_CLEAR		Clears all Calendar Descriptors.
DESC_LOAD	[Device:Filename.Type]	Loads Calendar Descriptors from a file.
DESC_REMOVE	[Descriptor Name]	Removes a Calendar Descriptor.
DESC_SAVE	[Device:Filename.Type]	Saves Calendar Descriptors to a file.
ERASE_DIR	[Device:Directory]	Removes a directory and its contents.
IPCONFIG	[IP Address] [Subnet Mask] [Gateway Address] [IP Method]	Configures the IP information on the pack.
KEYCODE	[Keycode]	Capacity upgrade by means of a keycode.

Table 18 OA&M command summary (Part 3 of 4)

Command	Parameters	Function
LIST	[Device:Filename.Type]	Lists files for a given drive.
LOCAL_TIME	[Time hh:mm] [Date dd/mm/yyyy]	Sets the time and date on the pack.
LOGOFF		Logs off and bring user back to the login screen.
MKDIR	[Device:Directory name]	Creates a directory.
MOVE	[Source Device:Filename.Type] [Destination Device:Filename.Type]	Moves a file.
PLAYSTOP	[External Channel]	Stops playback of a file on an external channel.
RECORD	[Device:Filename.Type] [Duration]	Records from an external channel to a file for a given duration.
RECORDSTOP	[External Channel]	Stops recording on an external channel.
RENAME	[Device:Old_File_Name.Type] [New_File_Name.Type]	Renames a file.
RESETSTAT		Resets channel statistics.
RESTORE	[Device]	Restores the backed-up assignment/configuration information.
RMDIR	[Device:Directory]	Removes an empty directory.
RUN	[Device:Filename.BAT]	Runs a batch file.
SAVESTATS	[Device:Filename.Type]	Saves channel statistics to a file.
SERIAL_PORT		Hands control of the serial port to the 8051XA for debugging purposes.

Table 18
OA&M command summary (Part 4 of 4)

Command	Parameters	Function
SETDATE	[dd:mm:yyyy]	Sets the date on the pack.
SETTIME	[hh:mm]	Sets the time-of-day on the pack.
SETUP_PROMPTS	[Device:Directory]	Copies TUI voice prompts to a directory.
SHELL		Enters the vxWorks shell for debugging.
STATS		Shows channel statistics screen.
STATUS		Shows the pack status screen.
SW_UPGRADE	[Device:Filename.Type]	Upgrades the MIRAN III software.
SYSINFO		Shows the system information screen.
SYSTEM_TIME	[Enabled] [IP Address] [TTY Username] [TTY Password] [Frequency] [Time]	Sets the parameters for System Time & Date Synchronization.
SYSTEM_TIME_SY NC		Initiates the download of the System Time & Date from the Meridian 1 or Succession CSE 1000.
TIME		Shows the current day, time, and date
TUI_ASSIGN	[Channel] [Device:Filename.Type]	Makes a TUI calendar assignment.
TUI_UNASSIGN	[Channel]	Unassign a TUI assignment.
USER_ADD	[User Name] [Password] [Channel List]	Adds a new User.
USER_REMOVE	[User Name]	Removes a User.
VIEW	[Device:Filename.Type]	Views a text file.

#### **OA&M Commands**

The command syntax explains in detail each command and its parameters.

# Read configuration variable

Use this command to show the value of a particular configuration variable.

Syntax **CVREAD** [Configuration Variable] [Configuration The configuration variable to be read.

Variable]

# Save configuration variables

Use this command to save the configuration variables to the drive specified by the variable 'DefaultDrive'.

Syntax CVSAVE

# Set configuration variable

Use this command to set the value of a configuration variable. The MIRAN III Succession Media Card will save the value if the variable 'AutoSave' is 'TRUE'.

Syntax CVSET [Configuration Variable] [Value] [Configuration The configuration variable to be read.

Variable]

[Value] The desired value of the configuration variable.

# **Keycode entry**

Enter a keycode to upgrade/activate software functionality.

Syntax **KEYCODE** [keycode]

[keycode] The keycode received in the upgrade/installation kit.

# **Operational Statistics**

Use this command to display a report of the RAN statistics.

Syntax STATS

# **System Information**

Use this command to display a report of the system hardware configuration.

Syntax SYSINFO

#### View text file

Use this command to view a text file.

Syntax VIEW [dev:filename.type]

[dev:filename.type] Device indicates on which drive the file

resides. The filename is eight characters.

# **Configure IP information**

Use this command to configure the IP information for the MIRAN pack.

Syntax IPCONFIG [IP address] [subnet mask]

[gateway address] [IP method]

[IP address] The IP address for the MIRAN III Succession

Media Card.

[subnet mask] The subnet mask for the MIRAN III

Succession Media Card.

[gateway address] The gateway on which the MIRAN III

Succession Media Card resides.

[IP method] The method the MIRAN III Succession

Media Card uses to obtain the IP address. The

choices are:

bootp – to take an IP address upon bootup static – to have a constant IP address disabled – to disable IP capability

# Allow 8051XA debugging

Use this command to hand control of the serial port to the 8051XA for debugging purposes.

Syntax SERIAL\_PORT

# Allow vxWorks debugging

Use this command to enter the vxWorks shell for debugging purposes.

Syntax SHELL

# Synchronize time and date

Use this command to initiate the download of time and date information from the Meridian 1 or Succession CSE 1000 system.

Syntax SYSTEM\_TIME\_SYNC

# **Announcement Commands**

The following commands deal with announcements.

#### **Announcement Record**

This command records an announcement and stores it in a file. Recording starts immediately and terminates after the specified duration.

Syntax: **RECORD** [source] [device:filename] [duration] [source] ANALOG1, ANALOG2, CHANNEL 7 (for set)

[device:filename] Device indicates on which device the file

resides. The file name is a maximum of eight characters with a three-character extension.

[duration] Maximum play duration in seconds.

# **Stop Recording Announcement**

This command halts all announcement recording.

Syntax: **RECORDSTOP** 

#### **Convert Announcement File**

This command converts audio files from one format to another. Raw PCM (.ULW or .ALW) is the default format used by the MIRAN III Succession Media Card. This utility allows conversion between any combination of the following formats:

Windows™ format audio file .WAV

Raw PCM .ULW, .ALW

Syntax and description of announcement files

Syntax: CONV\_PCM\_WAV [src

dev:filename.ULW (or .ALW)] [dest

dev:filename.WAV]

[src dev:filename.ext] Device indicates on which device the file

resides. The filename contains a maximum of

eight characters.

[dest dev:filename.ext] Device indicates on which device the

converted file will be placed. The filename contains a maximum of eight characters.

# Calendar commands

The following commands deal with the calendar function.

# Add a calendar assignment

This command creates a calendar assignment using either a descriptor or a time and date entry to determine when the announcement plays.

Syntax: CAL\_ADD [channel list] [dev:filename.type]

[descriptor] or

**CAL\_ADD** [channel list] [dev:filename.type] [time

entry] [date entry]

[channel list] Specifies on which channels the announcement will

play.

[dev:filename.type] Device indicates on which drive the file resides.

The filename is eight characters.

[descriptor] A previously defined descriptor that describes the

times and date the announcement will play.

[time entry] This is the time of day the announcement will play.

Refer to Table 3 on page 29 for available formats.

[date entry] This is the days or dates the announcement will

play. Refer to Table 4 on page 30 for available

formats.

# Remove a calendar assignment

This command deletes a calendar assignment from the list of calendar assignments.

Syntax: CAL\_REMOVE [calendar entry number]

[calendar entry Specifies which calendar assignment to delete from

number] among the list of calendar assignments.

#### Load calendar assignments from a file

Use this command to load a group of calendar assignments that were previously saved in a file.

Syntax: CAL\_LOAD [dev:filename.type]

[dev:filename.type] Device indicates on which drive the file resides.

The filename is eight characters.

#### Save a calendar list to a file

Use this command to save the active list of calendar assignments to a file.

Syntax: CAL\_SAVE [dev:filename.type]

[dev:filename.type] Device indicates on which drive the file is to be

saved. The filename is eight characters.

#### Clear current calendar assignments

Use this command to clear the currently active list of calendar assignments.

Syntax: CAL\_CLEAR

#### Assign TUI announcement

Use this command to assign a TUI announcement to a group of channels.

Syntax TUI ASSIGN [channel] [dev:filename.type]

[channel] The channel, or channels, on which the

assignment is to be made. Use '\*' (star

symbol) for all channels.

[dev:filename.type] Device indicates on which drive the file

resides. The filename is eight characters.

# Unassign TUI announcement

Use this command to unassign a TUI announcement from a group of channels.

Syntax TUI\_UNASSIGN [channel]

[channel] The channel, or channels, from which the

assignment is to be removed. Use '\*' (star

symbol) for all channels.

# **Descriptor commands**

The following commands deal with the descriptor function.

# Add a descriptor

Use this command to create a descriptor, which can be used for multiple calendar assignments.

Syntax: **DESC\_ADD** [descriptor name] [time entry] [date

entry]

[descriptor name] The name for the descriptor, from 1 to 16 characters

in length.

[time entry] This is the time of day an announcement with this

descriptor will play. Refer to Table 3 on page 29 for

available formats.

[date entry] This is the days or dates an announcement with this

descriptor will play. Refer to Table 4 on page 30 for

available formats.

# Remove a descriptor

Use this command to delete a descriptor from the current list of descriptors.

Syntax: **DESC\_REMOVE** [descriptor name]

[descriptor name] The name of the descriptor to be removed.

# Load descriptors from a file

Use this command to load a group of descriptors that was previously saved in a file.

Syntax: **DESC\_LOAD** [dev:filename.type]

[dev:filename.type] Device indicates on which drive the file resides.

The filename is eight characters.

# Save current descriptors to a file

Use this command to save the active list of descriptors to a file.

Syntax: **DESC\_SAVE** [dev:filename.type]

[dev:filename.type] Device indicates on which drive the file is to be

saved. The filename is eight characters.

# Clear current descriptors

Use this command to clear the currently active descriptors.

Syntax: **DESC\_CLEAR** 

#### **User commands**

The following commands deal with the list of users.

#### Add a user

Use this command to define a user.

Syntax: USER\_ADD [user name] [password] [channel list]

[user name] The name of the user (the login ID).

[password] The password the user must enter to access the

Succession Media Card. The password *must* be

eight characters long.

[channel list] The list of channels that the user will be able to

access. For access to all channels, enter '\*' (star

symbol).

**Note:** MIRAN III saves all user information in a file named "C\_USERS.DAT". All default users and passwords can be restored by deleting the C:\_USERS.DAT file.

#### Remove a user

Use this command to delete a user from the current list of users.

Syntax: **USER\_REMOVE** [user name] [user name] The name of the user to be removed.

# File Commands

This command controls RAN and music files.

#### **List Files**

Use this command to list all the files on the specified device or drive:.

Syntax: LIST [device:] [filename] [.extension]

[device:] Device indicates on which device the file resides.

[filename:] Filename, max eight characters or wildcard "\*" (star

symbol). If a filename is omitted then all files on the

specified device will be listed.

[.extension:] The extension can be a maximum of three characters

or wildcard "\*" (star symbol). If an extension is omitted then all files with a null extension on the

specified device will be listed.

# Copy File

Use this command to copy files:

Syntax: COPY [src device:filename.ext] [dest

device:filename.ext]

[src Device indicates on which device the file resides. dev:filename.ext] Filename is a maximum of eight characters and the

extension a maximum of three characters.

[dest Device indicates on which device the copied file will

dev:filename.ext] be placed. Filename is a maximum of eight characters

and the extension a maximum of three characters.

# **Move File**

This command moves files from a source to a destination location:

Syntax: MOVE [src device:filename.ext] [dest

device:filename.ext].

[src Device indicates on which device the file resides.

dev:filename.ext] Filename is a maximum of eight characters and the

extension a maximum of three characters.

[dest Device indicates on which device the moved file will

dev:filename.ext] be placed. Filename is a maximum of eight characters

and the extension a maximum of three characters.

#### Delete file

This command deletes a file:

Syntax: **DELETE** [dev:filename.ext]

[dev:filename.ext] Device indicates on which device the file resides.

Filename is a maximum of eight characters and the

extension a maximum of three characters.

#### Rename File

This command renames a file:

Syntax: **RENAME** [old dev:filename.ext] [new filename.ext].

[old Device indicates on which device the original file

dev:filename.ext] resides. Filename is a maximum of eight characters

and the extension a maximum of three characters.

[new The new filename is a maximum of eight characters

filename.ext and the extension a maximum of three characters.

#### **Backup configuration**

This command copies all active configuration announcement files to the specified destination.:

Syntax: **BACKUP** [destination]

[destination] This can be one of the following, device: - logical

storage device A: or C:

ANALOG0 - Analog output port 0

# **Restore configuration**

This command restores files that were backed up using the BACKUP command. Only files that were backed up to a logical device can be restored:

Syntax: **RESTORE** [device:]

[device:] Device indicates on which device the backed up file

resides.

#### Software upgrade

This command upgrades the MIRAN III operating system and application software to the version stored on the specified device:

Syntax: **SW\_UPGRADE** [device:]

[device:] Device indicates on which device the new software

resides.

#### **Run Batch File**

This command runs batch files:

Syntax: **RUN** [device:filename.BAT]

[device:filename] Device indicates on which device the file resides.

Filename is a maximum of eight characters. The

extension.BAT will be assumed.

# Make a directory

Use this command to create a directory on a particular drive.

Syntax **MKDIR** [device:directory]

[device: The drive where the directory is to be made,

either A: or C: drive.

directory The name for the directory

# Remove a directory

Use this command to remove a directory from a particular drive.

Syntax **RMDIR** [device:directory]

[device: The drive from where the directory will be

removed, either A: or C: drive.

directory] The name of the directory to be removed

# Erase a directory

Use this command to remove a directory and its contents from a particular drive.

Syntax **ERASE\_DIR** [device:directory]

[device: The drive from where the directory is to be

removed, either A: or C: drive.

directory] The name of the directory to be erased.

# Copy royalty-free music to the C: drive

Use this command to copy the files, MUSIC.MCF and MIRANII.PDF, from the A: drive to the C: drive.

Syntax SETUP\_C [device]

[device] The drive from where the files are to be

copied, A: drive.

# Copy TUI voice prompts to a directory

This command copies the TUI voice prompts to a directory.

Syntax: **SETUP\_PROMPTS** [device:directory]

[device: The drive to which the prompts will be copied, either

A: or C: drive.

directory The name of the directory where the prompts are to be

copied.

# **Miscellaneous Commands**

These commands configure and display time and date parameters.

#### Set Time and Date

This command sets the time *and* date on the MIRAN III Succession Media Card:

Syntax: LOCAL\_TIME [Time] [Date]

[Time] Time of day in hours and minutes (hh:mm).

[Date] The date (dd/mm/yyyy).

# **Set Time of Day**

This command sets the time of day:

Syntax: **SETTIME** [HH:MM]

[HH:MM] Time of day in hours and minutes.

#### Set the date

This command sets the date for the internal calendar:

Syntax: SETDATE [day of month / month / year]

# Configure System Time and Date synchronization

This command sets the parameters for System Time and Date synchronization.

Syntax: SYSTEM\_TIME [enabled] [IP address] [TTY

username] [TTY password] [frequency] [time]

[enabled] Must be 'true' for System Time & Date

synchronization to work.

[IP address] The IP address of the Meridian 1 or Succession

CSE 1000 system.

[TTY username] The username used to access the Meridian 1 or

Succession CSE 1000 system through the embedded

LAN.

[TTY password] The password used to access the Meridian 1 or

Succession CSE 1000 system through the embedded

LAN.

[frequency] The number of days between each synchronization

attempt, from 1 to 7 days.

[time] The time of day for the MIRAN III Succession Media

Card to attempt to synchronize with the Meridian 1 or Succession CSE 1000 system. Set the time for the

period of *lowest* technician use.

# **Display Day and Time**

This command shows the current day-of-week and time.

Syntax: TIME

#### **Show Pack Status**

This command shows the pack status screen.

Syntax: STATUS

#### **Show Statistics**

This command shows the current statistics for channel usage.

Syntax: STATS

#### **Save Statistics**

Saves the current operational statistics to a file.

Syntax: SAVESTATS [dev:filename.type]

[dev:filename.type] Device indicates to which drive the file will be

saved. The filename is eight characters.

#### **Clear Statistics**

This command resets all of the statistics values to zero.

Syntax: **RESETSTAT** 

#### Cold reset

This command activates a cold reset of the MIRAN III Succession Media Card.

Syntax: COLD\_RESET

#### Logoff

This command logs the user out of the terminal OA&M.

Syntax: LOGOFF

# MIRAN III batch file support

The MIRAN III batch files are used to execute sequences of frequently used commands. The syntax of these commands is the same as for the command line. Comments are indicated by "#" (pound symbol) in the left-most column.

#### Restrictions

The maximum number of lines for each batch file (including comments) is limited to 255.

Commands and comments can not be mixed on the same line.

#### Batch file example

- # Batch file INIT.BAT
- # Initial channel assignments
- # Copy speech file pls\_hold from device A: to internal flash device C:

COPY A:PLS\_HOLD.ULW C:

# Assign "please hold" announcement to channel 0

ASSIGN MON 0 C:PLS\_HOLD.ULW 00:00

# Assign music connected to analog port 0 to channel 1

ASSIGN MON 1 ANALOG0 00:00

# Setting up emergency announcements quickly

Situations can arise where an emergency announcement must be set up to play on all channels and override all other announcements. MIRAN III provides an easy way to do this, using TUI.

To set up an emergency announcement on all channels, follow the steps in Procedure 73:

#### **Procedure 73**

#### Setting up an emergency announcement on all channels

- 1 Log in to the TUI.
- **2** Record the emergency announcement.
- **3** Assign the emergency announcement to all channels.

**Note:** This assignment through the TUI overrides any previous assignments.

4 Once the emergency has passed, delete the TUI assignment through the browser or Text-based User Interface screens. This returns the MIRAN to normal operation.

**Note:** For instructions on using the TUI, refer to "RAN Application: Telephone User Interface" on page 241.

------ End of Procedure -----

# RAN Application: Telephone User Interface

# **Contents**

This section contains information on the following topics:

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# Introduction

This chapter describes the MIRAN III Telephone User Interface (TUI), which can be used to perform certain OA&M functions.

To enable the TUI, you must first perform the following actions:

- Use Overlay 16 to build a DID route. See "Configuring the DID route for the TUI" on page 60.
- Use Overlay 14 to configure port/channel 7 of the MIRAN III Succession Media Card as a DID trunk. See "Configuring the MIRAN trunks" on page 61.

- Enter the keycode for the Succession Media Card. See "Keycode Entry screen" on page 201.
- Ensure that the configuration variable, 'SetBasedAccess', is set to TRUE. See "Configuration Variables menu" on page 205.

The TUI reduces the number of MIRAN III Succession Media Card ports available for RAN or music from eight to seven. Because there is no messaging between MIRAN III Succession Media Cards, port 7 must be reserved for the TUI on each Succession Media Card that requires this interface.

*Note:* If a MIRAN III Succession Media Card does not require the TUI, then all eight ports on the card are available for RAN or music.

# Description

A TUI within the MIRAN III application allows the application to be accessed from any local DTMF telephone.

**Note:** The DTMF telephone must have an Unrestricted Class of Service to access the TUI.

The TUI uses a series of simple voice menus and prompts for quick modification of announcements and other simple tasks. Extensive changes must be implemented through the Text-based User Interface or the Browser User Interface (BUI).

The TUI enables the following actions:

- Record new announcements.
- Play announcements.
- Assign and unassign announcements to MIRAN III Succession Media Card ports.
- Access the MIRAN III Succession Media Card security ID.

The following *cannot* be done through the TUI:

- Set the MIRAN III Succession Media Card clock.
- Assign time-of-day restrictions to announcements.

- Access system configuration functions.
- Change passwords.

The TUI allows a user to login and issue specific commands through the dialpad of a Meridian Digital Telephone or any standard DTMF telephone. For security, login requires a valid user name and password, which the administrator supplies. The MIRAN III Succession Media Card does not identify itself until a valid user name and password is entered. The following pages describe the TUI menus.

# **Restrictions on TUI access**

Toll calls (that is, dialing 0 or 1 as the first digit) to the TUI channel disconnect automatically if the NATL response is set to YES in Overlay 16. The same thing happens when the NFCR response is set to YES in Overlay 15. Set both prompts to NO to allow toll calls to the TUI. Set CLS = UNR in Overlay 11 to allow a DTMF telephone access to the TUI.

# **Using the TUI**

To perform application tasks over the DTMF telephone, the dialpad must be used. Press specific digits on the dialpad to login and issue specific commands, which the following sections describe.

# Login

To login to the MIRAN III Succession Media Card, follow the steps in Procedure 74:

# Procedure 74 Logging to the MIRAN III Succession Media Card

- Go off-hook.
- 2 Dial the DID route access code of the MIRAN III Succession Media Card.
- 3 At the voice prompt, enter '#' (pound symbol), then a user name followed by '\*' (star symbol). The default user name is "8737" (="user").
- 4 At the next voice prompt, enter the password followed by '\*' (star symbol). The default password is "87370000" (= "user0000").

If the login is valid, the TUI accesses the Main menu. If the login is not valid after three attempts, the system disables further access attempts for 20 minutes.

The following conditions can prevent a user from accessing the MIRAN III Media Card through the TUI:

- The user has made three invalid login attempts.
- NCOS, TGAR, or the Class of Service (for example, CLS = TENA) is restricted.
- The configuration variable 'SetBasedAccess' is set to 'FALSE'.

# Navigating the Main menu

When you access the Main menu, a recorded announcement lists the options for this menu. At the Main Menu, users can perform the following actions:

- Dial 1 to assign the current announcement to a channel.
- Dial 2 to play the current announcement.

**Note:** When login first occurs, the current announcement is the same as the first announcement within the available disk volumes.

- Dial 3 to review channel assignments.
- Dial 4 to go to the previous announcement.
- Dial 5 to record an announcement.
- Dial 6 to go to the next announcement.
- Dial 76 to delete the current announcement.

*Note:* When users dial 76 to delete the current announcement, all channel assignments that use the announcement must be removed.

- Dial 8 to hear the eight-digit MIRAN III security ID.
- Dial \* (star symbol) to stop an announcement that is playing.

*Note:* If no announcement is playing, dialing \* (star symbol) saves any announcements that have been credited and logs the user off of the TUI.

• Dial 9 to repeat the list of options.

# Recording an announcement

An announcement can be recorded through the TUI. The announcement can be assigned to channels through the TUI, Text-based User Interface, or BUI.

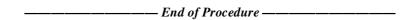
To record an announcement, follow the steps in Procedure 75:

# Procedure 75 Recording an announcement

- 1 At the Main menu, dial 5 to enter the Record menu.
- 2 At the Record menu, dial 5 to begin recording.
- 3 Dial \* (star symbol) to end the recording.

**Note:** If the drive capacity is reached *while* recording, the recording stops automatically.

- 4 Dial 2 to review the announcement, and/or dial 5 to record the announcement again. This step is optional.
- 5 Dial 1 to save the announcement.



When the announcement is saved, MIRAN III assigns it the filename: "ANNxxxxx", where "xxxxx" is the announcement number. MIRAN III adds the announcement to the first disk volume with available space of at least 64 kbytes or 8 seconds of recording. Then the TUI returns to the Main menu.

**Note:** Except while recording an announcement, dial 9 for help and then "\*" (star symbol) to return to the Main menu.

# Assigning an announcement

Through the TUI, an announcement can be assigned to channels 0 to 7. Nortel Networks does not recommend that an announcement be assigned to channel 7, as the Succession Media Card uses channel 7 for the TUI.

*Note:* An announcement can be assigned to channel 7, but it will not play unless channel 7 is reprogrammed as a RAN trunk.

Table 1 on page 246 lists the internal and cross-connect MIRAN III Succession Media Card ports/channels.

Table 1
Port/channel number assignments for the Telephone User Interface

Channel Number	Description	
0	Internal one-to-one port/channel	
1	Internal one-to-one port/channel	
2	Internal one-to-one port/channel	
3	Internal one-to-one port/channel	
4	Internal one-to-one port/channel	
5	Internal one-to-one port/channel	
6	Internal one-to-one port/channel	
7	Internal one-to-one port/channel (alternatively used for TUI access).	

To assign an announcement to a channel, follow the steps in Procedure 76:

# Procedure 76 Assigning an announcement to a channel

- 1 At the Main menu, dial 2 to learn what the current announcement is. (This step is optional.)
- 2 At the Main menu, dial 1 to enter the Assignment menu.
- 3 Enter the list of channels to which the announcement must be assigned. Dial \* (star symbol) after each channel to separate it from the next channel.
- 4 Dial \* (star symbol) a second time to end the list.

——————————————————————————————————————	
----------------------------------------	--

For example, at the Assignment menu enter **2\*3\*\*** to assign the current announcement to internal channels 2 and 3.

If the channel assignment is not valid, the TUI prompts the user to try again. If the channel assignment is valid, the MIRAN III Succession Media Card clears *all* TUI assignments for the selected channels and assigns the current announcement to them. The TUI announces a successful assignment and returns to the Main menu.

**Note:** Announcement assignments through the TUI cannot include time and date restrictions. To restrict an announcement on a channel to particular times and days, make the assignment through the Text-based User Interface or the BUI.

# **Retrieving channel information**

Through the TUI, the MIRAN III Succession Media Card can be queried for information about its channels. In the Channel Information menu, the announcements assigned to each channel can be heard.

Dial 3 at the Main menu to enter the Channel Information menu. At the Channel information menu, the following options are available:

- Dial 4 to go to the previous channel.
- Dial 6 to go to the next channel.
- Dial 76 to unassign any announcement from the current channel.
- Dial 9 for help.
- Dial \* (star symbol) to return to the Main menu.

Unlike deleting an announcement in the Main menu, dialing 76 in the Channel Information menu only unassigns the announcement from the current channel. Dialing 76 in the Channel Information menu does not delete the announcement.

# **Example of using the TUI**

Table 2 on page 248 lists the steps to follow to record and assign an announcement through the TUI.

Table 2
An example of using the TUI (Part 1 of 2)

Step	User action	MIRAN response	Comments
1	Go off-hook.	Not Applicable	
2	Dial the access code for the MIRAN III Succession Media Card.	Voice prompt for user name	
3	Enter # (pound), followed by the user name and * (star symbol).	Voice prompt for user password	
4	Enter the password, followed by * (star symbol).	"Main Menu"	A "Login incorrect" message is received for wrong input.
5	Dial 5 to access the Record menu.	Voice menu of options available	
6	Dial 5 to record the announcement.	<beep></beep>	Records one announcement into a temporary file.
7	Dial * (star symbol) to stop recording.	Menu of available options	Recording stops.
8	Dial 2 to verify the announcement.	Plays announcement from temporary file	If the announcement is acceptable, save it.
9	Dial 1 to save the announcement.	"Announcement saved as announcement <i>xxxxx</i> "; "Main Menu"	The announcement is saved to storage and becomes the currently selected announcement.
10	Dial 1 to assign the announcement to MIRAN III Succession Media Card port(s).	"Assignment menu. Enter a list of channels separated by star. End the list with an extra star."	

Table 2
An example of using the TUI (Part 2 of 2)

Step	User action	MIRAN response	Comments
11	Enter list of channels separated by * (star symbol). (Follow last channel by ** (2 star symbols)	"Assignments made"; "Main Menu"	The MIRAN III assigns the announcement to the selected channel(s).
12	Dial * (star symbol) to exit MIRAN III.	"Good-bye"	The TUI disconnects the user from the MIRAN III.
13	Go on-hook.	Not Applicable	

# **Voice prompts**

Table 3 on page 249 lists voice prompts and corresponding voice prompt IDs.

Table 3
TUI voice prompts (Part 1 of 4)

Prompt ID	Prompt content
0-31	"Zero" to "thirty one"
32	"Analog" as in " <b>Analog</b> Zero."
33	"Channel"as in " <b>Channel</b> 5."
34	<beep></beep>
35	"Access is currently disabled."
36	"Please try again later."
37	"Goodbye."
38	"Please enter your user name followed by star."
39	"Please enter your password followed by star."
40	"Three login attempts have failed. Access will be temporarily disabled."

Table 3
TUI voice prompts (Part 2 of 4)

Prompt ID	Prompt content
41	"Login incorrect."
42	"Please try again."
43	"Main menu."
44	"Commands you can use are: Assign 1, play 2, record 5, delete 7-6, ID 8."
45	"To go to the next announcement, press 6."
46	"To go to the previous announcement, press 4."
47	"To exit, press star."
48	"There are no announcements available."
49	"Start of list."
50	"End of list."
51	"Pack ID is" as in " <b>Pack ID is</b> 1-0-0-0-1-2-3-4."
52	"That option is not available."
53	"For help, press 9."
54	"Assignments saved."
55	"Assignment menu."
56	"Enter a list of channels, separated by star. End the list with an extra star."
57	"Invalid assignment."
58	"You do not have access to the following channels:"
59	"Assignments made."
60	"Record menu."
61	"To begin recording, press 5. To end recording, press star."

Table 3
TUI voice prompts (Part 3 of 4)

Prompt ID	Prompt content
62	"Drive capacity exceeded."
63	"Error saving announcement."
64	"Recording stopped."
65	"To save the announcement, press 1. To review it, press 2. To re-record it, press 5."
66	"Announcement saved as announcement"
67	"Error deleting announcement."
68	"Announcement deleted."
69	"Channel Information Menu."
70	"For Channel Information, press 3."
71	"To review the current channel, press 2."
72	"To go to the next channel, press 6."
73	"To go to the previous channel, press 4."
74	"To unassign the current channel, press 7-6."
75	"There is no announcement assigned to this channel."
76	"Assignment cleared."
77	"Welcome to MIRAN."
78	"Assignment cleared on channel"
79	"OK"
80	" and"
81	" to"
82	"You have access to the following channels:"
83	"Invalid channel assignment."

Table 3
TUI voice prompts (Part 4 of 4)

Prompt ID	Prompt content
84	"All internal channels."
86	"Channels"
89	"Assignments cleared on channel"
90	"Assignments cleared on"

# **TUI flowcharts**

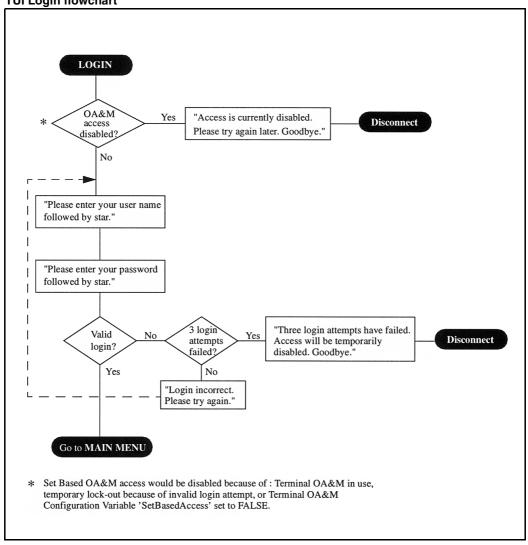
Refer to the TUI flowcharts starting on page 253 for further information on the following TUI functions:

- Login (Figure 106 on page 253)
- Main menu (Figures 107 and 107 on page 254 and page 254)
- Record menu (Figures 108 and 109 on page 256 and page 257)
- Assignment menu (Figure 110 on page 258)
- Channel Information menu (Figure 111 on page 259)
- Delete menu (Figure 112 on page 260)

# Login flowchart

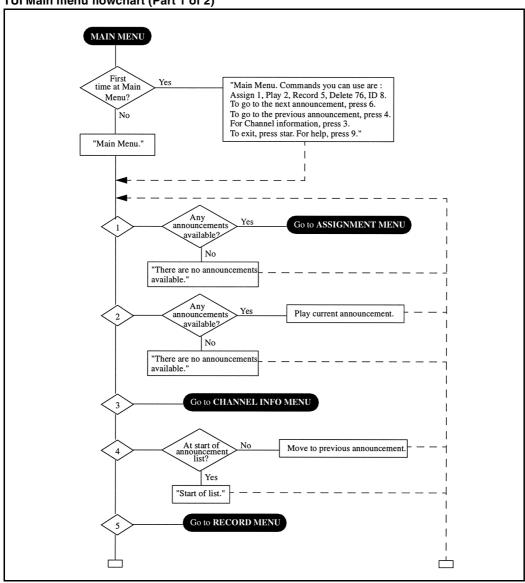
Enter the user name and password to access the MIRAN TUI.

Figure 106
TUI Login flowchart

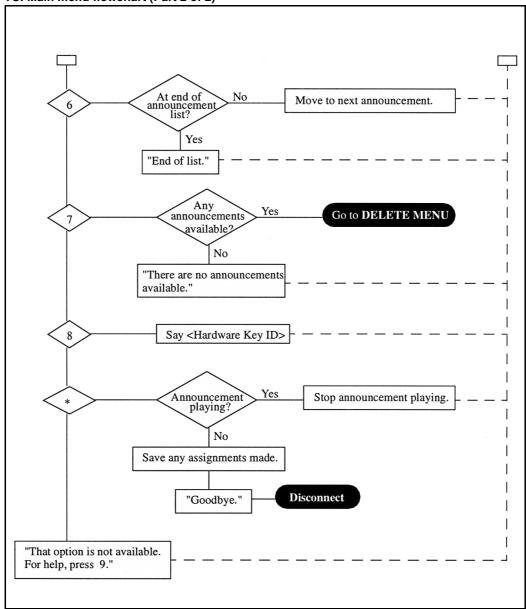


#### Main menu

Figure 107
TUI Main menu flowchart (Part 1 of 2)



#### TUI Main menu flowchart (Part 2 of 2)



#### Record menu

Dial 5 in the Main menu to access the Record menu. This function allows announcements to be recorded.

Figure 108
TUI Record Menu flowchart (part 1of 2)

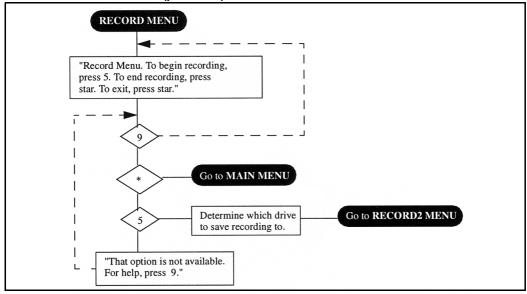
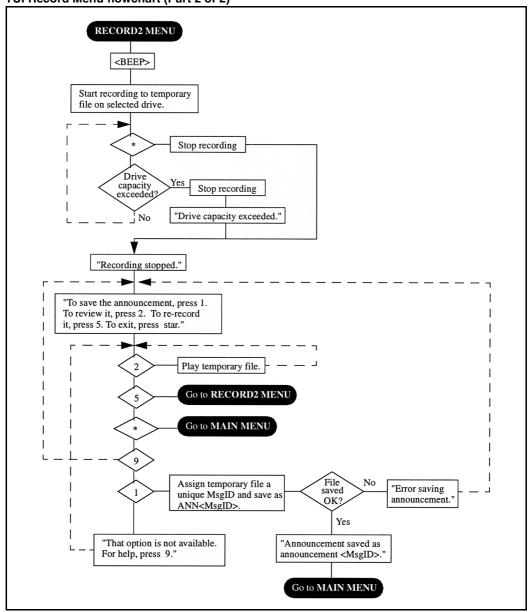


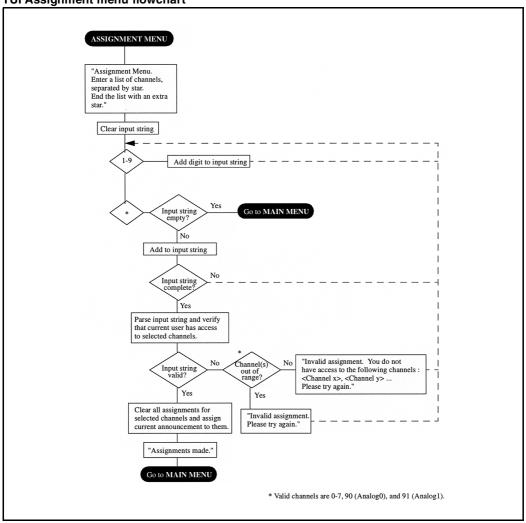
Figure 109
TUI Record Menu flowchart (Part 2 of 2)



#### **Assignment Menu**

Dial 1 in the Main menu to access the Announcement menu. This function allows announcements to be assigned to MIRAN III Succession Media Card channels.

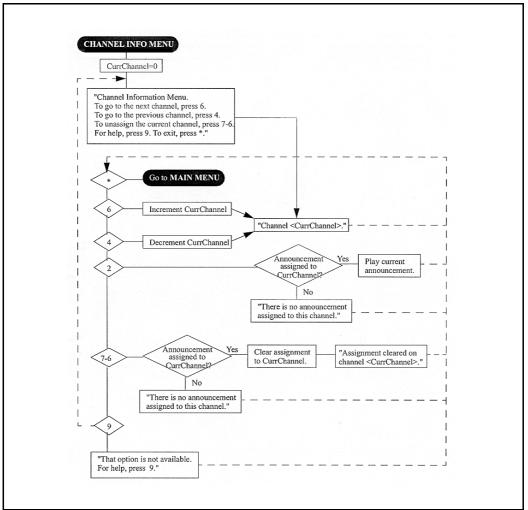
Figure 110
TUI Assignment menu flowchart



#### **Channel Information menu**

Dial 3 at the Main menu to access the Channel Information menu. This function allows the announcement assigned to a MIRAN III Succession Media Card channel to be heard. This function also allows an announcement to be removed from a channel.

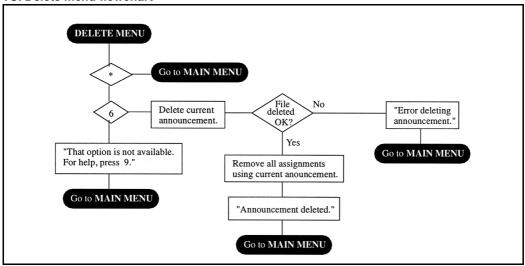
Figure 111
TUI Channel Information menu flowchart



#### **Delete Menu**

Dial 7 in the Main menu to access the Delete menu. This function allows the announcement to be deleted.

Figure 112 TUI Delete menu flowchart



# **Maintenance**

## **Contents**

This section contains information on the following topics:

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Diagnostic tools	262
LED indicators	263
Display codes	263
Overlay commands.	264
MIRAN fault isolation and correction	265
MIRAN III fault isolation using the menu system	267
Card replacement	269

## Reference list

The following are the references in this section:

- General Maintenance Information (553-3001-500)
- Hardware Replacement (553-3001-520)
- Fault Clearing (553-3001-510)
- *Administration* (553-3001-311)
- Hardware Replacement (553-3001-520)

## Introduction

This chapter describes MIRAN III Succession Media Card maintenance tools and procedures to help in identifying the MIRAN III Succession Media Card faults, locating defective equipment, correcting problems by fixing or replacing defective equipment, and verifying the operation of the MIRAN III Succession Media Card after corrections or replacements have been made.

#### Maintenance overview

Approach problem identification systematically. A problem can have more than one cause. To isolate the cause, a knowledge of MIRAN III Succession Media Card operation is required. Once the cause is identified, users can correct the problem by replacing the defective card, connecting accidentally disconnected cables, or correcting the software security problem.

The system and MIRAN III Succession Media Card provide built-in self-diagnostic indicators and software and hardware tools. These diagnostic facilities simplify system troubleshooting and reduce Mean-Time-To-Repair (MTTR).

This chapter focuses on the maintenance of the MIRAN equipment. It requires that the system be operating correctly before starting a diagnosis of the MIRAN III Succession Media Card problems.

The system installation and maintenance guide documents: *General Maintenance Information* (553-3001-500), *Fault Clearing* (553-3001-510), and *Hardware Replacement* (553-3001-520) describe how to maintain the entire system. This chapter describes how to maintain the MIRAN III Succession Media Card as an integral part of the system.

## **Diagnostic tools**

Diagnostic tools are used to troubleshoot problems in the system including problems with MIRAN III Succession Media Card. When diagnosing MIRAN III Succession Media Card problems, more than one of these tools can be used.

System diagnostic tools consist of:

- LED indicators
- · display codes
- card self-tests
- sanity monitoring
- overlay commands

#### **LED** indicators

System cards are equipped with red LED indicators and module power supplies are equipped with green LED indicators. These indicators show the status of each card or power supply.

#### MIRAN maintenance LED indicator

The MIRAN III Succession Media Card has a red card LED indicator at the top of the faceplate. It indicates the status of the card. If the LED is on, the card can be faulty or disabled. The LED turns off when the card is software enabled.

## **Display codes**

The MIRAN III Succession Media Card is equipped with a four-digit alphanumeric hexadecimal display on the faceplate.

The hexadecimal display indicates the progress of the internal self-test in the form of T:xx. Refer to "Succession Media Card hexadecimal codes" on page 273. Upon successful completion of the test and the start-up of the RAN application, it will display the code "MRN3".

The maintenance display on the MIRAN III Succession Media Card faceplate provides detailed maintenance information. The display includes the following types of information:

- self-test results on power-up
- maintenance routine results
- upgrade and backup information
- reading and writing to and from A: and C: drives.

## **Overlay commands**

Diagnostics are performed for every card as part of the daily routines. It can be invoked from a maintenance TTY. See *Hardware Replacement* (553-3001-520).

The Succession Media Card appears as an Enhanced Extended Universal Trunk (EXUT) card to a system in which it is installed. All relevant system maintenance commands for an EXUT card can, therefore, be used with the Succession Media Card. Use Overlay 32, the Network and Peripheral Equipment Diagnostics program, to enable and disable RAN channels. To test the music and RAN device, use Overlay 36, the Trunk Diagnostics program.

Table 4 on page 264 lists some of the commands used to control the MIRAN status and functions.

Table 4
Commands to enable/disable and test the Succession Media Card channels

Overlay	Command	Operation performed
32	DISC / ENLC	Disables/Enables specified card.
32	DISU / ENLU	Disables/Enables specified channel.
36	RAN	Tests RAN device for specified customer and route.
32	STAT	Gets status of specified card/channel.

All of the above commands are handled by the Succession Media Card exactly as they are by the EXUT card, transparently to the system.

## MIRAN fault isolation and correction

Fault clearing procedures for MIRAN III Succession Media Card are the same as for other IPE cards. Refer to *Fault Clearing* (553-3001-510) for more information.

Table 5 on page 265 deals specifically with MIRAN III Succession Media Card service problems. To diagnose these problems, the table refers to the test procedures in this manual that will most likely fix these problems, based on the symptoms.

Table 5
MIRAN equipment problems

Symptoms	Diagnosis	Solution
Red card LED on the MIRAN III Succession Media Card is permanently on.	Card is disabled or faulty.	Go to <i>Procedure 77</i> to check the card status and perform the self-test.
Display on the Succession Media Card shows fault codes.	Card faulty, failed self-test or problem communicating with peripheral equipment.	Go to <i>Procedures 77</i> and 2 to check self-test and self-test on reset. Also refer to Hex Codes in Appendix A for a list of error codes. Based on the maintenance display codes description, take the appropriate action and resolve the problem.
Error messages printed on the terminal or the Meridian 1 TTY.	Hardware or software problems with the MIRAN III Succession Media Card.	Note various error messages. Refer to System Messages (553-3001-411) for a list of these messages and their description. Based on the code's description, take the appropriate action to resolve the problem.

If the problem cannot be resolved after using all available diagnostic tools and test procedures, make a list of all the symptoms observed, and contact the field service representative. Refer to Appendix A "Sound recording, codes, and interfaces" on page 271 to identify the HEX codes that indicate possible problems with MIRAN III Succession Media Card.

To self-test MIRAN III Succession Media Card, follow the steps in Procedure 77:

# Procedure 77 MIRAN III Succession Media Card self-test steps

- 1 The card self-tests.
- **2** The Card LAN polls the card.
- 3 If the self-test passed, the card sends back "powered-up occurred" message.
- 4 The Card LAN requests configuration data.
- 5 The card returns configuration data (card type, A07 signaling type, and TN mapping type 2).
- **6** The Card LAN enables the DS-30X signaling channel.

- 7 The Succession Media Card waits until it receives configuration data (such as, trunk type, signaling type, and balance impedance) through the DX-30X, but then discards this data.
- **8** The card goes into its main program loop.

To reset the Succession Media Card command, follow the steps in Procedure 78:

## Procedure 78 Reset Succession Media Card command

- 1 The Software sends a reset message to the card if no channels are busy.
- The card sets all appropriate resources to disabled state and turns on the faceplate LED.
- 3 The Succession Media Card resets and self-tests. Self-test results are stored in case a later query is performed by the Meridian 1 and Succession CSE 1000. Refer to Table 6 on page 273.
- 4 The Card LAN polls the card.
- 5 If the self-test passes, the card sends back a message: "power-up occurred".
- 6 Card LAN requests configuration data.
- 7 The card returns configuration data (card type, A07 signaling type, and TN mapping type 2) and enable DS-30X link.
- 8 Card LAN enables the DS-30X signaling channel
- The card waits until it receives download configuration data (such as, trunk type, signaling type, and balance impedance) through the DS-30X, but then discards this data.
- 10 The card goes to its main program loop.

	End of Procedure —————
E	End of Procedure —————

## MIRAN III fault isolation using the menu system

Refer to "RAN Application: Text-based User Interface" on page 155 for details on using the menu system. The Main Menu is seen when accessing the text-based OA&M. Each option listed on the Main Menu leads to another task screen or submenu.

#### Main menu

Log in to the Text-based User Interface to access the Main Menu. This OA&M screen presents the highest level of end-user maintenance access and provides all functions needed to configure, maintain, and upgrade the Succession Media Card.

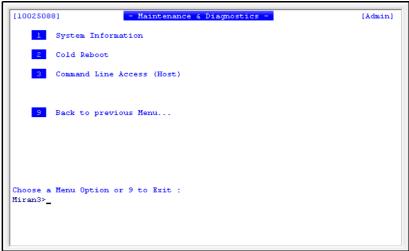
Figure 113 Main Screen Menu



#### Maintenance & Diagnostics menu

To troubleshoot the MIRAN III using the menu system, select 3 in the Main Menu and press the Enter key to display the Maintenance and Diagnostics submenu.

Figure 114
Maintenance and Diagnostics menu



## **Card replacement**

The Succession Media Card is based on Flash EPROM technology. This allows the Succession Media Card to be removed from the card slot indefinitely without loosing the configuration data.

To replace the MIRAN III Succession Media Card, follow the steps in Procedure 79:

# Procedure 79 Replace the Succession Media Card

- Disable the Succession Media Card by loading Overlay 32 and executing the DISC I s c command (I= loop, s= shelf or module, c= card in the module).
- 2 Remove the card from the card slot.
- 3 Remove all PC Cards from the faulty MIRAN III Succession Media Card the internal PC Card and the PC Cards installed in the MIRAN III Succession Media Card faceplate slots.
- Transfer the Security Device from the faulty MIRAN III Succession Media Card to the replacement.

- 5 Transfer all PC Cards to the new MIRAN III Succession Media Card.
  - **Note:** This procedure moves all software, configuration, and records to the replacement MIRAN III Succession Media Card.
- 6 Install the new MIRAN III Succession Media Card into the IPE module card slot.
- 7 Enter the same keycode to enable the new MIRAN III Succession Media Card.
- 8 Enable the new card by executing the **ENLC I s c** command.
- 9 Configure the newly installed MIRAN III Succession Media Card.
- 10 Package the faulty MIRAN III Succession Media Card and ship it to the repair center.



# Appendix A: Sound recording, codes, and interfaces

#### Contents

This section contains information on the following topics:

Sound recording configuration	271
Succession Media Card hexadecimal codes	273
MIRAN III Succession Media Card interface connectors	274
Maintenance Serial Port	274
Analog port and pinouts	277
I/O panel to modem cable	278
I/O panel to modem cable	278
Modem setup	278

## Introduction

This appendix describes a typical sound recording configuration, lists the MIRAN III Succession Media Card hexadecimal codes that are displayed on the four-digit display on the Succession Media Card faceplate, and describes the external connectors and their pin assignments. The hex codes provides the status of the card during power-up and on the operational status when in service.

## Sound recording configuration

The following is an example of a PC-based digital sound recording. Alternate configurations can be used that produce the 8 kHz A-law or U-law PCM format output files required by MIRAN III either in .ULW or .WAV format.

#### Minimum PC requirements:

- 100 MHz Pentium processor
- 32 Mbytes of RAM
- 1 Gbyte hard drive
- x4 CD-ROM
- Windows 95
- speakers

#### Recommended sound card:

 Creative Labs AWE 32 Plug and Play audio card Model CT3601 (comes with the microphone)

#### PC drive:

DATABOOK ThinCard Drive Model TMB-240

#### Software:

GoldWave sound editor.

**Note:** When recording announcements, use the following recommendations. To remove sharp transitions at the boundaries of an announcement, add fade-in (from 0) at the start of the announcement and fade-out (to 0) at the end of announcement. Users must add one second of silence to the beginning and to the end of each announcement.

When the internal RAM test, ALU test, address mode test, boot ROM test, timer test, or external RAM test fails, the MIRAN III Succession Media Card goes into a maintenance loop and no further processing is possible. A failure message is displayed to indicate which test failed. For example, the message changes to **F:xx** if the timer test fails (F:05 is displayed).

## **Succession Media Card hexadecimal codes**

Table 6
Succession Media Card hexadecimal codes

Codes	Description
T:00	Initialization
T:01	Testing internal RAM
T:02	Testing ALU
T:03	Testing address modes
T:04	Testing watchdog
T:05	Testing 8051 co-processor
T:06	Testing timers
T:07	Testing external RAM
T:08	Testing dongle
T:09	Programming time switch FPGA
T:10	Programming ISPDI FPGA
T:11	Testing host dual-port RAM
T:12	Testing DS-30 dual-port RAM
T:13	Testing SEEPROM
T:14	Boosting Host Processor, waiting for response with self-test information
T:15	Reserved for future use
T:16	Reserved for future use
T:17	Reserved for future use
T:18	Reserved for future use
T:19	Reserved for future use

Table 6
Succession Media Card hexadecimal codes (Continued)

Codes	Description
T:20	Waiting for application start-up message from Host Processor
T:21	CardLAN enabled, waiting for request configuration message
T:22	CardLAN operational, A07 enabled, display now under host control MRN3 Succession Media Card is operational

## MIRAN III Succession Media Card interface connectors

The interface connectors connect the MIRAN III Succession Media Card to the external equipment at the faceplate and the Audio-adaptor.

#### **Maintenance Serial Port**

For occasional OA&M purposes, a serial port is provided on the MIRAN III Succession Media Card faceplate, through an 8-pin mini DIN connector. For a permanently connected terminal, the Maintenance Serial port is duplicated on the Audio-adaptor.

Table 7 on page 275 displays pinouts for the MIRAN III Succession Media Card faceplate 8-pin mini-DIN connector.

Table 7 Faceplate 8-pin mini-DIN connector signals

Pin No.	Signal	Description
1	BDTRB-	Port B Data Terminal Ready
2	BSOUTB-	Port B Serial Data Out
3	BSINA-	Port B Serial Data In
4	SGRD	Signal Ground
5	BSINA-	Port A Serial Data In
6	BCTSA-	Port A Clear To Send
7	BSOUTA-	Port A Serial Data Out
8	BDTRA-	Port A Data Terminal Ready

Table 8 on page 276 lists the port A and port B connections at the I/O panel 50-pin connector. It lists the pins signal assignments, wire color code, and the description of the signals. Total distance from the MIRAN III Succession Media Card to the MDF and from the MDF to the terminal must not exceed 50 feet.

Table 8
Port A and port B pinout and wire color code on the 50-pin connector

I/0 Panel 50-pin connector pin assignment and wire color code	MIRAN signal name	MIRAN signal description
16 (BL-Y)	Reserved	Future use
41 (Y-BL)	BDCDA-	Port A Data Carrier Detect
17 (O-Y)	BSINA-	Port A Serial Data In
42 (Y-O)	BSOUTA-	Port A Serial Data Out
18 (G-Y)	BDTRA-	Port A Data Terminal Ready
43 (Y-G)	SGRD	Signal Ground
19 (BR-Y)	BDSRA-	Port A Data Set Ready
44 (Y-BR)	BRTSA-	Port A Request to Send
20 (s-y)	BCTSA-	Port A Clear to Send
45 (Y-S)	BSINB-	Port B Serial Data In
21 (BL-V)	BSOUTB-	Port B Serial Data Out
46 (V-BL)	BDCDB-	Port B Data Carrier Detect
22 (O-V)	BDTRB-	Port B Data Terminal Ready
47 (V-O)	BDSRB-	Port B Data Set Ready

## **Analog port and pinouts**

Table 9 on page 277 lists the 50-pin I/O panel connector pins and their signal assignment for the analog port.

The 3.5 mm audio jack provides access to a single analog input (ANALOG0). It is used to connect external analog sources, such as a tape recorder or CD player, in order to record to file or to route it directly through a trunk emulation port into Meridian 1 and Succession CSE 1000 for MOH.

The audio jack provides an external connection to Port ANALOG0 for a short term connection of an external analog source

Table 9
Analog port backplane signals.

I/0 Panel 50-pin connector pin assignment and wire color code	MIRAN III Succession Media Card signal name	MIRAN III Succession Media Card signal description
5 (S-W)	AGND	Analog Ground
30 (W-S)	AGND	Analog Ground
7 (O-R)	AIN0	Analog In, Port 0
32 (R-O)	AIN1	Analog In, Port 1
9 (BR-R)	AGND	Analog Ground
34 (R-BR)	AGND	Analog Ground

**Note:** Cross-connect audio pairs can be used to connect to external recording devices for the purpose of backing up announcements to a tape.

## I/O panel to modem cable

Table 10 on page 278 shows the I/O panel to modem cable pin assignments

Table 10 I/O panel connector to modem cable pinouts

Signal name	50-pin I/O panel parallel connector Pin No.	25-pin male (RS-232) (Modem side) Pin No.
TX	21	2
RX	45	3
DTR	22	20
GRN	43	7

## Modem setup

To setup the modem, use a terminal connected to the modem. Set up the terminal for 9600 bps, 8 bits, 1 start, 1 stop, and no parity.

- 1 Setting the modem to auto answer
  - Connect the terminal to the modem
  - Type "AT" for a Hayes compatible modem. If the modem is connected properly, it will reply "OK".
  - Type "ATS0=1"
  - Type "AT&W0" to save the settings.
- 2 Disable result codes.
  - Type "AT" for a Hayes compatible modem. If the modem is connected properly, it will reply "OK".
  - Type "ATQ1"
  - Type "AT&W0" to save the settings.
- 3 Connect the modem to the MIRAN III Succession Media Card using one of the cable configuration tabulated above.

# Appendix B: Environmental and electrical regulatory data

## **Contents**

This section contains information on the following topics:

Environmental specifications	279
Electrical regulatory standards	281
Electro-Magnetic Compatibility (EMC)	282

#### Introduction

This chapter presents information about the MIRAN III Succession Media Card reliability, environmental specifications, and electrical regulatory standards.

## **Environmental specifications**

This section describes the operating and storage temperature ranges and humidity for the MIRAN III Succession Media Card. The ideal operating temperature is obtained when the environmental temperature is regulated using air-conditioning, however the MIRAN III Succession Media Card is design to operate in the standard telephony equipment accepted temperature and humidity ranges.

Table 11 on page 280 displays measurements of performance under test conditions of temperature and shock.

Table 11
Temperature-related specifications

Specification	Minimum	Maximum	
Normal Operation			
Recommended	15° C	30° C	
Relative humidity	10%	55% (non-condensing)	
Absolute (less than 72 hours)	0° C	45° C	
Relative humidity 5% 95% (non-condensing)			
Rate of change	Less than 1° C for each 3 minutes		
Storage			
Recommended	-50° C	+70° C	
Relative humidity	0%	95% (non-condensing)	
Temperature Shock			
In 3 minutes	-50° C	25° C	
In 3 minutes	70° C	25° C	
	-40° to 70° C (non-condensing)		

## **Electrical regulatory standards**

Table 12 on page 281 to Table 14 on page 283 list the safety and electro-magnetic compatibility regulatory standards for the MIRAN III Succession Media Card, listed by geographic region. Specifications for the MIRAN III Succession Media Card meet or exceed the standards listed in these regulations.

Table 12 on page 281 provides a list of safety regulations met by the MIRAN III Media Card in any Meridian 1 or Succession CSE 1000 system, along with the type of regulation and the country/region covered by each regulation.

Table 12 Safety regulations.

Regulation Identifier	Regulatory Agency
c(CSA)us 950	Safety of Canada, UL 1950 Safety, United States, CALA
EN 60950	Safety Europe
AS3260, TS001	Safety Australia
JATE Network/Safety	Japan
IEC 60950-CB	report including country deviations

## **Electro-Magnetic Compatibility (EMC)**

Table 13 on page 282 lists electro-magnetic emissions regulations met by the MIRAN III Succession Media Card, along with the country's standard that lists each regulation.

There are no limitations on the number of Succession Media Cards that can be installed in any Meridian 1 or Succession CSE 1000 system, with one exception: the number of Succession Media Cards that can be installed in an IPE module (large system) for Class B compliance (EN55022:1998 and EN55024:1998) is limited to four. There are no limitations for Class A installations.

Table 13 Electro-Magnetic Emissions

Regulation Identifier	Regulatory Agency
FCC part 15 Class A	United States Radiated Emissions
CSA C108.8	Canada Radiated Emission
EN50081-1	European Community Generic Emission Standard
EN55022/CISPR 22 CLASS B	Radiated Emission (Basic Std.)
BAKOM SR 784.103.12/4.1/1	EMC/Safety (Switzerland)
SS-447-20-22	Sweden EMC Standard
AS/NZS 3548	EMC (Australia/New Zealand)
NFC 98020	France EMC Standard

Table 14 on page 283 lists electro-magnetic immunity regulations met by the MIRAN III Succession Media Card, along with the country's standard that lists each regulation.

Table 14 Electro-Magnetic Immunity.

Regulation Identifier	Regulatory Agency
CISPR 22 Sec. 20	Class B I/O conducted noise
IEC 801-2 (level 4)	ESD (Basic Standard)
IEC 801-3 (level 2)	Radiated Immunity (Basic Standard)
IEC 801-4 (level 3)	Fast transient/Burst Immunity (Basic Standard)
IEC 801-5 (level 4, preliminary)	Surge Immunity (Basic Standard)
IEC 801-6 (preliminary)	Conducted Disturbances (Basic Standard)
BAKOM SR 784.103.12/4.1/1	EMC/Safety (Switzerland)
SS-447-20-22	Sweden EMC Standard
AS/NZS 35481	EMC (Australia/New Zealand)
NFC 98020	France EMC Standard

Table 15 Electro-magnetic immunity

Regulation Identifier	Regulatory Agency
EN55024 Class	B I/O conducted noise
EN61000-4-2 (level 4)	ESD (Basic Standard)
EN61000-4-3 (level 2)	Radiated Immunity (Basic Standard)
EN61000-4-2 (level 3)	Fast transient/Burst Immunity (Basic Standard)
EN61000-4-5 (level 4, preliminary)	Surge Immunity (Basic Standard)
EN61000-4-6 (preliminary)	Conducted Disturbances (Basic Standard)
EN6100-4-11	Dips, Interruptions (system level)
EN61000-3-2	Harmonics and Flickers (system level)

# **Appendix C: NT8D37 cable connections**

## **Contents**

This section contains information on the following topics:

NT8D37 cable connections	285
Tools list.	287
NT8D81BA cable removal procedure.	288
NT8D81BA cable installation procedure	288

#### NT8D37 cable connections

Cables are designated by the letter of the I/O panel cutout (such as, A, B, and C) where the 50-pin cable connector is attached. Each cable has three 20-pin connectors (16 positions are used) designated 1, 2 and 3, that attach to the backplane.

Using the designations given for the connectors, the backplane ends of the first cable are referred to as A-1, A-2, and A-3. Locations of the cable connectors on the backplane are designated by the slot number (L0 through L9 for NT8D11; L0 through L15 for NT8D37) and the shroud row. Using these designations, the slot positions in the first slot are referred to as L0-1, L0-2, and L0-3.

In NT8D37BA and NT8D37EC (and later vintage) modules, all 16 IPE card slots support 24-pair cable connections.

In earlier vintage modules, slots 0, 4, 8, and 12 support 24-pair cable connections. This eliminates the need to rewire if the slots are free.

Table 16 on page 286 shows the cable connections from the backplane to the inside of the I/O panel.

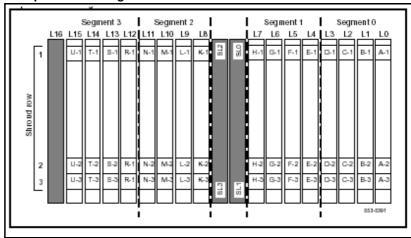
Table 16 NT8D37 cable connections

Backplane slots – shroud rows	I/O panel/cable designation
L0-1,2,3	A
L1-1,2,3	В
L2-1,2,3	С
L3-1,2,3	D
L4-1,2,3	E
L5-1,2,3	F
L6-1,2,3	G
L7-1,2,3	н
L8-1,2,3	К
L9-1,2,3	L
L10-1,2,3	М
L11-1,2,3	N
L12-1,2,3	R
L13-1,2,3	S
L14-1,2,3	Т
L15-1,2,3	U

Figure 115 on page 287 shows the following:

- the designations for the backplane end of the cables
- the backplane slot designations for the cable connections
- the associated network segments for the backplane slots

Figure 115
Backplane slot designations



#### **Tools list**

The following tools are required:

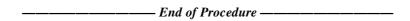
- Tie-wrap cutter
- Tie-wraps
- Needle nose pliers
- Slotted screwdriver

## NT8D81BA cable removal procedure

To remove the NT8D81BA cable, follow the steps in Procedure 80:

# Procedure 80 Removing NT8D81BA cable

- 1 Identify the I/O panel and backplane designation that corresponds to the slot in which the Succession Media Card is installed.
- 2 Power down the IPE shelf.
- 3 Remove the IPE module I/O safety panel.
- 4 Remove the ribbon cables from the IPE backplane:
  - Apply gentle pressure on the tab on the right side of the shroud until the connector pulls free from the shroud.
  - First, remove connector 1. Then remove connectors 2 and 3.



## NT8D81BA cable installation procedure

To install the NT8D81Ba cable, follow the steps in Procedure 79:

# Procedure 81 Installing NT8D81BA cable

- Install the NT8D81BA ribbon cable connectors in the IPE module backplane. Install the connector so that the label is facing to the right with the arrow pointing up.
  - Install connector 1 (labelled UP1<sup>^</sup>) into backplane shroud 1.
  - Install connector 2 (labelled UP2<sup>^</sup>) into backplane shroud 2.
  - Install connector 3 (labelled UP3<sup>^</sup>) into backplane shroud 3.
- 2 Dress ribbon cables back individually inside the rear of the IPE module, and restore the original arrangement. Start with the cables that are going to be underneath.
- **3** Attach the NT8D81BA 50-pin connector to the IPE filter using bail clips.
- 4 Restore power to the IPE module.
- 5 Replace the I/O safety panel.

End of Procedure
------------------

## List of terms

#### **ALU**

Arithmetic Logic Unit.

#### **API**

Application Programming Interface. High level language software used as components in the development of an application. Also, graphics routines that perform basic graphics tasks or other functions when called by high-level application programs.

#### **ASIC**

Application-Specific Integrated Circuit. A microprocessor chip designed to do specific tasks; providing graphics capability is one such task.

#### **ATA**

AT Attachment interface. Normally used to refer to the PC Card version of the IDE disk drive interface found in a PC. For MIRAN III Succession Media Card, standard ATA based cards are required instead of the simpler memory based cards. The later are lower cost but require custom driver software both at the PC and the MIRAN III Succession Media Card.

#### **AUI**

Autonomous/Attachment User Interface. Refers to the 15-pin, D-type connector and cables used to connect single- and multiple-channel equipment in an Ethernet transceiver.

#### **BIOS**

Basic Input/Output System. A set of permanently stored program outlines in buffers that allow software to interact with hardware components (e.g., keyboard) in a device-independent manner.

bootp

An IP protocol that allows the automatic assignment of an IP address to a client device upon bootup.

**Boundary scan** 

Test methodology for integrated circuits that provides visibility and control of on-chip logic.

BUI

Browser User Interface. The interface a user can use to interact with the MIRAN card through the web.

**Card option** 

Low-end Meridian Mail platform that is packaged in the same cabinet with the Meridian 1 Option 11C and Mini switch.

**CD-ROM** 

Compact Disk Read-Only Memory.

**CE-MUX** 

Common Equipment bus with MUltipleXed address and data.

CPE

Customer Premise Equipment. Equipment that resides on a customer's premises and is controlled by the customer as opposed to the Central Office

**CPU** 

Central Processing Unit. A chip that performs logic, control, and arithmetic functions. The part of the switch that performs these functions and any others needed to carry out call processing.

DIN

A German Standardization Organization.

**DS-30X** 

Parallel serial transmission from a superloop (XNET) card to a Controller Card in an IPE shelf.

Dynamic Random Access Memory. A type of semi-conductor memory that is characterized by its high density (smaller packages for a given amount of memory). It typically has slower access time as compared with SRAM and requires external memory refresh circuitry.

List of terms

**DSP** 

Digital Signal Processing. A specialized computer chip that performs speedy and complex operations on digitized waveforms. Useful in processing sound and video.

**DTMF** 

Dual Tone Multi-Frequency. A term describing push-button or touch-tone dialing.

**EIDE** 

Enhanced IDE (*see* IDE). This feature provides a significant improvement in performance over the standard IDE; it is comparable to standard SCSI in terms of throughput.

**EMC** 

Electro-Magnetic Compatibility. Refers to equipment units that are collectively performing each of their functions without causing or suffering unacceptable degradation due to electromagnetic interference from other equipment/systems in the same environment.

**EMI** 

(ElectroMagnetic Interference) - Unwanted electromagnetic coupling, such as a ham radio heard on an electric organ or church music heard in hearing aids. Also known as "static".

**EPLD** 

Erasable Programmable Logic Device. An electronic device for performing logical operations that can easily be erased and reprogrammed.

**ESS** 

**Environmental Stress Screening** 

**EST** 

Environmental Stress Testing.

#### **EXUT**

Enhanced Extended Universal Trunk card. See *XUT*.

# Field programmable

A program to which changes can be made while it is installed.

### **Firmware**

Hardwired logic, software, data, and programming instructions such as that stored by threading wires through ferrite cores. May also refer to software programmed in the factory or burnt in the field, and is semipermanently stored within ROM.

# Flash memory

Electrically erasable memory that is non-volatile (not affected by power disruptions).

#### **FPGA**

Field Programmable Gate Array.

#### **FTP**

File Transfer Protocol. This is an industry standard protocol for transferring files between a server and a client on a TCP/IP network.

# Gate array

A circuit consisting of an array of logic gates (network nodes) aligned on a substrate (piece of silicon) in a regular pattern.

#### IDE

Integrated Drive Electronics. A low-cost hard disk drive interface.

#### IP

Internet Protocol.

#### **IPE**

Intelligent Peripheral Equipment - A range of cards that contain micro-processors that provide off-loading of the CPU function and the flexibility to make changes to the system's parameters without revising the hardware.

ISA

Industry Standard Architecture. A particular type of bus architecture on an IBM-DOS motherboard.

**IVR** 

Interactive Voice Response. An application that allows telephone callers to interact with a host computer through pre-recorded announcements and prompts.

Kernel

That part of a computer's operating system that performs basic functions like switching between tasks.

**LCA** 

Logic Cell Array) - A Xilinx product that is a form of Field Programmable Gate Array. See *FPGA*.

Loader

A device that moves a program or data from a floppy or hard disk and stores it into a computer's RAM memory.

MAT

Meridian Administration Tool. A Nortel Networks Windows<sup>TM</sup> application that is available for configuring the Meridian 1 and Succession CSE 1000 PBX.

MAU

Media Access Unit. A device used to allow connection of the Ethernet AUI signals on MIRAN to an external LAN.

**MCF** 

Succession Media Card Compressed format. The compressed file format used by MIRAN III to store prompts and royalty-free music.

**MDS** 

Modular Documentation System

**MIRAN** 

Meridian Integrated Recorded Announcer.

MINT

Message INTerrupt. This occurs when a message being transmitted receives an interrupt signal from an outside device, which must process a task of its own. Then the transmission of the original message can resume, or be resent.

**M1** 

Meridian 1

Mmail

Meridian Mail. Nortel's proprietary voice processing platform.

MOH

Music On Hold. Refers to telephony equipment, supplied by a Nortel switch through one or more trunk cards, to provide recorded music or radio to each caller on hold until the called party becomes available.

**MTBF** 

Mean Time Between Failure. A measure of reliability: the time that a user may reasonably expect a device or system to work before an incapacitating fault occurs. Also, the average number of hours between one random failure and the next under stated conditions.

**MTTR** 

Mean Time To Repair. The average time required for corrective maintenance.

NTP

Nortel Networks Publications; customer documentation. Each NTP is identified by a unique ten-digit publication number.

OA&M

Operations, Administration, and Maintenance.

**OEM** 

Original Equipment Manufacturers.

OTM

**PAS** 

Product Administration System.

**PBX** 

Private Branch eXchange. A telephony switch that is privately owned.

**PCB** 

Printed Circuit Board.

PCI

Peripheral Component Interconnect. An Intel device that enables high performance in an interface between a CPU bus and a peripheral device. A high-speed PC local expansion bus, capable of interconnecting ICs and plug-in boards to the hose processor.

**PCM** 

Pulse Code Modulation. A method for encoding an analog voice signal into a digital bit stream.

**PCMCIA** 

Personal Computer Memory Card International Association (PC Card). This organization has defined a credit card sized plug-in board for use in PCs. These cards are the only way to get to a laptop bus without using a docking station. In addition, application software can be stored on the card into system address space so that the software can run directly from the car, resulting in a faster start and less memory required from the host computer.

**PDF** 

Portable Document Format.

**RAN** 

Recorded ANnouncement trunks - A trunk that provides a link between the PBX and a recorded announcement device, used to provided recorded information to callers.

**RTC** 

Real Time Clock. System clocking influenced/determined by connection to a time process external to processing by the system.

#### **SBC**

Sub-Band Coding. Algorithm used by Meridian Mail for compressing speech data down to just over a quarter of its original size.

#### Scalable architecture

A way of designing a system that allows it to be resized with relative ease; the cost required to increase its size in proportion to the new size.

#### SDI

Serial Data Interface. For some Meridian PBXs, provides ports between the CPU and external devices like a teletype or maintenance telephone. More generally, an SDI is a mechanism for changing the parallel arrangement of data within computers to the serial form used on transmission lines, and vice versa.

#### SL-1

Generic term given to Nortel Networks digital switches. Meridian 1 and Succession CSE 1000 refers specifically to the current series of Nortel PBX's.

## STA

Single Terminal Access.

#### **Telnet**

An IP-based protocol for accessing a host computer over a network. Telnet can be used to access the MIRAN III Text-based User Interface over an LAN.

#### TUI

Telephone User Interface. The interface a user can use to record, play, and assign and unassign announcements over a DTMF telephone.

#### **VxWorks**

Wind River RTOS (Real Time Operating System). See RTOS.

#### .WAV

File format used for storing voice files created under Microsoft Windows.

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# Meridian 1 and Succession Communication Server for Enterprise 1000

# **Meridian Integrated RAN**

Description, Installation, and Operation

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